

# Recent Projects

### **Product Designer**

May - Jun 2020

LeChef

A recipe management app consisting of collaboration features as well as personalized elements.

- Defined product goals by developing user stories and flows
- Conducted usability and A/B testing to establish better user experience
- Established branding guidelines for product

## **Product Designer/Front-End Developer**

Apr - May 2020

**BusyBus** 

A mobile transit app providing real-time arrival information with location map capability.

- Researched user pain points and desires to determine MVP
- Created wireframes and high-fidelity prototypes with Figma
- Translated high fidelity protoype into HTML/CSS static prototype

# Professional Experience

### **Product Design Track**

Dec 2019 - Present

Thinkful | Remote

- Learning industry best practices and design process standards focusing on UX Research, Visual Design, and Front-end development
- Created and deployed projects while learning new tools and frameworks by collaborating several hours every week with a senior product designer

### **Revenue Analyst**

Sep 2018 - Mar 2019

InterContinental Grand Stanford | Hong Kong

- Conducted extensive competitive set pricing analysis on food outlets for Food & Beverage (F&B) 2019 trend report
- Launched initiatives to set up systems for collecting relevant data to commence F&B revenue management

## Social Media Marketing Manager

Jan 2017 - Aug 2018

Yellow Pummelo | Hong Kong

- Coordinated with my team to design attractive, consumer/environment-friendly products and packaging
- Promoted the compnay's organic skincare products through various social media platforms

## <u>LinkedIn</u> <u>Portfolio</u>

ElizabethTkong@gmail.com +852 6015 3066

## Skills

#### Design

UX Research & Testing
Information Architecture
Wireframing
Prototyping
Visual Design
Brand Strategy
Project Management

#### Front-End Development

HTML5 CSS Javascript JQuery

#### **Tools**

Adobe Creative Cloud Figma Git/GitHub InVision Microsoft Office Sketch

#### Languages

English Cantonese Chinese Mandarin Chinese Spanish

## Education

### **New York University (NY)**

Sep 2012 - May 2014 *M.S.* in Hospitality Management

#### Trinity College (CT)

Aug 2005 - May 2009 B.A. in Economics // International Studies