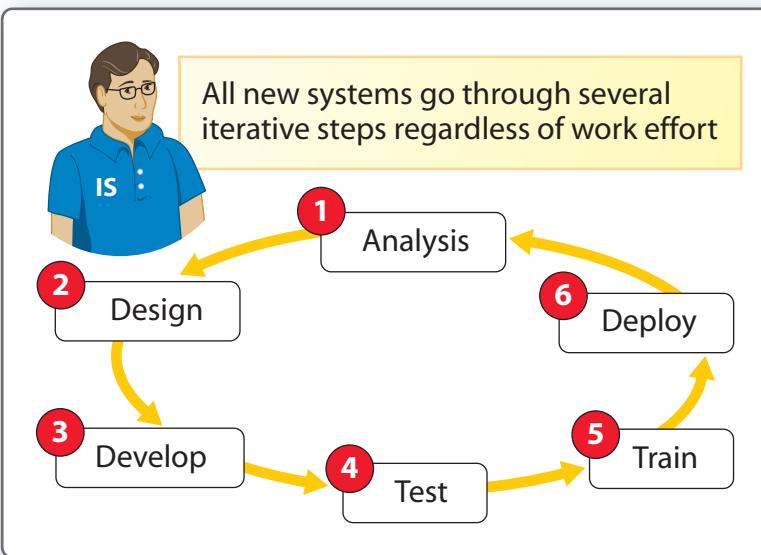


## What are the Benefits and Steps in a System Development Life Cycle?

The development process begins when a need is referred to the Information Services help desk. This allows adequate planning and prioritization with other related or independent activities.



### Typical Service Desk Requests

