# Contact us



Jorge G

#### End chat

Jorge G

Thank you for contacting Microsoft Support, I am Jorge G. How can I help you today?

3:50 pm

Jorge G

Hello, I hope you had a great weekend.

3:50 pm

Me

Hi, I'm getting errors when uploading

3:51 pm

Me

.appxupload made with Visual Studio 2017 Community

3:52 pm

### Jorge G

I will be more than happy help you solve the error you get when uploading.

3:52 pm

Jorge G

Does it give you an error message or code?

3:53 pm

Me

I get the messages:

3:53 pm

Me

guitarFineTune\_1.1.9.0\_x86\_x64\_bundle.appxupload8.0 MB

Package acceptance validation error: You don't have permissions to specify the following namespaces in the appx manifest file of the package guitarFineTune\_1.1.9.0\_x86.appx: restricted namespace:

http://schemas.microsoft.com/appx/manifest/foundation/windows10/restrictedcapabilities Package acceptance validation error: You don't have permissions to specify the following namespaces in the appx manifest file of the package guitarFineTune\_1.1.9.0\_x64.appx: restricted namespace:

http://schemas.microsoft.com/appx/manifest/foundation/windows10/restrictedcapabilities Package acceptance validation error: Your developer account doesn't have permission to submit apps converted with the Desktop Bridge at this time.

https://aka.ms/desktopbridgeforwindowsstore

```
3:53 pm
Jorge G
Thank you for the information.
3:55 pm
Me
OK
3:55 pm
Jorge G
Please allow me a few minutes to further research this error message you are getting.
3:56 pm
Me
OK!
3:56 pm
Jorge G
Thank you for waiting.
4:01 pm
Jorge G
After reviewing all the information regarding to error message you are getting. I have
confirmed that is only asking you for some permission that your app need. This can be solve
by contacting Desktop Bridge team, they will explain to you how to solve this issue.
4:02 pm
Jorge G
In order to contact Desktop Bridge team you will need to fill a form on this
link https://developer.microsoft.com/en-us/windows/projects/campaigns/desktop-bridge
4:03 pm
Jorge G
The timeframe to be contacted after filling the form is up to 11 business days.
Me
Ok
4:04 pm
Jorge G
Besides this matter, were all of your question answered?
4:05 pm
Me
How do I save this chat?
4:05 pm
Me
To my disk
4:05 pm
Jorge G
I can send it to you by an email to the one you contacted us.
4:06 pm
Jorge G
Is that OK?
4:06 pm
```

Me

Thats OK!

4:06 pm

Jorge G

Great. I will send it you in the next two hours or at least at the end of the day.

## 4:06 pm

Me

Thanks! Have a nice day! Bye

4:07 pm
Jorge G
Your welcome. Have a wonderful day!

## 4:07 pm

System

Chat has ended.

4:07 pm

