CityTour

- Reserve the slot
- 30 mins
- Cancel the reservation
- Receive the payment
- Confirm the booking

Client

- Select a date
- Select time
- Enter the number of participants in each category
- Accept the cancellation policy and booking terms for the booking
- Proceed to checkout
- 30 mins
- Edit / Remove
- Have a discount code
- Enter contact information
  - First name
  - Last name
  - Email
  - Phone number
- Choose payment method
- Enter a discount code
- Card
- Google Pay
- Enter card payment details
  - Card number
  - Expiration date
  - CVC code
  - Country
- Proceed with Google Pay
- Pay
- Booking confirmation

Instructions

○ — start

◯ — end

▢ — task

▢ (gear) — automated task

(clock) — timer

(envelope) — message incoming

(arrow) — link **to** a place in the diagram

(outline arrow) — link **from** a place in the diagram

◇○ — inclusive gateway (one or more tasks should be done before the gate proceeds)

◇+ — parallel gateway (all tasks should end before the gate proceeds)

◇X — exclusive gateway (only one of tasks should end before the gate proceeds)

○– – –▷ — information flow

———▶ — sequence flow

—/—▶ — default sequence flow