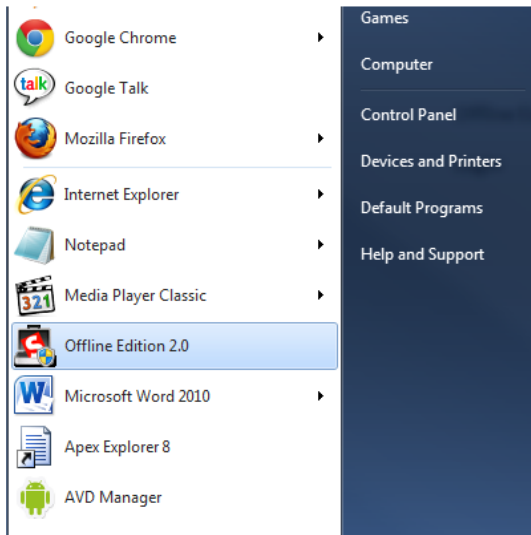# How to download & use offline edition of SFDC

1. Log into your sfdc account.
2. Click on your name at the top right hand corner.
3. Click "Personal Setup", Click "Desktop Integration", then click "Force.com Connect Offline".
4. You will come to the page below. Click "Install Now". The program should install itself automatically.

After you have downloaded and installed offline edition, you should be able to see Offline Edition 2.0 icon from your start menu or on your desktop.
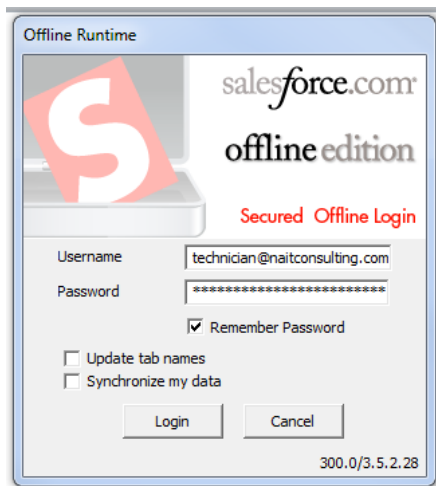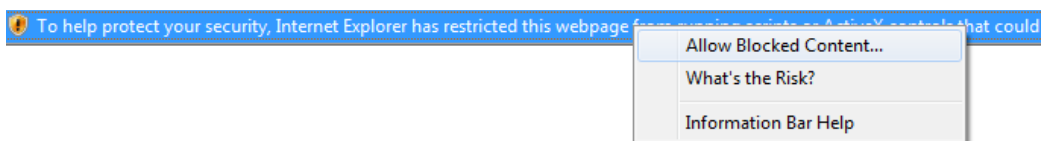

Click 'Offline Edition 2.0'

Then login to Salesforce using your own sfdc user name & password.
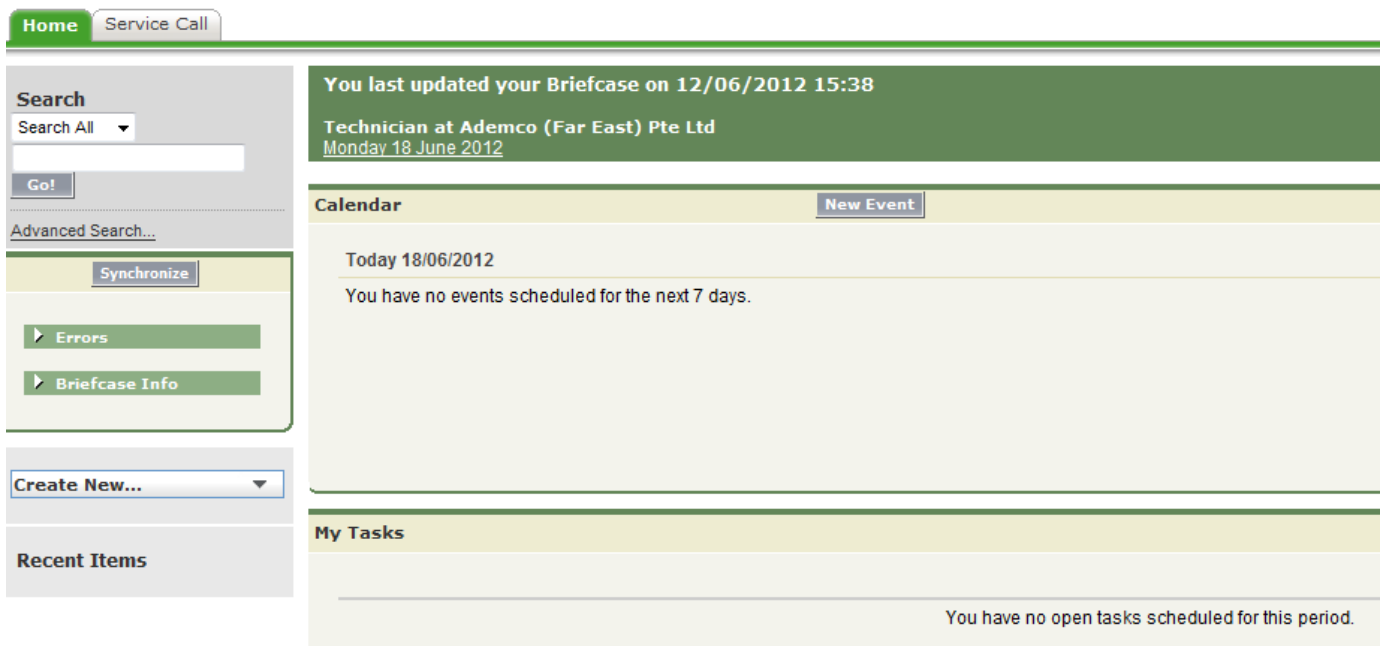
Username : technician@naitconsulting.com
Password : salesforce2golvO2P5iMTAuDvrgvtsslV5xu

Once login, it will automatically open Internet Explorer. You need to allow Blocked Content….

Once you allowed IE to run active content, it will open SFDC in offline mode.
[You may need to copy the URL Link to run SF offline]

Once you login to SFDC offline mode, you could key in Service Call record without Internet Connection.

And when you're back in the office, in a wi-fi hotspot, or connecting via cellular technology, you can click 'Synchronize Briefcase' to make changes to your records, download new records, and resolve any data conflicts that can result when the same data is modified both offline and in your live Salesforce account.