

Recent Projects

Product Designer

May - Jun 2020

LeChef

A recipe management app consisting of collaboration features as well as personalized elements.

- Defined product goals by developing user stories and flows
- Conducted usability and A/B testing to establish better user experience
- Established branding guidelines for product

Product Designer/Front-End Developer

Apr - May 2020

BusyBus

A mobile transit app providing real-time arrival information with location map capability.

- Researched user pain points and desires to determine MVP
- Created wireframes and high-fidelity prototypes with Figma
- Translated high fidelity protoype into HTML/CSS static prototype

Professional Experience

Product Design Track

Dec 2019 - Present

Thinkful | Remote

- Learning industry best practices and design process standards focusing on UX Research, Visual Design, and Front-end development
- Created and deployed projects while learning new tools and frameworks by collaborating several hours every week with a senior product designer

Revenue Analyst

Sep 2018 - Mar 2019

InterContinental Grand Stanford | Hong Kong

- Conducted extensive competitive set pricing analysis on food outlets for Food & Beverage (F&B) 2019 trend report
- Launched initiatives to set up systems for collecting relevant data to commence F&B revenue management

Social Media Marketing Manager

Jan 2017 - Aug 2018

Yellow Pummelo | Hong Kong

- Coordinated with my team to design attractive, consumer/environment-friendly products and packaging
- Promoted the company's organic skincare products through various social media platforms

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Skills

Design

UX Research & Testing
Information Architecture
Wireframing
Prototyping
Visual Design
Brand Strategy
Project Management

Front-End Development

HTML5 CSS Javascript JQuery

Tools

Adobe Creative Cloud Figma Git/GitHub InVision Microsoft Office Sketch

Languages

English Cantonese Chinese Mandarin Chinese Spanish

Education

New York University (NY) Sep 2012 - May 2014 M.S. in Hospitality Management

Trinity College (CT)
Aug 2005 - May 2009
B.A. in Economics //
International Studies