

# EKANSH AGARWAL

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## Skills

- **Primary Skills:** Statistical knowledge, Analytical thinking, Communication, Critical thinking, Teamwork and Collaboration
- **Languages:** Python, R, Fuse, HTML,CSS and JavaScript
- **Softwares:** Visual Studio, Microsoft Suite, Adobe Suite, PowerBI, Tableau , Matlab, SPSS, QlikSense and Alteryx
- **Database:** SQL,NoSQL,SQLite, and Oracle

## Education

**NMIMS University Mumbai– MBA (tech) EXTC Student – Business Intelligence and Analytics & Strategy, Innovation and Entrepreneurship** (Expected June 2024)

- GPA: 3.44(out of 4) ; **Research Interests:** Machine Learning, Computer Vision, Algorithms
- **Coursework:** Management Studies, Statistics, Data mining, Big Data, Deep learning and Electronics and telecommunication

**Delhi Public School Ghaziabad International- High School** (July 2019)

- Secured 86% in PCM Background

## Summer Internships

**HDFC Life**, DPPM Department Div., Mumbai, India (May-Sept' 2023)

- Developed a QlikSense dashboard for the DPPM department, leading to a 37% decrease in data processing time.
- Enhanced project efficiency through improved stakeholder communication, meticulous documentation of project reports, meeting minutes, and regular updates in JIRA and Confluence, fostering better collaboration and transparency.

**NexGen IOT Solutions**, Automation Div., Noida, India (May'22- August '22)

- Leveraged sensor data for operational excellence and process automation at NexGen IoT, enhancing visibility and reducing costs

**The Urban Company Ltd**, Marketing Div., Noida, India (May'21- August '21)

- Conducted research on industry trends, competitors, and target audience to inform campaign strategies. Provide insights and recommendations based on market analysis in NCR region.

**Flipkart Ltd.**, Operations Div., Gurugram, India (Jan-March 2021)

- Collected field data from 120 volunteers
- Utilized Power BI to analyze website traffic patterns, uncovering opportunities to optimize user experience; implemented targeted improvements resulting in a 10% increase in average session duration and a 25% decrease in cart abandonment rate.

## Projects

### Community Project: Dor Project- For mental health patients using Python

- Developed an AI-driven chatbot leveraging NLP libraries in Python (such as spaCy); implemented sentiment analysis to enhance customer engagement and satisfaction, resulting in a 25% increase in customer retention and a 15% reduction in support ticket resolution time.
- Utilized Python's data visualization libraries (like Matplotlib or Plotly) to create visual representations of mental health trends, user insights, and progress.
- Integrated telemedicine functionalities using Python frameworks to facilitate remote consultations with mental health professionals.

### Research Project: Interrelationship of Economic Ecosystems With Social Impact: Examining the Ripple Effect on Communities

- Identified the challenges faced by manufacturing sectors in different countries when adopting technological innovations.
  - Evaluated the resilience levels of manufacturing industries in select countries after the pandemic.
- **Publication:** Ekansh Agarwal, Ramatu Ussif, *Book Chapter: Transitioning From Globalized to Localized and Self-Reliant Economies*, IGI-Globa

### Research Project: Product search mapping in supply chain management for the customers

- The study aimed to enhance supply chain accessibility and efficiency for improved customer satisfaction by optimizing search functionalities using Decision Trees and Random Forest algorithms.
- **Presented:** Ekansh Agarwal, "4th CBIAC - Current Business Issues in African Countries"

## Leadership Skills

### Strategy and Operations Head (till 2021), GYWS, IIT Kharagpur Initiative for underprivileged children

- Lead and managed a team of 50 staff and volunteers, fostering a positive and collaborative work environment.
- Built and maintained relationships with the local community, schools, NGOs, and other organizations of Kharagpur region.

### Conference Reviewer (till present), PyData Global, Educational initiative by NumFOCUS

- Ensured impartial and fair reviews, irrespective of the presenter or their affiliations.
- Evaluated the submissions, which may include research papers, talks, workshops, or presentations, based on criteria such as relevance, novelty, technical quality, and potential impact on the PyData community.

## Honors and Awards

- Received Google top marketer in the Google Non-Profit Immersion challenge in 2021
- Received Scholarship Award from FIDC Lucknow for creating Simulation of 50KV Tokomak