

# Common issues and solutions

## 1. Bootloader Installation Failure (32-bit Debian Edition)

- **Issue:** During installation, the bootloader fails to install, preventing the system from booting.
- **Cause:** Known issue with the 32-bit Debian-based Peppermint ISO in VirtualBox.
- **Solution:** Consider using the 64-bit version if your system supports it. If you must use the 32-bit version, try enabling EFI in VirtualBox settings or use an older Peppermint release that doesn't have this issue.

## 2. Virtual Machine Freezes or Crashes During Installation

- **Issue:** The VM freezes or crashes at a certain point during the installation process.
- **Cause:** Incompatible VirtualBox version or insufficient system resources.
- **Solution:**
  - Ensure you're using the latest version of VirtualBox from the official Oracle website.
  - Allocate sufficient RAM (at least 2 GB) and

video memory (128 MB) to the VM.

- Disable unnecessary features like 3D acceleration during installation.

### 3. Display Resolution Issues

- **Issue:** The display resolution is low or doesn't adjust to the window size.
- **Cause:** VirtualBox Guest Additions are not installed.
- **Solution:**
  - After installing Peppermint OS, insert the Guest Additions CD image from the VirtualBox menu.
  - Run the installer within the guest OS to install the additions.
  - Reboot the VM to apply changes.

### 4. Network Connectivity Issues

- **Issue:** The VM cannot access the internet.
- **Cause:** Incorrect network adapter settings.
- **Solution:**
  - In VirtualBox settings, ensure the network adapter is attached to "NAT" or

"Bridged Adapter" as per your requirements.

- Restart the VM after changing network settings.

## **file system support in Peppermint OS**

**Ext4:** Recommended for most users due to its balance of performance and simplicity.

**Btrfs:** Opt for this if you need features like snapshots or plan to use RAID configurations.

**XFS:** Consider this for specialized scenarios involving large file storage or specific server applications.

## **Advantages of Peppermint OS**

**Lightweight and Fast:** Designed for low-resource systems, making it ideal for older hardware or virtual machines.

**Cloud Integration with ICE:** The ICE application allows users to create site-specific browsers (SS), integrating web apps like Gmail and Google Docs directly into the desktop environment.

**User-Friendly Interface:** Combines elements from LXDE and XFCE to provide a familiar and intuitive desktop experience.

**Ubuntu/Debian Base:** Built on Ubuntu or Debian, granting access to extensive software repositories and community support.

**Minimal Pre-installed Applications:** Ships with essential apps only, allowing users to customize their setup according to their preferences.

## **Disadvantages of Peppermint OS**

**Aesthetic Limitations:** The default theme may appear dated or "retro" to some users.

**Limited Pre-installed Software:** Lacks certain applications like office suites or media players out of the box, requiring manual installation.

**Potential Hardware Compatibility Issues:** Some users have reported challenges with specific hardware configurations, particularly with certain laptop models.

**Mixed Desktop Environment Components:** The hybrid

use of LXDE and XFCE elements can lead to inconsistencies in the user interface.

**Web App Dependency:** Heavy reliance on web applications may not suit users who prefer fully offline desktop experiences