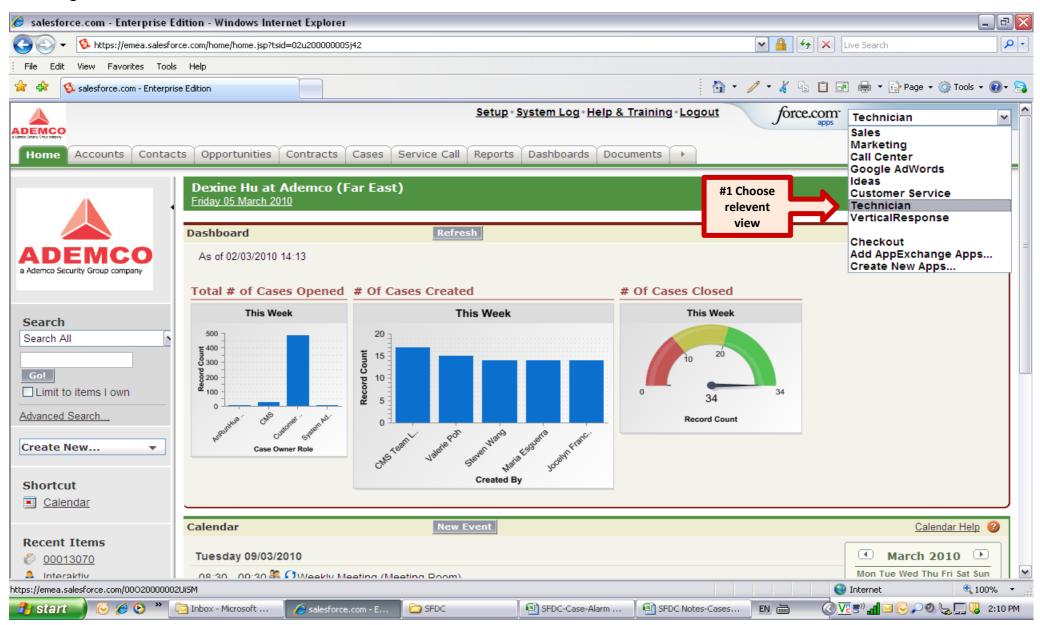
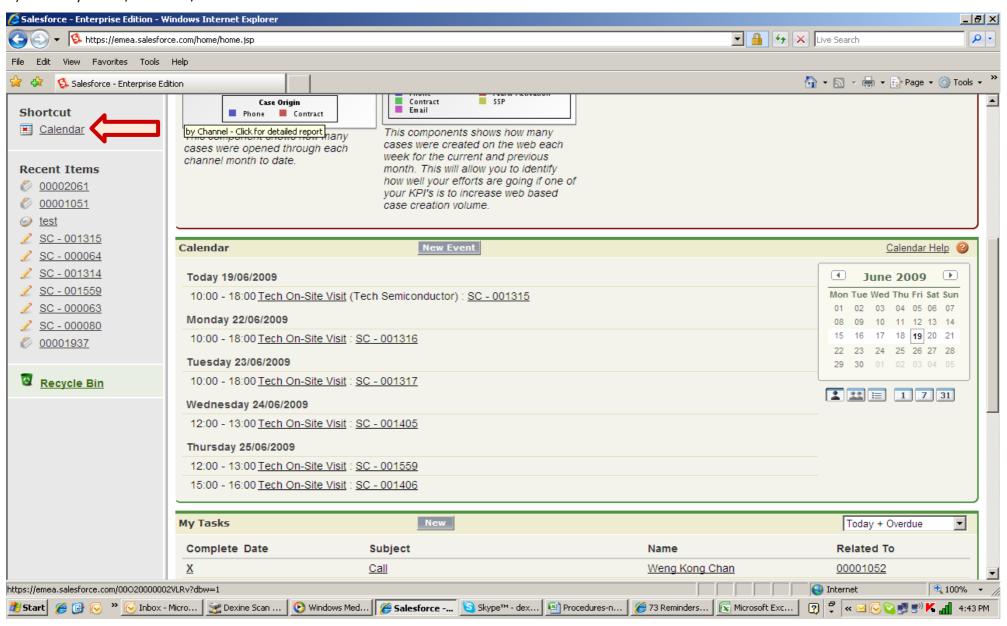
SALESFORCE - Creating "CASES" & "SERVICE CALLS"

1. Getting Started



2. Or you could also check for your Cases / Service Calls:

a) Under my Home / Calendar / Event List



b) Under "Service Calls" Tab

