

TELECOMMUNICATION NUMBERING PLAN FOR KENYA

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1 NATIONAL DESTINATION CODES (NDCs) FOR FIXED TELEPHONE SERVICES

NDC	Region
20	Nairobi City
21-29	Reserved for future use
40	Kwale Region
41	Mombasa, Mariakani and Kilifi Regions
42	Malindi, Lamu and Garsen Regions
43	Voi, Taveta, Wundanyi and Mwatate regions
44	Machakos, Makueni, Kitui and Mwingi Regions
45	Ngong, Kajiado, Loitokitok and Athiriver Regions
46	Garissa, Hola, Wajir and Mandera regions
50	Naivasha and Narok Regions
51	Nakuru Region
52	Kericho and Bomet Regions
53	Eldoret, Turbo, Kapsabet, Iten and Kabarnet Regions
54	Kitale, Moisbridge, Kapenguria and Lodwar Regions
55	Bungoma and Busia Regions
56	Kakamega, Butere, Mbale and Mumias Region
57	Kisumu, Maseno and Siaya Regions
58	Kisii, Kilgoris, Oyugis and Nyamira Regions
59	Homabay and Migori Regions
60	Muranga and Kirinyaga Regions
61	Nyeri Region
62	Nanyuki Region
63	Reserved for future use
64	Meru, Maua and Chuka Regions
66	Thika and Ruiru Regions
67	Kiambu and Kikuyu Regions
68	Embu Region
69	Marsabit and Moyale

2 THE OVERALL OPEN NUMBERING PLAN

Initial Digits	Services
0	National Dialling Access
000	International Dialling Access
005	East Africa Regional Access Code for Kenya
006	East Africa Regional Access Code for Uganda
007	East Africa Regional Access Code for Tanzania
01	Reserved for future growth
020	National Destination Code/ Area Code for Nairobi Fixed Telephony Services
021-039	Reserved for future growth
040-045	Geographical NDC for Fixed Telephony Services
047-049	Reserved for future growth
050-059	Geographical NDC for Fixed Telephony Services
060-069	For Geographical Numbers (2-digit NDC and 7-Digit Geographical Numbers) Fixed Telephony Services
07	Mobile Telephony or “Find me anywhere” Services
08	Toll Free, Customer Services or Special Services (e.g. 0800)
09	Premium Rate or Specially-Tariffed Services (e.g. 0900)
1	Emergency Service 112, Short Codes for Customer, Premium Rate Services, Carrier Selection/Preselection and other helplines
2-8	7-digit Geographical Subscriber Numbers and Short Codes for SMS based Premium Rate Services
9	Emergency 999 and Short Codes for Premium Rate and Customer Services

3 NATIONAL EMERGENCY NUMBERS

Number	Service	Service Provider
999 and 112	National Emergency Number	Kenya Police

4 OTHER TOLL-FREE SHORT CODES FOR PUBLIC INFORMATION AND EMERGENCY SERVICES

Short Code	Service	Service Provider	Additional Information
108	Peace Building and Conflict Management	National Steering Committee Response Centre On Peace Building And Conflict Management	
109	Disaster Responses	National Disaster Response Centre	
110	Emergency Rescue Services in Lake Victoria, Indian Ocean and other waters in Kenya	Lake Victoria Basin Commission (LVBC) And Kenya Maritime Authority	Implementation in progress
116	Child Helpline	Child Helpline Kenya in Partnership with Children department of Home Affairs	

5 TOLL FREE HELPLINES BY PUBLIC AND PRIVATE SERVICE PROVIDERS

Short Code	Service	Service Provider	Operational Status
1190	helpline for Victims and those affected by HIV/AIDS	Liverpool VCT	Operational
1191	Public Health for emergency health preparedness	Ministry of Public Health and Sanitation	Operational
1192	helpline for victims of Alcohol and Drug abuse	NACADA Authority	Operational
1193	helpline for victims of Women Violence	Kimbilio Trust	Implementation in Progress
1195	helpline for victims of Gender Based Violence	HealthCare Assistance Kenya (HAK)	Operational
1197	G4S Security Services Kenya Limited public reporting/helpline on security, safety and disaster mitigation and general emergency responses	G4S Security Services Kenya Limited	Implementation in Progress
1199	Emergency disaster and health Response Services	Kenya Red Cross	Operational

6 FIXED TELEPHONY SERVICES

TELEPHONY COUNTRY CODE 254

INTERNATIONAL DIALING PREFIX IS 000

• REGIONAL (EAST AFRICA) DIALING PREFIX

- ☐ 005 TO RWANDA
- ☐ 005 TO KENYA
- ☐ 006 TO UGANDA
- ☐ 007 TO TANZANIA

• NATIONAL DIALING PREFIX IS 0

• EMERGENCY NUMBER IS 999, 112

• CHILD HELP LINE 116

6.1 NAIROBI CITY

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Operator Assigned	Service Area	Activation Status
20	20x xxxx	9	Telkom Kenya	Nairobi Fixed Wireless	Active
20	21x xxxx 22x xxxx	9	Telkom Kenya	Nairobi Central	Active
20	23x xxxx	9	Telkom Kenya	Nairobi Fixed Wireless	Active
20	24x xxxx	9	Telkom Kenya	Nairobi Central	Active
20	25x xxxx	9	Telkom Kenya	Nairobi Wireless	Active
20	26x xxxx	9	Telkom Kenya	Nairobi Central	Active
20	270/1/2/3xxxx 28x xxxx	9	Telkom Kenya	Milimani	Active
20	29x xxxx	9	Telkom Kenya	Nairobi Central	Active
20	300/1/2/3 xxxx	9	Flashcom	Nairobi	Active
20	31 xxxx	8	Telkom Kenya	Nairobi Central	Active. (To migrate to 310xxxx on replacement)

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Operator Assigned	Service Area	Activation Status
20	32x xxxx	9	Telkom Kenya	Nairobi Central	Active
20	336 xxxx 337 xxxx 338 xxxx 339 xxxx	9	Sovaya	Nairobi	Active
20	34 xxxx	8	Telkom Kenya	Nairobi Central	Active. (To migrate to 340xxxx on Systems replacement)
20	35x xxxx	9	Telkom Kenya	Nairobi Fixed Wireless	Active
20	36x xxxx 374 xxxx 375 xxxx	9	Telkom Kenya	Parklands	Active
20	386 xxxx 387 xxxx	9	Telkom Kenya	Jamuhuri Park	Active
20	388 xxxx	9	Telkom Kenya	Karen	Active
20	389 xxxx	9	Telkom Kenya	Jamuhuri Park	Active
20	39x xxxx	9	Telkom Kenya	Jamhuri	Active
20	40x xxxx 418 xxxx	9	Telkom Kenya	Kabete	Active
20	42x xxxx 434 xxxx 443 xxxx 444 xxxx 445 xxxx	9	Telkom Kenya	Westlands	Active
20	465 xxxx	9	iWayAfrica Kenya Limited	Nairobi	Active
20	476 xxxx 477 xxxx 478 xxxx 479 xxxx	9	EM-Communications	Nairobi	Active
20	500 xxxx 501 xxxx 502 xxxx 503 xxxx	9	Kenya Data Network	Nairobi	Active
20	51x xxxx	9	Safaricom	Nairobi	Not Active

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Operator Assigned	Service Area	Activation Status
20	520 xxxx 521 xxxx 522 xxxx 523 xxxx	9	Wananchi Group	Nairobi	Active
20	55 xxxx	8	Telkom Kenya	Nairobi South	Active. <i>(To migrate to 655xxxx on systems replacement)</i>
20	600 xxxx 601 xxxx	9	Telkom Kenya	Nairobi West	Active
20	683 xxxx 684 xxxx 685 xxxx	9	Telkom Kenya	Embakasi	Active
20	612 00xx 612 01xx 612 02xx 612 03xx 612 04xx	9	Communication Solution	Nairobi	Not Active
20	618 00xx 618 01xx 618 02xx 618 03xx 618 04xx	9	MTN Business	Nairobi	Not Active
20	619 0xxx	9	iWayAfrica Kenya Limited	Nairobi	Active
20	64x xxxx	9	Telkom Kenya	JKIA	Active
20	653 xxxx	9	Telkom Kenya	Nairobi South	Active
20	655 xxxx	9	Telkom Kenya	Nairobi South	Active
20	66x xxxx 675 xxxx 676 xxxx 677 xxxx 678 xxxx 679 xxxx	9	Telkom Kenya	Eastleigh	Active
20	682 xxxx	9	Telkom Kenya	Embakasi	Active
20	69x xxxx	9	Telkom Kenya	Nairobi South	Active
20	712 xxxx	9	Telkom	Gigiri	Active

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Operator Assigned	Service Area	Activation Status
	72x xxxx		Kenya		
20	752 xxxx	9	DR Wireless	Nairobi	Not Active
20	753 xxxx	9	LYLE Kenya	Nairobi	Not Active
20	754 xxxx	9	Enterprise Data Freedom	Nairobi	Not Active
20	760 xxxx	9	MTN Business	Nairobi	Active
20	762 xxxx	9	Telkom Kenya	United Nations Nairobi	Active
20	778 xxxx 779 xxxx 78x xxxx	9	Telkom Kenya	Kariobangi	Active
20	80x xxxx	9	Telkom Kenya	Nairobi Fixed Wireless	Active
20	81x xxxx	9	Telkom Kenya	Nairobi Fixed Wireless	Active
20	82 0xxx 82 1xxx 82 2xxx 82 6xxx 82 7xxx 82 8xxx 82 9xxx	8	Telkom Kenya	Embakasi	Active. (To migrate to 682xxxx on replacement)
20	833 xxxx	9	Telkom Kenya	Uthiru	Active
20	840 xxxx	9	Jamii Telecom	Nairobi	Not Active
20	850 xxxx	9	Telkom Kenya	Ruaraka	Active
20	851 xxxx 852 xxxx	9	Telkom Kenya	Karura	Active
20	853 xxxx 854 xxxx 855 xxxx 856 xxxx 86x xxxx	9	Telkom Kenya	Ruaraka	Active
20	870 xxxx 871 xxxx 872 xxxx 873 xxxx	9	Telkom Kenya	Kahawa	Active
20	876 00xx	9	Flexible	Nairobi	Not Active

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Operator Assigned	Service Area	Activation Status
	876 01xx 876 02xx 876 03xx 876 04xx		Bandwidth		
20	877 xxxx	9	Airtouch	Nairobi	Active
20	889 xxxx	9	Telkom Kenya	Langata	Active

6.2 KWALE REGION

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N) Length	Operator Assigned	Service Area	Notes and series Activation Status
40	210 4xxx	9	Telkom Kenya	Kwale	Active
40	320 xxxx	9	Telkom Kenya	Diani	Active

6.3 MOMBASA, MARIKANI AND KILIFI REGIONS

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N) Length	Operator Assigned	Service Area	Notes and series Activation Status
41	20x xxxx 222 xxxx 223 xxxx 231 xxxx	9	Telkom Kenya	Mombasa Central	Active
41	249 xxxx	9	Telkom Kenya	Makupa	Active
41	26x xxxx	9	Telkom Kenya	Mombasa Central	Active
41	343 xxxx	9	Telkom Kenya	Changamwe	Active
41	447 5xxx	9	Telkom Kenya	Nyali	Active
41	50x xxxx	9	Safaricom	Mombasa	Not Active
41	53x xxxx	9	Telkom Kenya	Bamburi	Not Active
41	548 xxxx	9	Telkom Kenya	Bamburi	Active
41	63x xxxx	9	Telkom Kenya	Makupa	Not Active
41	66x xxxx 670 xxxx 672 xxxx	9	Access Kenya	Mombasa	Not Active

	673 xxxx				
41	733 3xxx	9	Telkom Kenya	Mariakani	Active
41	752 2xxx	9	Telkom Kenya	Kilifi	Active

6.4 MALINDI, LAMU AND GARSEN REGIONS

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N) Length	Operator Assigned	Service Area	Notes and series Activation Status
42	212xxxx 213xxxx	9	Telkom Kenya	Malindi	Active
42	233xxxx	9	Telkom Kenya	Watamu	Active
42	44xxx	7	Telkom Kenya	Garsen	Active. (To migrate to 454xxxx on replacement)
42	463xxxx	9	Telkom Kenya	Lamu	Active
42	633xxx	8	Telkom Kenya	Mpeketoni	Active. (To migrate to 663xxxx on replacement)

6.5 VOI, WUNDANYI, MWATATE AND TAVETA REGIONS

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N) Length	Operator Assigned	Service Area	Notes and series Activation Status
43	2030xxx	9	Telkom Kenya	Voi	Active

6.6 MACHAKOS, MAKUENI, MWINGI AND KITUI REGION

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N) Length	Operator Assigned	Service Area	Notes and series Activation Status
44	20/1xxx	7	Telkom Kenya	Machakos	Active. To migrate to 7-digit 202xxxx in future
44	33xxx	7	Telkom Kenya	Makueni	Active. To migrate to 7-digit 343xxxx in future
44	442xxxx	9	Telkom Kenya	Kitui	Active
44	50xxxxx	9	Safaricom	Machakos	Not Active

44	822xxx	8	Telkom Kenya	Mwingi	Active. <i>To migrate to 7-digit 882xxxx in future</i>
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6.7 NGONG, KAJIADO, LOITOKITOK AND ATHI-RIVER REGIONS

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Operator Assigned	Service Area	Notes and series Activation Status
45	23/4xxx	7	Telkom Kenya	Ongata Rongai	Active; <i>(To migrate to 7-digit 312xxxx in future)</i>
45	334xxxx	9	Telkom Kenya	Ngong	Active
45	6622xxx	9	Telkom Kenya	Athi River	Active

6.8 GARISSA, HOLA, WAJIR AND MANDERA REGIONS

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Operator Assigned	Service Area	Notes and series Activation Status
46	2012xxx	9	Telkom Kenya	Garissa	Active.
46	421xxx	8	Telkom Kenya	Wajir	Active. <i>(To migrate to 7-digit 442xxxx in future)</i>
46	450xxxx 451xxxx	9	Bell Western	Mandera	Not Active
46	51xxxxx	9	Safaricom	Garissa	Not Active
46	52xxx	7	Telkom Kenya	Mandera	Active <i>(To migrate to 7-digit 535xxxx in future)</i>
46	62xxx	7	Telkom Kenya	Hola	Active. <i>(To migrate to 7-digit 626xxxx in future)</i>
46	750xxxx 751xxxx	9	Bell Western	Mandera	Not Active
46	850xxxx	9	Bell Western	Mandera	Not Active

6.9 NAIVASHA AND NAROK REGIONS

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Operator Assigned	Service Area	Notes and series Activation Status
50	202xxxx 205xxxx	9	Telkom Kenya	Naivasha	Active
50	22xxx 23xxx	7	Telkom Kenya	Narok	Active. (To migrate to 7-digit 222xxxx in future)
50	40x xxxx	9	Telkom Kenya	Gilgil	Active

6.10 NAKURU REGION

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Operator Assigned	Service Area	Notes and series Activation Status
51	221xxxx 224xxxx	9	Telkom Kenya	Egerton	Active
51	222xxxx	9	Telkom Kenya	Nakuru	Active
51	80xxxxx	9	Telkom Kenya	Nakuru	Active
51	83xxxxx	9	Safaricom	Nakuru	Not Active
51	8400xxx	9	Kenya Data Network	Nakuru	Not Active
51	85xxx	7	Telkom Kenya	Lanet	Active (To migrate to 7-digit 888xxxx in future)

6.11 KERICH0 AND BOMET REGIONS

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Operator Assigned	Service Area	Notes and series Activation Status
52	30xxx 31xxx 32xxx	7	Telkom Kenya	Kericho	Active. (To migrate to 7-digit 203xxxx in future)
52	402xxxx	9	Jamii Telecoms	Kericho	Not Active
52	64xxx	7	Telkom Kenya	Londiani	Active (To migrate to 7-digit 666xxxx in future)

6.12 ELDORET, TURBO, KAPSABET, ITEN AND KABARNET REGIONS

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Operator Assigned	Service Area	Notes and series Activation Status
53	201xxxx 203xxxx 206xxxx	9	Telkom Kenya	Eldoret	Active
53	42xxx	7	Telkom Kenya	Iten	Active. (To migrate to 7-digit 414xxxx in future)
53	43xxx	7	Telkom Kenya	Kesses	Active. (To migrate to 7-digit 434xxxx in future)
53	52xxx	7	Telkom Kenya	Kapsabet	Active (To migrate to 7-digit 525xxxx in future)
53	80xxxxx	9	Telkom Kenya	Eldoret	Active
53	82xxxx	8	Telkom Kenya	Kabarnet	Active. (To migrate to 7-digit 882xxxx in future)

6.13 KITALE, MOIS BRIDGE, KAPENGURIA AND LODWAR REGIONS

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Operator Assigned	Service Area	Notes and series Activation Status
54	21xxx	7	Telkom Kenya	Lodwar	Active (To migrate to 7-digit 222xxxx on systems replacements)
54	30xxx 31xxx	7	Telkom Kenya	Kitale	Active (To migrate to 7-digit 203xxxx on systems replacements)
54	32xxx	7	Telkom Kenya	Lokichogio	Active. (To migrate to 7-digit 333xxxx on systems replacements)

6.14 BUNGOMA AND BUSIA REGIONS

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Operator Assigned	Service Area	Notes and series Activation Status
55	22xxx	7	Telkom Kenya	Busia Kenya	Active. <i>(To migrate to 7-digit 232xxxx on systems replacements)</i>
55	24xxx	7	Telkom Kenya	Nambale	Active. <i>(To migrate to 7-digit 252xxxx on systems replacements)</i>
55	30xxx	7	Telkom Kenya	Bungoma	Active. <i>(To migrate to 7-digit 203xxxx on systems replacements)</i>

6.15 KAKAMEGA, MBALE, BUTERE AND MUMIAS REGIONS

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Operator Assigned	Service Area	Notes and series Activation Status
56	30xxx	7	Telkom Kenya	Kakamega	Active; <i>(To migrate to 7-digit 203xxxx on systems replacements)</i>
56	45xxx	7	Telkom Kenya	Wodanga	Active; <i>(To migrate to 7-digit 464xxxx on systems replacements)</i>
56	51xxx	7	Telkom Kenya	Maragoli	Active; <i>(To migrate to 7-digit 555xxxx on systems replacements)</i>
56	641xxx	8	Telkom Kenya	Mumias	Active; <i>(To migrate to 7-digit 664xxxx on systems replacements)</i>
56	70xxxxx	9	Safaricom	Kakamega	Not Active

6.16 KISUMU, MASENO AND SIAYA REGIONS

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Operator Assigned	Service Area	Notes and series Activation Status
57	202xxxx 204xxxx 205xxxx	9	Telkom Kenya	Kisumu	Active
57	250xxxx	9	Jamii Telecommunications	Kisumu	Not Active
57	34xxx	7	Telkom Kenya	Ugunja	Active; <i>(To migrate to 7-digit 343xxxx on systems replacements)</i>
57	351xxx	8	Telkom Kenya	Maseno	Active; <i>(To migrate to 7-digit 435xxxx on systems replacements)</i>
57	62xxx	7	Telkom Kenya	Nyangori	Active; <i>(To migrate to 7-digit 666xxxx on systems replacements)</i>
57	7610xxx	9	Kenya Data Network	Kisumu	Not Active
57	85xxxxxx	9	Safaricom	Kisumu	Not Active

6.17 KISII, KILGORIS, OYUGIS AND NYAMIRA REGIONS

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Operator Assigned	Service Area	Notes and series Activation Status
58	30xxx	7	Telkom Kenya	Kisii	Active; <i>(To migrate to 7-digit 203xxxx on systems replacements)</i>
58	6144xxx	9	Telkom Kenya	Nyamira	Active

6.18 HOMABAY AND MIGORI REGIONS

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Operator Assigned	Service Area	Notes and series Activation Status
59	21xxx 22xxx	7	Telkom Kenya	Homabay	Active. <i>(To migrate to 7-digit 212xxxx on systems replacements)</i>
59	43xxx	7	Telkom Kenya	Sare	Active. <i>(To migrate to 7-digit 604xxxx systems replacement)</i>

6.19 MURANGA AND KERUGOYA REGIONS

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Operator Assigned	Service Area	Notes and series Activation Status
60	21xxx	7	Telkom Kenya	Kerugoya	Active. <i>(To migrate to 202xxxx on systems replacements)</i>
60	30xxx 31xxx	7	Telkom Kenya	Muranga	Active. <i>(To migrate to 313xxxx on systems replacements)</i>
60	46xxx	7	Telkom Kenya	Sagana	Active. <i>(To migrate to 474xxxx on systems replacements)</i>

6.20 NYERI REGION

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Operator Assigned	Service Area	Notes and series Activation Status
61	200xxxx 201xxxx 202xxxx 203xxxx	9	Telkom Kenya	Nyeri	Active
61	52xxx	7	Telkom Kenya	Othaya	Active. <i>(To migrate to 515xxxx on systems replacements)</i>
61	72xxx	7	Telkom Kenya	Karatina	Active. <i>(To migrate to 457xxxx on systems replacements)</i>
61	8330xxx	9	Kenya Data Network	Nyeri	Active
61	84x xxxx	9	Safaricom	Nyeri	Not Active

6.21 NANYUKI REGION

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Operator Assigned	Service Area	Notes and series Activation Status
62	203xxxx	9	Telkom Kenya	Nanyuki	Active

6.22 MERU, MAUA AND CHUKA REGIONS

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Operator Assigned	Service Area	Notes and series Activation Status
64	21xxx	7	Telkom Kenya	Maua	Active. (To migrate to 202xxxx on systems replacements)
64	30xxx	7	Telkom Kenya	Meru	Active. (To migrate to 313xxxx on systems replacements)
64	51xxx	7	Telkom Kenya	Nkubu	Active. (To migrate to 505xxxx on systems replacements)
64	52xxx	7	Telkom Kenya	Isiolo	Active. (To migrate to 535xxxx on systems replacements)
64	630xxx	8	Telkom Kenya	Chuka	Active.(To migrate to 563xxxx on systems replacements)

6.23 NYAHURURU AND MARALAL REGIONS

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Operator Assigned	Service Area	Notes and series Activation Status
65	202xxxx	9	Telkom Kenya	Nyahururu	Active
65	62xxx	7	Telkom Kenya	Maralal	Active.(To migrate to 506xxxx on systems replacements)

6.24 KIAMBU AND KIKUYU REGIONS

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Operator Assigned	Service Area	Notes and series Activation Status
66	232xxxx	9	Telkom Kenya	Kiambu	Active. (To migrate to 232xxxx on systems replacements)

6.25 THIKA AND RUIRU REGIONS

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Operator Assigned	Service Area	Notes and series Activation Status
67	2xxxx	7	Telkom Kenya	Thika	Active. (To migrate to 212xxxx on systems replacements)
67	52xxx	7	Telkom Kenya	Kalimoni	Active. (To migrate to 535xxxx on systems replacements)
67	585xxxx	9	Telkom Kenya	Ruiru	Active

6.26 EMBU REGION

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Operator Assigned	Service Area	Notes and series Activation Status
68	30xxx 31xxx 32xxx	7	Telkom Kenya	Embu	Active. (To migrate to 223xxxx on systems replacements)

6.27 MARSABIT AND MOYALE REGIONS

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Operator Assigned	Service Area	Notes and series Activation Status
69	2102xxx	9	Telkom Kenya	Marsabit	Active
69	52xxx	7	Telkom Kenya	Moyale	Active. (To migrate to 305xxxx on systems replacements)

7 MOBILE NETWORK TELEPHONY NUMBERS

National Destination Code (NDC) and Number Series	National Significant Number (N(S)N)	Licensee	Number Series Activation Status
0700 xxxxxx to 0708 xxxxxx	9	Safaricom	Active
0710 xxxxxx to 0719 xxxxxx	9	Safaricom	Active
0720 xxxxxx to 0729 xxxxxx	9	Safaricom	Active
0730 xxxxxx to 0739 xxxxxx	9	Airtel Networks Kenya	Active
0750 xxxxxx to 0756 xxxxxx	9	Essar Telecom Kenya	Active
0770 xxxxxx to 0775 xxxxxx	9	Telkom Kenya	Active
0785 xxxxxx to 0789 xxxxxx	9	Airtel Networks Kenya	Active

8 ACTIVATED TOLLFREE NUMBERS

Toll Free Numbers	Licensee	Type of Service
0800 2xx xxx	Telkom Kenya	Toll free
0800 400 00x to 0800 400 04x	Adtel Phone Company	Toll free
0800 41000x	Internet Protocol Extreme Company LTD	Call centre
0800 545450	All Operators	To be used Unisystem Africa Company for Customer Services
0800 545454/5	All Operators	Toll free for use by LG
0800 545545	All Operators	Toll free for use by Samsung Electronics
0800 720xxx to 0800 724xxx	Safaricom	Toll free
0800 730xxx to 0800 734xxx	Airtel Kenya	Toll free
0800 750xxx	Essar Telecoms	Toll free
0800 767683	EM -Communications	Toll free
0844 and 0845	Telkom Kenya	For activation of prepaid Services

9 PREMIUM RATE NUMBERS FOR PREMIUM RATE SERVICES

Premium Rate Number Series	Associated Services/Applications	Numbers Assigned	Licensee (s) assigned	Type of Service offered	Activation Status
0 900 0xxxxx	Information Services, educational promotions, quizzes, subscription to information	0900 02000X	Information Convergence Technology	Blogging	Not Active
		0900 020001X	Airtouch Connections LTD	Information and consultancy	Not Active
		0900 002030	Fixed and	Access of e-	Not Active

Premium Rate Number Series	Associated Services/Applications	Numbers Assigned	Licensee (s) assigned	Type of Service offered	Activation Status
		0900 004444 0900 004688 0900 005678 0900 007282 0900 008382	Mobile operators	government information services	
		0900 088888	MTECH	Promotion	Active
0 900 2xxxxx	Information Services, educational promotions, quizzes, subscription to information	0900 2XXXXX	Telkom Kenya	Promotion activities	Active
0 900 3xxxxx	Information Services, educational promotions, quizzes, subscription to information	0900 331XXX	VTSP Phoneworx	Downloads	Active
0 900 4xxxxx	Information Services, educational promotions, quizzes, subscription to information	0900 400221 0900 400222 0900 400223 0900 400224	Cellulant	Downloads	Active
0 900 4xxxxx	Information Services, educational promotions, quizzes, subscription to information	0900 44XXXX	Cellulant	Downloads	Active
0 900 5xxxxx	Information Services, educational promotions, quizzes, subscription to information	0900 50000X	Internet Protocol Extreme co. LTD		Active
		0900 55XXXX	Interactive Media Services	<ul style="list-style-type: none"> • Charity; • Donations; support; 	Active

Premium Rate Number Series	Associated Services/Applications	Numbers Assigned	Licensee (s) assigned	Type of Service offered	Activation Status
				<ul style="list-style-type: none"> • Harambee; • Redeemable mobile SMS Vouchers • IVR Services 	
0 900 7xxxxx	Auctions, Voting, lottery and gaming				
0 900 7xxxxx	Information services, auctions, lottery and gaming	0900 770XXX	Call Handling Interactive	Premium rate	Active
		0900 77300X 0900 77301X	Jibutel	Premium rate	Active
0 900 8xxxxx	Information Services, educational promotions, quizzes, subscription to information	0900 881XXX	Adtel Phone Company	Premium rate	Active
		0900 888XXX	Cellucom Kenya	Premium rate	Active
0900 9xxxxx	Adult information Services				

10 INTERNATIONAL SIGNALLING POINT CODES (ISPC)

(International Signalling Point Codes Assigned in accordance with ITU-T Recommendation Q708)

ISPC	Name Of Assigned Operator
6-078-0	Telkom Kenya Limited
6-078-1	Telkom Kenya Limited
6-078-2	Safaricom Limited
6-078-3	Airtel Networks Kenya Limited
6-078-4	Safaricom Limited
6-078-5	Telkom Kenya Limited
6-078-6	Jamii Telecommunications LTD
6-078-7	Kenya Data Network
6-079-0	Essar Telecom Kenya Limited
6-079-1	Airtel Networks Kenya Limited

11 ASSIGNED GSM NETWORK COLOUR CODES

Network Colour Code (In Decimal numbers)	Name Of Assignee	Service Area
1	Airtel	For GSM sites away from borders
2	All operators	For GSM Operator Sites along borders with Uganda and Tanzania
2	Safaricom	For GSM sites away from borders
5	Essar Telecom Kenya Limited	For GSM sites away from borders
6	Telkom Kenya	For GSM sites away from borders

12 SHORT CODES**12.1 SHORT CODES FOR EMERGENCY AND CUSTOMER SERVICES**

Short Code	Application Or Service	Assignee	Activation Status
100	Customer care and information services	All operators	Activated
1011	Directory information service	Jambo Call Information Centre	Activated
108	National Steering committee response centre on peace building and conflict management	All operators	Not Activated
109	National Emergency response centre	All operators	Operational
110	Emergency Rescue Services in Lake Victoria, Indian Ocean and other waters within Kenya	All operators	Not Activated
112 and 999	Police, Emergency and SoS	All operators	Operational
116	Childline help	All operators	Operational
1190	Toll Free helpline for Liverpool VCT helpline on HIV/AIDS	All operators	Operational
1191	Toll Free helpline for Ministry of Public Health for emergency health preparedness	All operators	Operational
1192	Toll Free helpline for NACADA Authority helpline for victims of Alcohol and Drug abuse	All operators	Operational
1195	Toll Free helpline for HealthCare Assistance Kenya (HAK) assistance helpline for victims of Gender Based Violence	All operators	Operational
1197	Toll Free helpline for G4S Security Services Kenya Limited public reporting/helpline on security, safety and disaster mitigation and general emergency responses	All operators	Operational
1199	Toll Free helpline for Kenya Red cross Emergency Response	All operators	Operational

12.2 SHORT CODES ASSIGNED FOR VOICE MAIL AND OTHER PREPAID SERVICES

Short Code	Application	Assignee	Ussd Format
100	Customer care and information services	All operators	
120	For future use	All operators	
121	Voicemail deposit	All operators	
123	Voicemail retrieval	All operators	
124	For future use	All operators	
125	For future use	All operators	
130	Recharge	All operators	*130*digits# on Essar Telecom and Telkom Kenya networks
131	Check Balance	All operators	*131# on Essar Telecom and Telkom Kenya networks

12.3 HARMONIZED SHORT CODES IN EAST AFRICA

Area Of Harmonization	Short Codes
Customer Service	100
Recharge	130
Check Balance	131
Voicemail deposit	121
Voicemail retrieval	123
Emergency, Police & SOS	112
Emergency Rescue Services in Lake Victoria and other waters	110
Carrier Selection/Pre-selection	17x/18x

12.4 FIVE (5) DIGIT¹ COMMON SHORT CODES FOR SMS BASED PREMIUM RATE SERVICES

Short Code	Application Or Service.	Any Comments
126xx to 149xx	Short Text Downloads, Educational, Information Services, Status Checks, Weather Information and Related Services.	For future use
145xx to 149xx	Voting, gaming, lottery, price draws, phone to win etc	For future use
1501	Porting Service Access Code	Assigned to all operators
1521	Emergency helpline for Kenyatta National Hospital, Nairobi	Assigned to all operators
1522	Toll Free Airtel Money customer support	Assigned to Airtel
1525	M-health services	Assigned to Safaricom, Airtel and Telkom Kenya
1555	Anti-counterfeit equipment check	Assigned to all operators
160xx to 169xx	Short Text Downloads, Educational, Information Services, Status Checks, Weather Information and Related Services.	For future use
17xx to 18xx	Carrier Selection/Pre-selection	Available
190xx to 199xx	Short Text Downloads, Educational, Information Services, Status Checks, Weather Information and Related Services.	For future use
20xxx to 25xxx	Short Text Downloads, Educational, Information Services, Status Checks, Weather Information and Related Services.	Available
26xxx to 29xxx	Betting, Gaming, Lottery, Price Competition etc	Available
30xxx to 35xxx	Short Text Downloads, Educational, Information Services, Status Checks, Weather Information and Related Services.	Available
35xxx to 39xxx	Betting, Gaming, Lottery, Price Competition etc	Available
40xxx to 45xxx	Short Text Downloads, Educational, Information Services, Status Checks, Weather Information and Related Services.	Available
46xxx to 49xxx	Betting, Gaming, Lottery, Price Competition etc	Available
50xxx to 59xxx	Short Text Downloads, Educational, Information Services, Status Checks, Weather Information and Related Services.	Available
60xxx to 69xxx	Controlled access to adult content for protection of minors	Available
70xxx to 79xxx	Short Text Downloads, Educational, Information Services, Status Checks, Weather Information and Related Services.	Available
80xxx to 89xxx	Betting, Gaming, Lottery, Price Competition etc	Available
900xx to 989xx	Short Text Downloads, Educational, Information Services, Status Checks, Weather Information and Related Services.	For future use

¹ 5-digit Short Codes shall be Assigned beginning 15th August 2012