Evaneswaran Kalliappen

IT Virtualization Engineer

Experience

**2021-02
Present**

Virtualization Engineer
At ExxonMobil, KL (Contract Position)

Work Scope and Responsibility Involves Mainly
Virtualization:

- Managing VMware products
- Certify new products such as new release or version of products before releasing it into production or before handover to managed service providers. Certification process involves identifying, understanding and testing the product compatibility, security exposures and new functionalities.
- Involved in risk analysis (RA) of new products, creation of design and implementation documents.
- Strong experience in **VM encryption technology**. This includes end to end installation and configuration on both VMware and encryption software.
- Involves in team automation works using Ansible and ServiceNow.

**2018-06
Present**

Level 3 IT Operation Engineer
At DXC Technology, Cyberjaya Malaysia

Work Scope and Responsibility Involves Mainly
Virtualization (Team Lead):

- Strong experience in managing **Microsoft Hyper-V and VMware** vSphere farm.
- Provide deep level assistance or troubleshooting if L2 engineer unable to solve the issue.
- Fully responsible for Change, Incident and Problem Management (**ITIL Certified**).
- Lead the team during the escalation period.
- Liaise with vendor for deep level troubleshooting (ex. **Microsoft, HPE, RedHat and application vendor**)
- Responsible for maintaining a good capacity on the environment.
- Accept project works, such as hypervisor patching, firmware upgrade and tool installation.
- Work together with the onsite engineer (datacenter)
- Experience in handling both **standalone blades and blades in enclosures.**
- Exposed to both **HPE and DELL hardware**.

Personal Info

Address
Sky Awani 2, Sentul

Phone
+6019-5779757

Email
evan_ks@yahoo.com

LinkedIn
Evaneswaran Kalliappen

Skills and Characteristics

Committed

Team player

Critical thinking

Actively contributes ideas on daily work and project

Proactive and self-motivated

Friendly colleague

Language

English
Fluent

Malay
Fluent

Tamil
Fluent

Hobbies

- Football & Futsal
- Music
- Hiking
- Movies

Level 3 IT Operation Engineer

At DXC Technology, Cyberjaya Malaysia

Work Scope and Responsibility Involves Mainly Cloud:

- Managed HP Helion – HP Private Cloud
- Responsible to for both physical server and virtual server provision.
- Make sure the provision achieved the agreed SLA.
- Troubleshoot the failed flow.
- Experienced in handling CSA, HPOO, SPM (HP Private Cloud Component)
- Manage the capacity in environment so that the provision doesn't get failed when user order for the new server.

Backup:

- Experienced in handling backup using Microfocus's Data Protector.
- Task involves, creating backup schedules, check and rerun the failed jobs.
- Work with server operation team to identify the root cause for the failed jobs.
- Perform server restores whenever upon request.
- Make sure the servers have backup configured and have a health copy of backup.

**2016-10
2018-01**

Junior Programmer – Banking Industry

At Finexus Sdn Bhd

Roles and Responsibilities:

- Involved in project planning, design, development and testing. Participate the SIT and UAT.
- Provide support for users (IT support team in banks) whenever needed. Support also includes adding new features or hot fixes.
- Prepare documentation as manual for the users.

Language and Tools:

- Fair knowledge in Javascript, CSS, Java, PHP and MySQL.
- Used struts framework.
- IDE: Visual Basic, Netbeans, Squirrel SQL Client, MySQL Workbench

---

**2015-02
2015-07**

Internship – IT Infra Team

At AUO Sunpower Sdn Bhd, Melaka, Malaysia

Responsibilities and achievements:

- Assist the senior engineers in daily operation
- Built a simple meal allowance checker system using PHP.

Scripting

- Have a fair knowledge on PowerShell and Ansible scripting.
- Use simple **PowerShell** scripts to automate daily operation (for Windows).
- Experienced in creating multiple playbooks using **Ansible** for operation use.
- Demonstrated knowledge on **ServiceNow** and its Developer tools.