```
import random
In [181]:
          import numpy as np
          import pandas as pd
          from sklearn.impute import SimpleImputer
          from sklearn.model selection import train test split
          from sklearn.metrics import confusion matrix, classification report
          from catboost import CatBoostClassifier
          pd.set option('display.max columns', None)
In [182]:
          import logging
          logger = logging.getLogger()
          logger.setLevel(logging.CRITICAL)
In [183]: fhr transactions = pd.read pickle('01fhr ede output.pkl')
          eval_transactions = pd.read_pickle('01eval_ede_output.pkl')
In [184]: fhr_transactions.shape
Out[184]: (504944, 62)
```

# Field by Field Analysis

We'll collect the list of columns which should be dropped

```
In [185]: drop_cols = list()
```

### **Field Info**

In [186]: fhr\_transactions.info()

<class 'pandas.core.frame.DataFrame'>
RangeIndex: 504944 entries, 0 to 504943
Data columns (total 62 columns):

columns (total 62	columns):	
Column	Non-Null Count	Dtype
		object
		object
		•
pnr_creat_ts	504944 non-null	datetime64[ns]
person_id	504944 non-null	object
trvl_ct	305125 non-null	float64
trip_strt_dt	504944 non-null	datetime64[ns]
trip_end_dt	504944 non-null	datetime64[ns]
trip_diff_day	504944 non-null	int64
seg_lvl_strt_dt	504944 non-null	datetime64[ns]
seg_lvl_end_dt	504941 non-null	datetime64[ns]
trip_day_ct	504941 non-null	float64
dest_airport_cd	495693 non-null	object
dom_intl_in	493220 non-null	object
city_nm	504748 non-null	object
state_cd	197914 non-null	object
ctry_cd	504742 non-null	object
vend_cd	504944 non-null	object
vend_nm	504944 non-null	object
vend_brand	504590 non-null	object
class_cd	8790 non-null	object
class_srvc_cd	306617 non-null	object
pymt_pct	2353 non-null	float64
<pre>pwp_book_flag</pre>	7889 non-null	object
mr_rdm_pt	4680 non-null	float64
pkge_tax_am	8790 non-null	float64
prepay_in	305125 non-null	object
rm_no	504944 non-null	int64
htl_rt	504944 non-null	float64
trans_amt	504944 non-null	float64
net_tkt_ct	305125 non-null	float64
prog_id	504886 non-null	object
card_type	492750 non-null	object
cm_dma	504944 non-null	object
cross_sell_type	504944 non-null	object
card_ctgy	342059 non-null	object
pax_seq_no	504944 non-null	int64
srce_nm	504944 non-null	object
	Column trip_sta mkt_cd chan_type pnr_creat_ts person_id trvl_ct trip_strt_dt trip_end_dt trip_diff_day seg_lvl_strt_dt seg_lvl_end_dt trip_day_ct dest_airport_cd dom_intl_in city_nm state_cd ctry_cd vend_cd vend_nm vend_brand class_cd class_srvc_cd pymt_pct pwp_book_flag mr_rdm_pt pkge_tax_am prepay_in rm_no htl_rt trans_amt net_tkt_ct prog_id card_type cm_dma cross_sell_type card_ctgy pax_seq_no	trip_sta

```
38 orig_state
                        243292 non-null
                                         object
 39
   orig ctry
                        504944 non-null object
   fare_waive am
                        5780 non-null
                                         object
 40
 41 pymt form
                        484800 non-null object
   local curr cd
 42
                        504919 non-null
                                         object
    doc sta
                        484800 non-null
                                         object
 43
                        504944 non-null
                                         datetime64[ns]
 44
    cmpnt creat dt
    rgn cd
                        504944 non-null
                                         object
 45
 46 acct_nm
                        496044 non-null
                                         object
 47
    htl comm in
                        296335 non-null object
   htl_st_ad
                        504041 non-null object
 48
    card_ctgy_grp
                        310090 non-null
                                         object
 49
    htl ctry cd
                        495691 non-null
                                         object
 50
    pseudo_city_cd
                        504944 non-null
                                         object
 51
 52
    agcy_nm
                        428060 non-null
                                         object
 53 agcy brnch g6 cd
                        504944 non-null object
                        469257 non-null
                                         object
 54
    acct_type
                        434980 non-null object
 55 cust type
    book card type
                        467551 non-null object
 57
    basic_supp_in
                        467551 non-null object
 58
   vend_no
                        461523 non-null
                                         object
 59 htl usd rt
                        504940 non-null float64
 60 trvl ctry orig rgn 504944 non-null
                                         object
 61 trvl_ctry_dest_rgn 504740 non-null
                                         object
dtypes: datetime64[ns](6), float64(9), int64(3), object(44)
memory usage: 238.8+ MB
```

### Out[187]:

	column_name	number_missing	percent_missing
trip_sta	trip_sta	0	0.000000
mkt_cd	mkt_cd	0	0.000000
chan_type	chan_type	1	0.000198
pnr_creat_ts	pnr_creat_ts	0	0.000000
person_id	person_id	0	0.000000
trvl_ct	trvl_ct	199819	39.572507
trip_strt_dt	trip_strt_dt	0	0.000000
trip_end_dt	trip_end_dt	0	0.000000
trip_diff_day	trip_diff_day	0	0.000000
seg_lvl_strt_dt	seg_lvl_strt_dt	0	0.000000
seg_lvl_end_dt	seg_lvl_end_dt	3	0.000594
trip_day_ct	trip_day_ct	3	0.000594
dest_airport_cd	dest_airport_cd	9251	1.832084
dom_intl_in	dom_intl_in	11724	2.321842
city_nm city		196	0.038816
state_cd	state_cd	307030	60.804763
ctry_cd	ctry_cd	202	0.040004
vend_cd	vend_cd	0	0.000000
vend_nm	vend_nm	0	0.000000
vend_brand	vend_brand	354	0.070107
class_cd	class_cd	496154	98.259213
class_srvc_cd	class_srvc_cd	198327	39.277029
pymt_pct	pymt_pct	502591	99.534008
pwp_book_flag	pwp_book_flag	497055	98.437649
mr_rdm_pt	mr_rdm_pt	500264	99.073165

	column_name	number_missing	percent_missing
pkge_tax_am	pkge_tax_am	496154	98.259213
prepay_in	prepay_in	199819	39.572507
rm_no	rm_no	0	0.000000
htl_rt	htl_rt	0	0.000000
trans_amt	trans_amt	0	0.000000
net_tkt_ct	net_tkt_ct	199819	39.572507
prog_id	prog_id	58	0.011486
card_type	card_type	12194	2.414921
cm_dma	cm_dma	0	0.000000
cross_sell_type	cross_sell_type	0	0.000000
card_ctgy	card_ctgy	162885	32.258033
pax_seq_no	pax_seq_no	0	0.000000
srce_nm	srce_nm	0	0.000000
orig_state	orig_state	261652	51.818023
orig_ctry orig_ctry		0	0.000000
fare_waive_am	fare_waive_am	499164	98.855319
pymt_form	pymt_form	20144	3.989353
local_curr_cd	local_curr_cd	25	0.004951
doc_sta	doc_sta	20144	3.989353
cmpnt_creat_dt	cmpnt_creat_dt	0	0.000000
rgn_cd	rgn_cd	0	0.000000
acct_nm	acct_nm	8900	1.762572
htl_comm_in	htl_comm_in	208609	41.313294
htl_st_ad	htl_st_ad	903	0.178832
card_ctgy_grp	card_ctgy_grp	194854	38.589230
htl_ctry_cd	htl_ctry_cd	9253	1.832480

	column_name	number_missing	percent_missing
pseudo_city_cd	pseudo_city_cd	0	0.000000
agcy_nm	agcy_nm	76884	15.226243
agcy_brnch_g6_cd	agcy_brnch_g6_cd	0	0.000000
acct_type	acct_type	35687	7.067516
cust_type	cust_type	69964	13.855794
book_card_type	book_card_type	37393	7.405376
basic_supp_in	basic_supp_in	37393	7.405376
vend_no	vend_no	43421	8.599171
htl_usd_rt	htl_usd_rt	4	0.000792
trvl_ctry_orig_rgn	trvl_ctry_orig_rgn	0	0.000000
trvl_ctry_dest_rgn	trvl_ctry_dest_rgn	204	0.040401

## Find related columns by name

Let's also sort by the name to identify which fields may be related to each other - by field names

In [188]: missing\_cols\_df.sort\_values('column\_name')

### Out[188]:

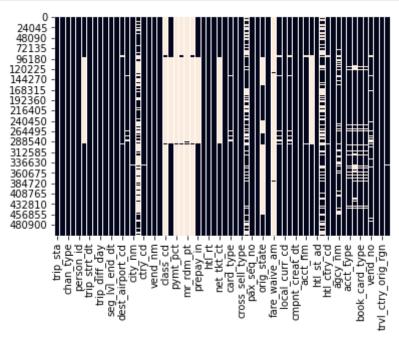
	column_name	number_missing	percent_missing
acct_nm	acct_nm	8900	1.762572
acct_type	acct_type	35687	7.067516
agcy_brnch_g6_cd	agcy_brnch_g6_cd	0	0.000000
agcy_nm	agcy_nm	76884	15.226243
basic_supp_in	basic_supp_in	37393	7.405376
book_card_type	book_card_type	37393	7.405376
card_ctgy	card_ctgy	162885	32.258033
card_ctgy_grp	card_ctgy_grp	194854	38.589230
card_type	card_type	12194	2.414921
chan_type	chan_type	1	0.000198
city_nm	city_nm	196	0.038816
class_cd	class_cd	496154	98.259213
class_srvc_cd	class_srvc_cd	198327	39.277029
cm_dma	cm_dma	0	0.000000
cmpnt_creat_dt	cmpnt_creat_dt	0	0.000000
cross_sell_type	cross_sell_type	0	0.000000
ctry_cd	ctry_cd	202	0.040004
cust_type	cust_type	69964	13.855794
dest_airport_cd	dest_airport_cd	9251	1.832084
doc_sta	doc_sta	20144	3.989353
dom_intl_in	dom_intl_in	11724	2.321842
fare_waive_am	fare_waive_am	499164	98.855319
htl_comm_in	htl_comm_in	208609	41.313294
htl_ctry_cd	htl_ctry_cd	9253	1.832480
htl_rt	htl_rt	0	0.000000

	column_name	number_missing	percent_missing
htl_st_ad	htl_st_ad	903	0.178832
htl_usd_rt	htl_usd_rt	4	0.000792
local_curr_cd	local_curr_cd	25	0.004951
mkt_cd	mkt_cd	0	0.000000
mr_rdm_pt	mr_rdm_pt	500264	99.073165
net_tkt_ct	net_tkt_ct	199819	39.572507
orig_ctry	orig_ctry	0	0.000000
orig_state	orig_state	261652	51.818023
pax_seq_no	pax_seq_no	0	0.000000
person_id	person_id	0	0.000000
pkge_tax_am	pkge_tax_am	496154	98.259213
pnr_creat_ts	pnr_creat_ts	0	0.000000
prepay_in	prepay_in	199819	39.572507
prog_id	prog_id	58	0.011486
pseudo_city_cd pseudo_city_cd		0	0.000000
pwp_book_flag	pwp_book_flag	497055	98.437649
pymt_form	pymt_form	20144	3.989353
pymt_pct	pymt_pct	502591	99.534008
rgn_cd	rgn_cd	0	0.000000
rm_no	rm_no	0	0.000000
seg_lvl_end_dt	seg_lvl_end_dt	3	0.000594
seg_lvl_strt_dt	seg_lvl_strt_dt	0	0.000000
srce_nm	srce_nm	0	0.000000
state_cd	state_cd	307030	60.804763
trans_amt	trans_amt	0	0.000000
trip_day_ct	trip_day_ct	3	0.000594

	column_name	number_missing	percent_missing
trip_diff_day	trip_diff_day	0	0.000000
trip_end_dt	trip_end_dt	0	0.000000
trip_sta	trip_sta	0	0.000000
trip_strt_dt	trip_strt_dt	0	0.000000
trvl_ct	trvl_ct	199819	39.572507
trvl_ctry_dest_rgn	trvl_ctry_dest_rgn	204	0.040401
trvl_ctry_orig_rgn	trvl_ctry_orig_rgn	0	0.000000
vend_brand	vend_brand	354	0.070107
vend_cd	vend_cd	0	0.000000
vend_nm	vend_nm	0	0.000000
vend_no	vend_no	43421	8.599171

Now, we see how the fields are related to each other. For example - now we can clearly see that all fields which begin with vend\_ are all vendor related params.

```
In [189]: import matplotlib.pyplot as plt
   import seaborn as sns
   sns.heatmap(fhr_transactions.isnull(), cbar = False)
   plt.show()
```



# **Feature by Feature Analysis**

trip\_sta - Status of the trip

```
In [190]: fhr_transactions.groupby(['trip_sta'], dropna=False, as_index=False).size()
```

### Out[190]:

	trip_sta	size
0	ACTIVE	145452
1	CANCELLED	56682
2	INVOICED	296335
3	SUCCESS	6475

trip\_sta has no nulls and it is good.

### mkt\_cd - Market Code

In [191]: fhr\_transactions.groupby(['mkt\_cd'], dropna=False, as\_index=False).size()

### Out[191]:

	mkt_cd	size
0	AR	640
1	AT	1743
2	AU	23072
3	CA	20327
4	DE	23525
5	ES	2476
6	FI	1007
7	FR	6381
8	HK	28106
9	ICC	13101
10	IN	11670
11	IT	8275
12	JP	34099
13	MX	12847
14	NL	3505
15	NO	54
16	NZ	275
17	SE	2702
18	SG	7592
19	TH	4460
20	TW	18450
21	UK	33284
22	US	247353

mkt\_cd has no nulls. So we should be good.

### chan\_type - Channel Type

```
In [192]: fhr_transactions.groupby(['chan_type'], dropna=False, as_index=False).size()
Out[192]:
               chan_type
                           size
                OFFLINE 449412
                 ONLINE
                         55531
            2
                    NaN
In [193]: fhr_transactions[fhr_transactions['chan_type'].isna()]
Out[193]:
                       trip_sta mkt_cd chan_type pnr_creat_ts
                                                                                              person_id trvl_ct trip_strt_dt trip_end_0
             271342 CANCELLED
                                   US
                                           NaN
                                                 2019-05-02 3c44f36d77404a86254a718a75991d1361523fdea0bff7...
                                                                                                        NaN 2018-08-06 2019-05-2
```

There is one NaN. We'll impute this with most frequent value.

### pnr\_creat\_ts - Timestamp when the ticket was created

```
In [194]: fhr transactions['pnr creat ts'].value counts()
Out[194]: 2019-01-14 00:00:00
                                  1345
                                  1334
          2019-01-07 00:00:00
                                  1290
          2019-01-15 00:00:00
          2019-01-29 00:00:00
                                  1277
          2019-01-08 00:00:00
                                  1269
          2019-07-27 23:00:00
                                     1
                                     1
          2018-11-16 16:00:00
          2019-05-17 07:00:00
                                     1
                                     1
          2019-09-09 20:00:00
          2019-12-10 12:00:00
                                     1
          Name: pnr_creat_ts, Length: 6025, dtype: int64
```

We see that this column has high cardinality.

Lets split the date/time month and ignore this field. #dropthis

```
In [195]: | fhr_transactions['pnr_creat_ts'].dt.month.value_counts()
Out[195]: 1
                 58906
           3
                 53098
           2
                 51231
                 49245
           4
           5
                 43133
           10
                 38467
           9
                 35924
           7
                 35736
           12
                 35673
           8
                 35668
                 34740
           11
                 33123
           Name: pnr_creat_ts, dtype: int64
```

We see that the dataset is very balanced and it has data for all the months.

#### person\_id - Unique identifier for the Person

```
In [198]: import hashlib
# fhr_transactions['person_id'] = fhr_transactions['person_id'].astype(str).apply(lambda x: hashlib.s
ha256(x.encode()).hexdigest())
# eval_transactions['person_id'] = eval_transactions['person_id'].astype(str).apply(lambda x: hashli
b.sha256(x.encode()).hexdigest())
```

### trvl\_ct - The number of travellers in the trip

```
In [199]: fhr_transactions.groupby(['trvl_ct'], dropna=False, as_index=False).size()
Out[199]:
```

	trvl_ct	size
0	1.0	59276
1	2.0	235476
2	3.0	8106
3	4.0	1935
4	5.0	181
5	6.0	116
6	7.0	14
7	8.0	17
8	9.0	4
9	NaN	199819

```
In [202]: fhr_transactions['trvl_ct'].isna().sum()
Out[202]: 199819
```

- 1. We see there are a lot of NA's. May need imputation.
- 2. Also, we see that the srce\_nm is for all those which have trvl\_ct as NA

In [203]: fhr\_transactions.groupby(['trvl\_ct', 'rm\_no'], dropna=False, as\_index=False).size()

Out[203]:

	trvl_ct	rm_no	size
0	1.0	1	58722
1	1.0	2	502
2	1.0	3	40
3	1.0	4	9
4	1.0	6	2
5	1.0	12	1
6	2.0	1	235332
7	2.0	2	117
8	2.0	3	26
9	2.0	4	1
10	3.0	1	8104
11	3.0	2	1
12	3.0	3	1
13	4.0	1	1935
14	5.0	1	181
15	6.0	1	116
16	7.0	1	14
17	8.0	1	17
18	9.0	1	4
19	NaN	1	199645
20	NaN	2	154
21	NaN	3	17
22	NaN	4	3

When we look at this, it looks like the column trvl\_ct is not very reliable.

The number of rooms booked and the number of traveler counts does not match.

We may drop this column. #dropthis #

```
In [204]: drop_cols.append('trvl_ct')
```

### trip\_strt\_dt. Trip Start Date

There are no null values in this. As such, this predictor does not add any value.

```
In [205]: fhr_transactions['trip_strt_month'] = fhr_transactions['trip_strt_dt'].dt.month
    eval_transactions['trip_strt_month'] = eval_transactions['trip_strt_dt'].dt.month
```

Again, we can extract just the month from trip start month and drop the day and the year. #dropthis

```
In [206]: drop_cols.append('trip_strt_dt')
```

### trip\_end\_dt. Trip End Date

Again, we can ignore the date and the year and consider only the month. #dropthis

### trip\_diff\_day Total days in trip

```
In [209]: fhr_transactions.groupby(['trip_diff_day'], dropna=False, as_index=False).size()
```

#### Out[209]:

	trip_diff_day	size
0	1	113864
1	2	92295
2	3	83600
3	4	59843
4	5	30764
1348	1787	1
1349	1890	1
1350	1937	1
1351	1962	1
1352	737192	1

1353 rows × 2 columns

This field does not have lot of valid values. We should drop this in favor of trip\_day\_ct which is the date difference between segments #dropthis

```
In [210]: drop_cols.append('trip_diff_day')
```

### seg\_lvl\_strt\_dt Segment Start Date

```
In [211]: fhr_transactions['seg_lvl_strt_month'] = fhr_transactions['seg_lvl_strt_dt'].dt.month
    eval_transactions['seg_lvl_strt_month'] = eval_transactions['seg_lvl_strt_dt'].dt.month
```

Lets do the same. Lets drop the date and the year. #dropthis

The difference between this and the PNR create date can show the number of days in advance the ticket was booked.

```
In [212]: drop cols.append('seg lvl strt dt')
In [213]: fhr transactions[['seg lvl strt dt', 'pnr creat ts']] = fhr transactions[['seg lvl strt dt', 'pnr creat
           ts']].apply(pd.to datetime)
          fhr_transactions['trip advance_days'] = (fhr_transactions['seg_lvl_strt_dt'] - fhr_transactions['pnr_
          creat ts']).dt.days
          eval transactions[['seg lvl strt dt', 'pnr creat ts']] = eval transactions[['seg lvl strt dt', 'pnr cre
          at ts']].apply(pd.to datetime)
          eval transactions['trip advance days'] = (eval transactions['seg lvl strt dt'] - eval transactions['p
          nr creat ts']).dt.days
         fhr transactions.groupby(['trip advance days'], dropna=False, as index=False).size()
In [214]:
Out[214]:
               trip advance days size
```

	trip_advarice_days	3120
0	-381	1
1	-372	2
2	-107	1
3	-56	1
4	-48	1
509	734	3
510	738	9
511	739	3
512	787	4
513	829	1

514 rows × 2 columns

We'll consider all the rows which have negative number of days as NAs.

	trip_advance_days	size
0	1.0	24616
1	2.0	16923
2	3.0	14746
3	4.0	13344
4	5.0	11685
496	738.0	9
497	739.0	3
498	787.0	4
499	829.0	1
500	NaN	24561

501 rows × 2 columns

# **IMPUTETHIS**

seg\_lvl\_end\_dt Segment End Date

```
In [217]: fhr transactions['seg_lvl_end_month'] = fhr_transactions['seg_lvl_end_dt'].dt.month
          eval transactions['seg lvl end month'] = eval transactions['seg lvl end dt'].dt.month
```

Lets do the same. Lets drop the date and the year. #dropthis

```
In [218]: drop_cols.append('seg_lvl_end_dt')
```

### trip\_day\_ct - No of days of the trip

```
In [219]: fhr_transactions.groupby(['trip_day_ct'], dropna=False, as_index=False).size().head()
```

#### Out[219]:

trip_day_ct		size
0	1.0	155187
1	2.0	122639
2	3.0	104774
3	4.0	65077
4	5.0	26182

There are only 3 NaNs. We should be good with this.

### dest\_airport\_cd Destination airport code

This field is required to identify the destination of the travel. We have the following other fields which can give information about the destination.

- 1. city\_nm
- 2. ctry\_cd
- 3. dest\_airport\_cd
- 4. dom\_intl\_in
- 5. htl\_ctry\_cd
- 6. htl\_st\_ad
- 7. htl\_usd\_rt
- 8. local\_curr\_cd
- 9. pseudo\_city\_cd
- 10. state\_cd
- 11. trvl\_ctry\_dest\_rgn

This field tells us 2 things.

- 1. The city of the destination. We'll see if we can combine this with city\_nm (which has less nulls) and come up with a combined column.
- 2. This iternary has a Air travel. We'll see if we can combine this with cross\_sell\_type (which has the travel type).

```
In [220]: fhr_transactions['dest_airport_cd'].isna().sum()
Out[220]: 9251
In [221]: drop_cols.append('dest_airport_cd')
```

#### dom\_intl\_in Domestic or international Indicator

This is a critical field since it can be used to identify both source and destination - if they are not present. We will use this in-combination with the trip origin and trip destination fields.

```
In [222]: fhr_transactions['dom_intl_in'].isna().sum()
Out[222]: 11724
```

```
In [223]: fhr_transactions.groupby(['dom_intl_in'], dropna=False, as_index=False).size()
```

#### Out[223]:

	dom_intl_in	size
0	D	242122
1	1	250722
2	Т	376
3	NaN	11724

0

2

For all the records where we have OTHER, lets see if we can populate it based on the Origin and Destination country codes.

```
In [224]: def get_dom_intl_in(row):
    if (pd.notnull(row['dom_intl_in']) & (row['dom_intl_in'] != 'T')):
        return row['dom_intl_in']

    if (pd.isna(row['ctry_cd']) | pd.isna(row['orig_ctry'])):
        return row['dom_intl_in']

    if row['orig_ctry'] == row['ctry_cd']:
        return 'D'
    else:
        return 'I'

    fhr_transactions['dom_intl_in'] = fhr_transactions.apply(lambda row: get_dom_intl_in(row), axis = 1)
    eval_transactions['dom_intl_in'] = eval_transactions.apply(lambda row: get_dom_intl_in(row), axis = 1)
)

In [225]: fhr_transactions.groupby(['dom_intl_in'], dropna=False, as_index=False).size()

Out[225]:
    dom_intl_in size
```

1

D 247449

I 257494

NaN

#### city nm City name of the destination

```
In [226]: fhr_transactions['city_nm'].isna().sum()
Out[226]: 196
```

Lets combine city\_nm and dest\_airport\_cd to get the destination city name.

```
In [227]: def get_city_nm(row):
    if pd.isnull(row['city_nm']):
        return row['dest_airport_cd']
    else:
        return row['city_nm']

    fhr_transactions['city_nm'] = fhr_transactions.apply(lambda row: get_city_nm(row), axis = 1)
    eval_transactions['city_nm'] = eval_transactions.apply(lambda row: get_city_nm(row), axis = 1)
In [228]: fhr_transactions['city_nm'].isna().sum()
Out[228]: 0
```

### state\_cd State code of the destination

```
In [229]: fhr_transactions['state_cd'].isna().sum()
Out[229]: 307030
```

```
In [230]: fhr_transactions[fhr_transactions['state_cd'].isna()].groupby(['ctry_cd'], dropna=False, as_index=False).size().head()
```

#### Out[230]:

	ctry_cd	size
0	ANDORRA	2
1	ANGOLA	442
2	ANGUILLA	561
3	ANTIGUA AND BARBUDA	145
4	ARGENTINA	1891

We see that the state code is missing for mostly outside US destination. We can reuse the country code into this field for non US countries.

### ctry\_cd Country Code of the destination

For all the rows which have OTHER, lets see if we can populate it based on the Domestic/International Indicator. If it is domestic, the origin country and the destination country should be the same.

```
In [231]: fhr_transactions['ctry_cd'].isna().sum()
Out[231]: 202
```

```
In [232]: def get_ctry_cd(row):
    if pd.notnull(row['ctry_cd']):
        return row['ctry_cd']

if row['dom_intl_in'] == 'D':
        return row['orig_ctry']

if pd.notnull(row['local_curr_cd']):
        return row['local_curr_cd']

return np.NaN

fhr_transactions['ctry_cd'] = fhr_transactions.apply(lambda row: get_ctry_cd(row), axis = 1)
    eval_transactions['ctry_cd'] = eval_transactions.apply(lambda row: get_ctry_cd(row), axis = 1)
```

Lets fix state\_cd based on ctry\_cd and local currency code

```
In [233]: def get_state_cd(row):
    if pd.notnull(row['state_cd']):
        return row['state_cd']
        return row['ctry_cd']

    fhr_transactions['state_cd'] = fhr_transactions.apply(lambda row: get_state_cd(row), axis = 1)
        eval_transactions['state_cd'] = eval_transactions.apply(lambda row: get_state_cd(row), axis = 1)

In [234]: fhr_transactions['state_cd'].isna().sum()

Out[234]: 0
```

### vend\_cd ID of the Vendor

```
In [235]: fhr_transactions['vend_cd'].isna().sum()
Out[235]: 0
```

### vend\_nm Vendor Name

```
In [236]: fhr_transactions['vend_nm'].isna().sum()
Out[236]: 0
```

We can drop this because it does not add any value. #dropthis

```
In [237]: drop_cols.append('vend_nm')
```

### vend\_brand Vendor Brand

```
In [238]: fhr_transactions['vend_brand'].isna().sum()
Out[238]: 354
In [239]: fhr_transactions[fhr_transactions['vend_brand'].isna()].groupby(['vend_nm', 'vend_brand'], dropna=False, as_index=False).size()
```

#### Out[239]:

	vend_nm	vend_brand	sıze
0	CONRAD DUBLIN	NaN	1
1	FOUR SEASONS RESORT - NEVIS	NaN	2
2	FOUR SEASONS RESORT MAUI AT WAILEA	NaN	32
3	HOTEL CONTINENTAL	NaN	280
4	PARK HYATT - CHICAGO	NaN	6
5	PARK HYATT CHICAGO	NaN	2
6	THE RITZ-CARLTON, AMELIA ISLAND	NaN	1
7	THE TOWERS AT LOTTE NEW YORK PALACE	NaN	1
8	TRUMP INTERNATIONAL HOTEL & TOWER NEW YORK	NaN	29

Lets use vend\_cd as a proxy for vend\_brand.

#### class\_cd Class Code

This field is missing for most of the rows. Can we drop this column? #dropthis

199819

```
In [242]: drop_cols.append('class_cd')
```

### class\_srvc\_cd Class Service Code

```
In [243]: fhr_transactions[fhr_transactions['class_srvc_cd'].isna()].groupby(['srce_nm'], dropna=False, as_inde
    x=False).size()
```

#### Out[243]:

	srce_nm	size
0	$\times\!\!\times\!\!\times\!\!\times\!\!\times$	73
1	$\times\!\!\times\!\!\times$	198254

Looks like for tickets booked thru we dont have this. # #dropthis

```
In [244]: drop_cols.append('class_srvc_cd')
```

#### pymt\_pct Payment percent

```
In [245]: fhr_transactions['pymt_pct'].isna().sum()
Out[245]: 502591
```

We see its missing for 99.5% of the rows. We can drop this column. #dropthis

```
In [246]: drop_cols.append('pymt_pct')
```

### pwp\_book\_flag - If the booking was made using points.

```
In [247]: # pwp_book_flag
fhr_transactions.groupby(['pwp_book_flag'], dropna=False, as_index=False).size()
```

#### Out[247]:

	pwp_book_flag	size
0	FULL	1186
1	NONE	5536
2	PARTIAL	1167
2	NaN	497055

We can derive more details about this flag when we check the amounts.

### mr\_rdm\_pt

We see its missing for 99.5% of the rows. We can drop this column. #dropthis

```
In [249]: # mr_rdm_pt
fhr_transactions['pwp_book_flag'].isna().sum()
Out[249]: 0
In [250]: drop_cols.append('mr_rdm_pt')
```

### pkge\_tax\_am Package tax amount

```
In [251]: fhr_transactions['pkge_tax_am'].isna().sum()
Out[251]: 496154
```

This is missing for 98% of the rows. We can drop this in favor of other amounts. #dropthis

```
In [252]: drop_cols.append('pkge_tax_am')
```

### prepay\_in Prepayment Indicator

```
In [253]: # prepay_in
fhr_transactions.groupby(['prepay_in'], dropna=False, as_index=False).size()
```

### Out[253]:

	prepay_in	size
0	PAY LATER	299752
1	PAY NOW	5373
2	NaN	199819

### Out[254]:

	srce_nm	chan_type	pwp_book_flag	prepay_in	size
0	CC	OFFLINE	UNKNOWN	PAY LATER	269893
1	CC	ONLINE	UNKNOWN	PAY LATER	26442
2	$\times\!\!\!\times\!\!\!\times\!\!\!\!\times$	ONLINE	FULL	PAY NOW	1186
3	$\times\!\!\times\!\!\times\!\!\times$	ONLINE	NONE	PAY LATER	2610
4	$\times\!\!\times\!\!\times\!\!\times$	ONLINE	NONE	PAY NOW	2926
5	$\times\!\!\times\!\!\times$	ONLINE	PARTIAL	PAY NOW	1167
6	$\times\!\!\times\!\!\times\!\!\times\!\!\times$	ONLINE	UNKNOWN	PAY LATER	807
7	$\times\!\!\times\!\!\times\!\!\times\!\!\times$	ONLINE	UNKNOWN	PAY NOW	94
8	$\rightarrow \!$	OFFLINE	UNKNOWN	NaN	179519
9	$\rightarrow \!$	ONLINE	UNKNOWN	NaN	20299
10	$\times\!$	NaN	UNKNOWN	NaN	1

We observe the following.

1. For all booking thru there is not points redemtion and prepay indicator available. Since it is not thru Central Command, we can assume that it is NONE for pwp\_book\_flag AND OTHER (which means Pay Now) for prepay\_in.

# **SABRE**

```
In [255]: fhr_transactions['prepay_in'] = fhr_transactions['prepay_in'].apply(lambda x: "UNKNOWN" if pd.isna(x)
else x)
```

### rm no - No of Rooms

	rm_no	size
0	1	504070
1	2	774
2	3	84
3	4	13
4	6	2
5	12	1

### htl\_rt - Nightly rate at the hotel

```
In [257]: fhr_transactions['htl_rt'].isna().sum()
Out[257]: 0
```

```
In [258]: fhr_transactions['htl_rt'] = fhr_transactions['htl_rt'].apply(lambda x: np.NaN if x <= 0 else x)
    eval_transactions['htl_rt'] = eval_transactions['htl_rt'].apply(lambda x: np.NaN if x <= 0 else x)</pre>
```

Lets impute this field using linear regression

Also, based on the Exploratory Data Analysis we did, this is normally distributed.

We should ignore this field since it is not adjusted per FX rates. Use htl\_usd\_rt instead.

```
In [260]: drop_cols.append('htl_rt')
```

#### trans amt - Transaction Amount

We should ignore this field since it is not adjusted per FX rates. Use htl\_usd\_rt instead.

```
In [262]: drop_cols.append('trans_amt')
```

### net\_tkt\_ct - Indicates if transaction is active or not

#### Out[263]:

	trip_sta	prepay_in	net_tkt_ct	size
0	ACTIVE	UNKNOWN	NaN	145452
1	CANCELLED	PAY LATER	1.0	1310
2	CANCELLED	PAY NOW	1.0	1005
3	CANCELLED	UNKNOWN	NaN	54367
4	INVOICED	PAY LATER	-1.0	13
5	INVOICED	PAY LATER	0.0	45135
6	INVOICED	PAY LATER	1.0	251187
7	SUCCESS	PAY LATER	1.0	2107
8	SUCCESS	PAY NOW	1.0	4368

Based on trip\_sta, we can adjust net\_tkt\_ct. Also, this is a categorical predictor. Lets consider 3 values.

- 1. Instead of 1, put it as 'ACTIVE'
- 2. Instead of '-1', put it as 'REFUND'
- 3. Instead of 0, put 'NO-REFUND'

```
In [264]: def get_net_tkt_ct(row):
    if pd.isnull(row['net_tkt_ct']):
        if (row['trip_sta'] == 'ACTIVE'):
            return 'ACTIVE'
        else:
            return 'NO-REFUND'
    if row['net_tkt_ct'] == 1:
        return 'ACTIVE'
    elif row['net_tkt_ct'] == -1:
        return 'REFUND'
    else:
        return 'NO-REFUND'

    fhr_transactions['net_tkt_ct'] = fhr_transactions.apply(lambda row: get_net_tkt_ct(row), axis = 1)
    eval_transactions['net_tkt_ct'] = eval_transactions.apply(lambda row: get_net_tkt_ct(row), axis = 1)

In [265]: fhr_transactions.groupby(['trip_sta', 'prepay_in', 'net_tkt_ct'], dropna=False, as_index=False).size
```

#### Out[265]:

	trip_sta	prepay_in	net_tkt_ct	size
0	ACTIVE	UNKNOWN	ACTIVE	145452
1	CANCELLED	PAY LATER	ACTIVE	1310
2	CANCELLED	PAY NOW	ACTIVE	1005
3	CANCELLED	UNKNOWN	NO-REFUND	54367
4	INVOICED	PAY LATER	ACTIVE	251187
5	INVOICED	PAY LATER	NO-REFUND	45135
6	INVOICED	PAY LATER	REFUND	13
7	SUCCESS	PAY LATER	ACTIVE	2107
8	SUCCESS	PAY NOW	ACTIVE	4368

### prog\_id The id of the hotel

```
In [266]: | fhr_transactions.groupby(['prog_id'], dropna=False, as_index=False).size()
```

#### Out[266]:

prog_id		size
0	FHC	90521
1	FHR	409768
2	THC	4597
3	NaN	58

# card\_type - Card type used for purchase

```
In [267]: fhr_transactions.groupby(['card_type'], dropna=False, as_index=False).size()
Out[267]:
```

size	card_type	
492702	AX	0
48	PA	1
12194	NaN	2

# cm\_dma

```
In [268]: len(fhr_transactions['cm_dma'].unique())
Out[268]: 209
```

# cross\_sell\_type

In [269]: fhr\_transactions.groupby(['cross\_sell\_type'], dropna=False, as\_index=False).size()

# Out[269]:

	cross_sell_type	size
0	A+H	42176
1	A+H+C	3191
2	A+H+C+F	1067
3	A+H+C+F+O	5
4	A+H+C+F+O+T	10
5	A+H+C+F+S	1
6	A+H+C+F+S+T	4
7	A+H+C+F+T	75
8	A+H+C+O	102
9	A+H+C+O+S	10
10	A+H+C+O+S+T	9
11	A+H+C+O+T	13
12	A+H+C+S	25
13	A+H+C+S+T	3
14	A+H+C+T	658
15	A+H+F	14085
16	A+H+F+O	258
17	A+H+F+O+S	3
18	A+H+F+O+S+T	1
19	A+H+F+O+T	49
20	A+H+F+S	197
21	A+H+F+S+T	16
22	A+H+F+T	556
23	A+H+O	2893
24	A+H+O+S	21

	cross_sell_type	size
25	A+H+O+S+T	13
26	A+H+O+T	226
27	A+H+S	384
28	A+H+S+T	72
29	A+H+T	2871
30	Н	424595
31	H+C	4364
32	H+C+F	2
33	H+C+F+O	1
34	H+C+F+O+T	1
35	H+C+F+T	28
36	H+C+O	23
37	H+C+O+S+T	1
38	H+C+O+T	22
39	H+C+S	9
40	H+C+T	674
41	H+F	2281
42	H+F+O	25
43	H+F+O+T	2
44	H+F+S	1
45	H+F+T	13
46	H+O	407
47	H+O+S	5
48	H+O+S+T	4
49	H+O+T	149
50	H+S	593

cro	ss_sell_type	size
51	H+S+T	52
52	H+T	2698

We have to separate these out to individual fields

```
In [270]: cross_sell_type_fields = ['A', 'H', 'O', 'S', 'T']
    for cross_sell_type_field in cross_sell_type_fields:
        cross_sell_type_field_name = "cross_sell_type_" + cross_sell_type_field
        fhr_transactions[cross_sell_type_field_name] = fhr_transactions['cross_sell_type'].apply(lambda x
        : "YES" if cross_sell_type_field in x.split("+") else "NO")
        eval_transactions[cross_sell_type_field_name] = eval_transactions['cross_sell_type'].apply(lambda x: "YES" if cross_sell_type_field in x.split("+") else "NO")
```

We can now drop this cross\_see\_type. #dropthis

```
In [271]: drop_cols.append('cross_sell_type')
```

### card\_ctgy

32% of the values are null.

```
In [272]: fhr_transactions['card_ctgy'].isna().sum()
Out[272]: 162885
```

There are other fields related to the card product. We can combine this with others.

#### pax\_seq\_no - Passenger Sequence Number

```
In [274]: fhr_transactions['pax_seq_no'].isna().sum()
Out[274]: 0
```

Doesnt add much value. We can ignore. #dropthis

```
In [275]: drop_cols.append('pax_seq_no')
```

#### srce\_nm

```
In [276]: fhr_transactions['srce_nm'].isna().sum()
Out[276]: 0
```

### orig\_state

#### Out[277]:

	orig_ctry	size
0	ARGENTINA	640
1	AUSTRALIA	23072
2	AUSTRIA	1743
3	CANADA	20327
4	FINLAND	1007
5	FRANCE	6381
6	GERMANY	23525
7	HONG KONG	28106
8	INDIA	11670
9	ITALY	8275
10	JAPAN	34099
11	MEXICO	12847
12	NETHERLANDS	3505
13	NEW ZEALAND	275
14	NORWAY	54
15	SINGAPORE	7592
16	SPAIN	2476
17	SWEDEN	2702
18	TAIWAN	18450
19	THAILAND	4460
20	UNITED KINGDOM	46385
21	UNITED STATES	4061

#### orig\_ctry

```
In [279]: fhr_transactions['orig_ctry'].isna().sum()
Out[279]: 0
```

#### fare\_waive\_am - Code to waive fare

```
In [280]: fhr_transactions['fare_waive_am'].isna().sum()
Out[280]: 499164
```

This field is not available for 99% of the rows. #dropthis

```
In [281]: drop_cols.append('fare_waive_am')
```

# pymt\_form form of payment

```
In [282]: fhr_transactions.groupby(['pymt_form'], dropna=False, as_index=False).size()
```

#### Out[282]:

	pymt_form	size
0	AR	101
1	CC	473810
2	CM	10889
3	NaN	20144

```
In [283]: fhr_transactions.groupby(['pymt_form', 'pwp_book_flag'], dropna=False, as_index=False).size()
```

#### Out[283]:

	pymt_form	pwp_book_flag	size
0	AR	UNKNOWN	101
1	CC	UNKNOWN	473810
2	СМ	UNKNOWN	10889
3	NaN	FULL	1186
4	NaN	NONE	5536
5	NaN	PARTIAL	1167
6	NaN	UNKNOWN	12255

- 1. if purchase was made with points pwp\_book\_flag is FULL, then we can consider all those as OTHER pymt\_form.
- 2. if purchase was made with points pwp\_book\_flag is NONE, then we can consider all those as CC pymt\_form.

```
In [284]: fhr_transactions['pymt_form'] = fhr_transactions.apply(lambda x: "UNKNOWN" if pd.isnull(x['pymt_form']) else x['pymt_form'], axis = 1)
    eval_transactions['pymt_form'] = eval_transactions.apply(lambda x: "UNKNOWN" if pd.isnull(x['pymt_form']) else x['pymt_form'], axis = 1)
```

# local\_curr\_cd local currency code

```
In [285]: fhr_transactions.groupby(['local_curr_cd'], dropna=False, as_index=False).size().head()
```

#### Out[285]:

	local_curr_cd	size
0	AED	7736
1	AUD	13810
2	AZN	133
3	BGN	2
4	BHD	206

Lets use country code as a proxy for currency code for missing values.

#### doc\_sta - Status of the booking

In [287]: fhr\_transactions.groupby(['doc\_sta'], dropna=False, as\_index=False).size()

# Out[287]:

	doc_sta	size
0	А	478873
1	N	866
2	Q	115
3	R	3565
4	S	264
5	V	460
6	Χ	552
7	Υ	21
8	Z	84
9	NaN	20144

In [288]: fhr\_transactions.groupby(['doc\_sta', 'trip\_sta'], dropna=False, as\_index=False).size()

# Out[288]:

	doc_sta	trip_sta	size
0	Α	ACTIVE	143705
1	Α	CANCELLED	40081
2	Α	INVOICED	295087
3	N	ACTIVE	57
4	N	CANCELLED	314
5	N	INVOICED	495
6	Q	ACTIVE	60
7	Q	CANCELLED	55
8	R	ACTIVE	526
9	R	CANCELLED	2992
10	R	INVOICED	47
11	S	ACTIVE	8
12	S	CANCELLED	4
13	S	INVOICED	252
14	V	ACTIVE	116
15	V	CANCELLED	280
16	V	INVOICED	64
17	Χ	ACTIVE	30
18	Χ	CANCELLED	132
19	Χ	INVOICED	390
20	Υ	ACTIVE	3
21	Υ	CANCELLED	18
22	Z	ACTIVE	28
23	Z	CANCELLED	56
24	NaN	ACTIVE	919

	doc_sta	trip_sta	size
25	NaN	CANCELLED	12750
26	NaN	SUCCESS	6475

Similar fields are - 'doc\_sta', 'trip\_sta', 'prepay\_in', 'net\_tkt\_ct'

#### cmpnt\_creat\_dt - Component create date

```
In [290]: fhr_transactions['cmpnt_creat_dt_month'] = fhr_transactions['cmpnt_creat_dt'].dt.month
    eval_transactions['cmpnt_creat_dt_month'] = eval_transactions['cmpnt_creat_dt'].dt.month
```

We just need the month. We'll drop the year and the day #dropthis

```
In [291]: drop_cols.append('cmpnt_creat_dt')
```

### rgn\_cd Region code

```
In [292]: fhr_transactions.groupby(['rgn_cd'], dropna=False, as_index=False).size()
Out[292]:
```

	rgn_cd	size
0	EMEA	96053
1	JAPA	127724
2	LACC	33814
3	USA	247353

### acct\_nm Card name

```
In [293]: fhr_transactions['acct_nm'].isna().sum()
Out[293]: 8900
In [294]: fhr_transactions['acct_type'].isna().sum()
Out[294]: 35687
In [295]: fhr_transactions['card_type'].isna().sum()
Out[295]: 12194
In [296]: fhr_transactions['card_ctgy'].isna().sum()
Out[296]: 35567
In [297]: fhr_transactions['book_card_type'].isna().sum()
Out[297]: 37393
```

Lets use card\_ctgy to fill the missing rows in acct\_nm

```
In [298]: def get_acct_nm(row):
    if pd.notnull(row['acct_nm']):
        return row['acct_nm']

    if pd.notnull(row['card_ctgy']):
        return row['card_ctgy']

    if pd.notnull(row['acct_type']):
        return row['acct_type']):
        return row['book_card_type']):
        return row['book_card_type']

        return "UNKNOWN"

    fhr_transactions['acct_nm'] = fhr_transactions.apply(lambda x: get_acct_nm(x), axis = 1)
    eval_transactions['acct_nm'] = eval_transactions.apply(lambda x: get_acct_nm(x), axis = 1)

In [299]: fhr_transactions['acct_nm'].isna().sum()
Out[299]: 0
```

#### htl\_comm\_in if there is a commision in the hotel

# htl\_st\_ad hotel street

```
In [302]: fhr_transactions.groupby(['htl_st_ad'], dropna=False, as_index=False).size()
```

Out[302]:

size	htl_st_ad	
109	0 GEORGE STREET	0
5	0 OXFORD ROAD	1
234	0130 DAYBREAK RIDGE	2
2	0130 DAYBREAK RIDGE	3
9	1 RUE SCRIBE	4
2	ZANTE	2130
124	ZONE TOURISTIQUE CAP GAMMARTH	2131
3	ZONE TOURISTIQUE CAP GAMMARTH.	2132
47	ZORLU CENTER	2133
903	NaN	2134

2135 rows × 2 columns

This field is not of any value and has high cardinality. #dropthis

```
In [303]: drop_cols.append('htl_st_ad')
```

# card\_ctgy\_grp Card Category

```
In [304]: # fhr_transactions.groupby(['card_ctgy_grp'], dropna=False, as_index=False).size().head(5)
```

```
In [305]: def get card ctgy grp(row):
              categories = list()
              if pd.notnull(row['card ctgy grp']) & ('OTHER' in str(row['card ctgy grp'])):
                  return 'OTHER'
              if pd.notnull(row['card_ctgy_grp']):
                  return row['card ctgy grp']
              if 'BUSINESS' in str(row['acct nm']):
                  categories.append('BUSINESS')
              if 'PLATINUM' in str(row['acct nm']):
                  categories.append('PLATINUM')
              if 'CENTURION' in str(row['acct nm']):
                  categories.append('CENTURION')
              if len(categories) > 0:
                  return ' '.join(categories)
              return 'OTHER'
          fhr transactions['card ctgy grp'] = fhr transactions.apply(lambda x: get card ctgy grp(x), axis = 1)
          eval transactions['card ctgy grp'] = eval transactions.apply(lambda x: get card ctgy grp(x), axis = 1
In [306]: | # fhr transactions.groupby(['card ctgy grp'], dropna=False, as index=False).size()
```

Lets use this field to fill missing values for card\_ctgy also

Since we already have acct\_nm, this field might be redundant. But lets retain because it has low cardinality.

#### htl\_ctry\_cd Country code of the hotel

```
In [310]: | fhr_transactions['htl_ctry_cd'].isna().sum()
Out[310]: 9253
In [311]: fhr transactions[fhr transactions['htl ctry cd'].isna()].groupby(['ctry cd'], dropna=False, as index=
          False).size().head()
Out[311]:
                ctry_cd size
              ANGUILLA
                         2
           1 ARGENTINA
                 ARUBA
                         2
             AUSTRALIA
               AUSTRIA
                         2
In [312]: fhr transactions['htl ctry cd'] = fhr transactions.apply(lambda x: x['ctry cd'] if pd.isnull(x['htl_c
          try cd']) else x['htl ctry cd'], axis = 1)
          eval_transactions['htl_ctry_cd'] = eval_transactions.apply(lambda x: x['ctry_cd'] if pd.isnull(x['htl
           ctry cd']) else x['htl_ctry_cd'], axis = 1)
```

# pseudo\_city\_cd Pseudo city code

```
In [313]: fhr_transactions.groupby(['pseudo_city_cd'], dropna=False, as_index=False).size().head()
```

#### Out[313]:

	pseudo_city_cd	size
0	03TB	10338
1	0R0B	6472
2	0T70	14
3	0Z97	98
4	1XAH	4594

In [314]: fhr\_transactions.groupby(['srce\_nm', 'pseudo\_city\_cd'], dropna=False, as\_index=False).size().head()

#### Out[314]:

	srce_nm	pseudo_city_cd	size
0	CC	03TB	6737
1	CC	0R0B	3538
2	CC	0T70	13
3	CC	1XAH	3014
4	CC	1XCH	1428

agcy\_nm Agency name

```
In [315]: fhr_transactions.groupby(['agcy_nm'], dropna=False, as_index=False).size().head()
Out[315]:
                          size
                  agcy_nm
                           52
           0
                          2842
                           23
           2
           3
                           31
           4
                          6699
In [316]: fhr_transactions[fhr_transactions['chan_type'] == 'ONLINE'].groupby(['chan_type', 'agcy_nm'], dropna=
          False, as index=False).size().sort values(by = 'size')
Out[316]:
              chan_type
                       agcy_nm
                                 size
                ONLINE
                                  1
                ONLINE
                        ONLINE
                                   2
                ONLINE
                           NaN 55528
In [317]: fhr_transactions[fhr_transactions['chan_type'] == 'ONLINE'].groupby(['chan_type', 'agcy_nm'], dropna=
          False, as_index=False).size().sort_values(by = 'size')
Out[317]:
              chan_type
                                 size
                       agcy_nm
                ONLINE
                                   1
           0
                ONLINE
                        ONLINE
                                   2
                ONLINE
                           NaN 55528
```

This field is not populated for ONLINE channels.

Let's convert all the OFFLINE/NaNs to UNKNOWN.

```
In [318]: | fhr transactions['agcy nm'] = fhr transactions.apply(lambda x: 'UNKNOWN' if (x['chan type'] == 'OFFLI
          NE') & pd.isnull(x['agcy nm']) else x['agcy nm'], axis = 1)
          eval transactions['agcy nm'] = eval_transactions.apply(lambda x: 'UNKNOWN' if (x['chan_type'] == 'OFF
          LINE') & pd.isnull(x['agcy nm']) else x['agcy nm'], axis = 1)
In [319]: fhr transactions['agcy nm'] = fhr transactions.apply(lambda x: x['agcy brnch g6 cd'] if pd.isnull(x[
           'agcy_nm']) else x['agcy_nm'], axis = 1)
          eval transactions['agcy nm'] = eval_transactions.apply(lambda x: x['agcy_brnch_g6_cd'] if pd.isnull(x
           ['agcy_nm']) else x['agcy_nm'], axis = 1)
In [320]: | fhr_transactions['agcy_nm'] = fhr_transactions.apply(lambda x: 'NOT-APPLICABLE' if x['chan_type'] ==
           'ONLINE' else x['agcy nm'], axis = 1)
          eval transactions['agcy nm'] = eval transactions.apply(lambda x: 'NOT-APPLICABLE' if x['chan type'] =
          = 'ONLINE' else x['agcy nm'], axis = 1)
In [321]: fhr transactions.groupby(['agcy nm'], dropna=False, as index=False).size().head()
Out[321]:
                 agcy_nm size
           0
                          52
                          23
           2
                          31
                         6699
```

agcy\_brnch\_g6\_cd Code of Agency branch

```
In [322]: fhr_transactions.groupby(['agcy_brnch_g6_cd'], dropna=False, as_index=False).size().head()
```

Out[322]:

	agcy_brnch_g6_cd	size
0	0.0	2
1	2792.0	91
2	2797.0	2106
3	2803.0	66
4	3049.0	5

We can drop this field since it is not very accurate with agcy\_nm and has significantly higher missing values. #dropthis

```
In [323]: drop_cols.append('agcy_brnch_g6_cd')
```

# acct\_type Basic account type

```
In [324]:
          import re
          stop words = ['THE', 'AMERICAN', 'EXPRESS', 'CARD', 'VISA', 'MASTERCARD', 'FROM', 'OTHER']
          def get acct type(row):
              acct type = row['acct type']
              card ctgy grp = row['card ctgy grp']
              if pd.isnull(acct type):
                   if pd.notnull(card ctgy grp):
                       acct type = card ctgy grp
                  else:
                       acct type = card ctgy
              acct type = re.sub(r' [^A-Za-z0-9]+', '', acct type)
              acct type list = acct type.split()
              result set = set(acct type list) - set(stop words)
              if len(result set) == 0:
                  return "NORMAL"
              else:
                  return ' '.join(result_set)
          fhr transactions['acct type'] = fhr transactions.apply(lambda x: get acct type(x), axis = 1)
          eval transactions['acct type'] = eval transactions.apply(lambda x: get acct type(x), axis = 1)
In [325]: # fhr transactions.groupby(['acct type'], dropna=False, as index=False).size().head()
In [326]: fhr transactions[fhr transactions['acct type'].isna()].groupby(['acct nm', 'card ctgy', 'card ctgy gr
          p'], dropna=False, as_index=False).size().sort_values(by = 'size')
Out[326]:
            acct_nm card_ctgy card_ctgy_grp size
```

#### cust type Customer Type

```
In [327]: # fhr_transactions.groupby(['cust_type'], dropna=False, as_index=False).size().head()
```

Lets identify the cust\_type using card\_ctgy\_grp

#### book\_card\_type Book card type

```
In [330]: fhr_transactions['book_card_type'].isna().sum()
Out[330]: 37393
```

This field is redundant. #dropthis

```
In [331]: drop_cols.append('book_card_type')
```

# basic\_supp\_in Basic or Supp Indicator

```
In [332]: fhr_transactions['basic_supp_in'].isna().sum()
Out[332]: 37393
```

This field is redundant. #dropthis

```
In [333]: drop_cols.append('basic_supp_in')
```

### vend\_no Vendor No

Out[334]:

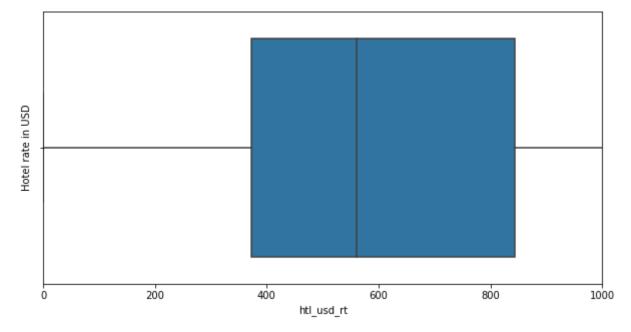
	vend_cd	vend_no	size
5195	50046	299900	1
4808	43643	900100.0	1
2667	26121	900100.0	1
2669	26177	54340.0	1
1132	146476	326100.0	1
4403	36422	55999.0	3137
5649	64086	299900.0	3279
4235	34070	299900.0	3651
2708	26358	55999.0	3928
5646	64086	55999.0	7660

6251 rows × 3 columns

# dropthis. This field does not look accurate

```
In [335]: drop_cols.append('vend_no')
```

# htl\_usd\_rt - USD rate of the hotel



#### Lets impute this using linear regression

```
In [339]: | fhr transactions['htl usd rt'] = fhr transactions['htl usd rt'].interpolate(method='linear', limit di
          rection='both', axis=0)
          eval transactions['htl usd rt'] = eval transactions['htl usd rt'].interpolate(method='linear', limit
           direction='both', axis=0)
In [340]: | #### trvl ctry dest rgn Destination Region
In [341]: fhr transactions.groupby(['trvl ctry dest rgn'], dropna=False, as index=False).size().sort values(by
           = 'size')
Out[341]:
               trvl_ctry_dest_rgn
                               size
           9
                        NaN
                               204
             CENTRAL AMERICA
                               907
                      AFRICA
                               2725
           0
               SOUTH AMERICA
                               5587
                   CARIBBEAN
                               8495
           2
                  MIDDLE EAST
                              13303
           5
           7
                     OCEANIA
                              16107
                        ASIA 113110
                     EUROPE 133899
               NORTH AMERICA 210607
In [342]: fhr transactions['trvl ctry dest rgn'] = fhr transactions.apply(lambda row: row['trvl ctry orig rgn']
                                                                             if (row['dom intl in'] == 'D') & pd.i
          sna(row['trvl ctry dest rgn']) else row['trvl ctry dest rgn'], axis = 1)
          eval transactions['trvl ctry dest rgn'] = eval transactions.apply(lambda row: row['trvl ctry orig rg
          n'] \
                                                                             if (row['dom intl in'] == 'D') & pd.i
           sna(row['trvl ctry dest rgn']) else row['trvl ctry dest rgn'], axis = 1)
```

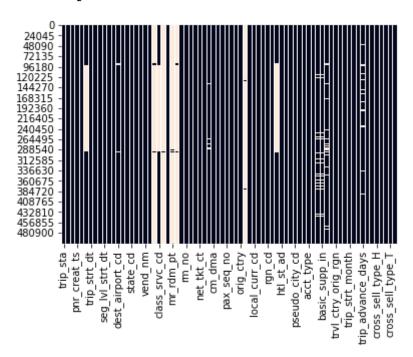
02FE-Part1 4/29/22, 1:54 PM

```
In [343]: fhr_transactions['trvl_ctry_dest_rgn'] = fhr_transactions.apply(lambda row: "UNKNOWN" if pd.isna(row[
          'trvl_ctry_dest_rgn']) else row['trvl_ctry_dest_rgn'], axis = 1)
          eval transactions['trvl ctry dest rgn'] = eval transactions.apply(lambda row: "UNKNOWN" if pd.isna(ro
          w['trvl ctry dest rgn']) else row['trvl ctry dest rgn'], axis = 1)
In [344]: #### trvl ctry orig rgn Origin Region
In [345]: fhr_transactions.groupby(['trvl_ctry_orig_rgn'], dropna=False, as_index=False).size().sort_values(by
          = 'size')
Out[345]:
```

	trvl_ctry_orig_rgn	size
4	SOUTH AMERICA	640
3	OCEANIA	23347
1	EUROPE	96053
0	ASIA	104377
2	NORTH AMERICA	280527

```
In [346]: import matplotlib.pyplot as plt
   import seaborn as sns
   sns.heatmap(fhr_transactions.isnull(), cbar = False)
```

#### Out[346]: <AxesSubplot:>



# **Drop unwanted columns now**

```
In [347]: fhr_transactions.drop(columns=drop_cols, inplace=True)
    eval_transactions.drop(columns=drop_cols, inplace=True)

In [348]: fhr_transactions.shape

Out[348]: (504944, 48)
```

In [349]: drop cols Out[349]: ['pnr\_creat\_ts', 'trvl ct', 'trip\_strt\_dt', 'trip\_end\_dt', 'trip diff day', 'seg lvl strt dt', 'seg lvl end dt', 'dest\_airport\_cd', 'vend\_nm', 'class cd', 'class\_srvc\_cd', 'pymt\_pct', 'mr\_rdm\_pt', 'pkge\_tax\_am', 'htl\_rt', 'trans amt', 'cross\_sell\_type', 'pax seq no', 'fare waive am', 'cmpnt\_creat\_dt', 'htl\_comm\_in', 'htl st ad', 'agcy brnch g6 cd', 'book\_card\_type', 'basic\_supp\_in', 'vend no']

In [350]: fhr\_transactions.describe(include='all')

Out[350]:

	trip_sta	mkt_cd	chan_type	person_id	trip_day_ct	dom_intl_in	city_nm	stat
count	504944	504944	504943	504944	504941.000000	504943	504944	50
unique	4	23	2	179218	NaN	2	563	
top	INVOICED	US	OFFLINE	8b112f7a6b00250a034e5967c266ea7379f9065c061ed8	NaN	1	NEW YORK	CALIFO
freq	296335	247353	449412	494	NaN	257494	33528	3
mean	NaN	NaN	NaN	NaN	2.644139	NaN	NaN	
std	NaN	NaN	NaN	NaN	1.777291	NaN	NaN	
min	NaN	NaN	NaN	NaN	1.000000	NaN	NaN	
25%	NaN	NaN	NaN	NaN	1.000000	NaN	NaN	
50%	NaN	NaN	NaN	NaN	2.000000	NaN	NaN	
75%	NaN	NaN	NaN	NaN	3.000000	NaN	NaN	
max	NaN	NaN	NaN	NaN	65.000000	NaN	NaN	

```
In [351]: corr = fhr_transactions.corr(method = 'pearson')
    corr.style.background_gradient(cmap='coolwarm').set_precision(2)
```

#### Out[351]:

	trip_day_ct	rm_no	htl_usd_rt	pnr_creat_ts_month	trip_strt_month	trip_end_month	seg_lvl_strt_month	trip_advar
trip_day_ct	1.00	0.01	0.20	-0.01	0.03	-0.01	0.03	
rm_no	0.01	1.00	-0.00	0.01	0.01	0.00	0.01	
htl_usd_rt	0.20	-0.00	1.00	-0.02	0.01	-0.01	0.01	
pnr_creat_ts_month	-0.01	0.01	-0.02	1.00	0.55	0.47	0.54	
trip_strt_month	0.03	0.01	0.01	0.55	1.00	0.86	0.97	
trip_end_month	-0.01	0.00	-0.01	0.47	0.86	1.00	0.89	
seg_lvl_strt_month	0.03	0.01	0.01	0.54	0.97	0.89	1.00	
trip_advance_days	0.19	0.01	0.10	-0.08	0.11	0.08	0.11	
seg_lvl_end_month	-0.01	0.00	-0.01	0.49	0.89	0.96	0.92	
cmpnt_creat_dt_month	0.02	0.00	0.00	0.83	0.66	0.58	0.66	

Based on the correlation matrix, lets drop the following 2 predictors

- 1. trip\_strt\_month
- 2. trip\_end\_month

```
In [352]: drop_cols = ['trip_strt_month', 'trip_end_month']
    fhr_transactions.drop(columns=drop_cols, inplace=True)
    eval_transactions.drop(columns=drop_cols, inplace=True)
```

Also, lets convert the seg\_lvl\_strt\_month and seg\_lvl\_end\_month to categorical parameters

```
In [353]: import calendar
    fhr_transactions['seg_lvl_strt_month'] = fhr_transactions['seg_lvl_strt_month'].apply(lambda x: calen
    dar.month_abbr[x])
    eval_transactions['seg_lvl_end_month'] = eval_transactions['seg_lvl_end_month'].apply(lambda x: calen
    dar.month_abbr[x])
```

#### **Categorical Predictors Analysis**

```
In [354]: categorical_predictors = fhr_transactions.select_dtypes(include=['object']).columns.tolist()
```

In [355]: fhr\_transactions[categorical\_predictors].describe(include='all').transpose()

# Out[355]:

	count	unique	top	freq
trip_sta	504944	4	INVOICED	296335
mkt_cd	504944	23	US	247353
chan_type	504943	2	OFFLINE	449412
person_id	504944	179218	8b112f7a6b00250a034e5967c266ea7379f9065c061ed8	494
dom_intl_in	504943	2	1	257494
city_nm	504944	563	NEW YORK	33528
state_cd	504944	165	CALIFORNIA	36416
ctry_cd	504944	123	UNITED STATES	193043
vend_cd	504944	1438	64086	11645
vend_brand	504944	129	HOTELS AND RESORTS	59268
pwp_book_flag	504944	4	UNKNOWN	497055
prepay_in	504944	3	PAY LATER	299752
net_tkt_ct	504944	3	ACTIVE	405429
prog_id	504886	3	FHR	409768
card_type	492750	2	AX	492702
cm_dma	504944	209	nan	388298
card_ctgy	504944	188	PLATINUM	154199
srce_nm	504944	4	CC	296335
orig_state	504944	88	CALIFORNIA	52255
orig_ctry	504944	22	UNITED STATES	247353
pymt_form	504944	4	CC	473810
local_curr_cd	504944	61	USD	227404
doc_sta	504944	10	Α	478873
rgn_cd	504944	4	USA	247353
acct_nm	504944	103	WNS PLATINUM	108321

	count	unique	top	freq
card_ctgy_grp	504944	8	PLATINUM	234163
htl_ctry_cd	504944	166	USA	185665
pseudo_city_cd	504944	68	Z8B0	200556
agcy_nm	504944	126	NOT-APPLICABLE	55531
acct_type	504944	131	PLATINUM	229062
cust_type	504944	9	PLATINUM	249564
trvl_ctry_orig_rgn	504944	5	NORTH AMERICA	280527
trvl_ctry_dest_rgn	504944	10	NORTH AMERICA	210727
seg_lvl_strt_month	504944	12	Mar	50029
cross_sell_type_A	504944	2	NO	435950
cross_sell_type_H	504944	1	YES	504944
cross_sell_type_O	504944	2	NO	500691
cross_sell_type_S	504944	2	NO	503520
cross_sell_type_T	504944	2	NO	496724

Lets factorize the categorical predictors and find strongly correlated predictors

Out[356]:

	trip_sta	mkt_cd	chan_type	person_id	dom_intl_in	city_nm	state_cd	ctry_cd	vend_cd	vend_brand	pwp_book_fla
trip_sta	1.00	-0.04	0.04	-0.08	0.02	0.05	0.04	0.02	0.11	0.05	0.0
mkt_cd	-0.04	1.00	0.14	0.40	-0.31	0.12	0.13	0.23	0.17	-0.07	-0.1
chan_type	0.04	0.14	1.00	0.09	-0.06	0.14	0.15	0.08	0.15	0.24	0.3
person_id	-0.08	0.40	0.09	1.00	-0.15	0.06	0.07	0.11	0.07	-0.04	-0.0
dom_intl_in	0.02	-0.31	-0.06	-0.15	1.00	-0.09	-0.19	-0.31	-0.14	0.05	0.0
city_nm	0.05	0.12	0.14	0.06	-0.09	1.00	0.64	0.57	0.48	0.17	0.1
state_cd	0.04	0.13	0.15	0.07	-0.19	0.64	1.00	0.87	0.38	0.13	0.2
ctry_cd	0.02	0.23	0.08	0.11	-0.31	0.57	0.87	1.00	0.37	-0.02	-0.0
vend_cd	0.11	0.17	0.15	0.07	-0.14	0.48	0.38	0.37	1.00	0.23	0.1
vend_brand	0.05	-0.07	0.24	-0.04	0.05	0.17	0.13	-0.02	0.23	1.00	0.5
pwp_book_flag	0.06	-0.10	0.35	-0.04	0.09	0.18	0.20	-0.06	0.14	0.55	1.0
prepay_in	0.96	-0.05	0.01	-0.09	0.03	0.04	0.02	0.01	0.09	-0.00	-0.0
net_tkt_ct	-0.31	0.07	0.10	0.08	0.08	0.02	0.01	-0.01	-0.01	0.04	0.0
prog_id	-0.05	0.08	-0.05	0.04	-0.06	0.01	0.07	0.08	-0.02	-0.21	-0.0
card_type	-0.26	0.03	0.02	-0.01	0.02	0.00	0.00	0.01	-0.04	-0.03	0.0
cm_dma	0.05	-0.23	-0.05	-0.10	0.11	-0.04	-0.04	-0.10	-0.06	0.03	0.0
card_ctgy	-0.05	0.72	0.08	0.31	-0.23	0.10	0.11	0.20	0.14	-0.07	-0.0
srce_nm	0.96	-0.06	0.04	-0.10	0.04	0.06	0.04	0.01	0.10	0.05	0.0
orig_state	-0.05	0.81	0.21	0.39	-0.27	0.16	0.19	0.30	0.20	-0.07	-0.1
orig_ctry	-0.03	0.92	0.09	0.38	-0.28	0.13	0.16	0.27	0.18	-0.08	-0.1
pymt_form	0.26	-0.07	0.20	-0.01	0.05	0.11	0.13	-0.03	0.13	0.38	0.5
local_curr_cd	0.01	0.25	0.06	0.11	-0.15	0.38	0.61	0.69	0.28	-0.05	-0.0
doc_sta	0.29	-0.07	0.17	-0.02	0.01	0.10	0.12	-0.02	0.12	0.34	0.5
rgn_cd	-0.03	0.76	0.16	0.36	-0.18	0.19	0.23	0.35	0.23	-0.08	-0.1
acct_nm	-0.03	0.67	0.44	0.32	-0.22	0.18	0.21	0.29	0.21	0.00	-0.0

	trip_sta	mkt_cd	chan_type	person_id	dom_intl_in	city_nm	state_cd	ctry_cd	vend_cd	vend_brand	pwp_book_flag
card_ctgy_grp	0.03	-0.06	0.23	0.05	0.01	0.02	0.02	-0.00	0.01	0.02	0.0
htl_ctry_cd	0.06	0.14	0.27	0.07	-0.21	0.60	0.86	0.82	0.41	0.31	0.4
pseudo_city_cd	-0.04	1.00	0.19	0.41	-0.31	0.13	0.15	0.24	0.18	-0.05	-0.0
agcy_nm	-0.08	0.68	0.01	0.34	-0.19	0.14	0.17	0.24	0.17	-0.01	0.0
acct_type	0.01	0.24	0.07	0.10	-0.12	0.04	0.05	0.07	0.05	-0.01	-0.0
cust_type	0.03	-0.06	0.24	0.02	0.01	0.02	0.02	0.00	0.01	0.02	0.0
trvl_ctry_orig_rgn	-0.02	0.72	0.10	0.32	-0.11	0.19	0.23	0.34	0.23	-0.08	-0.1
trvl_ctry_dest_rgn	0.02	0.04	0.04	0.02	0.09	0.29	0.43	0.42	0.15	-0.01	-0.0
seg_lvl_strt_month	0.05	0.00	0.00	0.04	0.03	0.01	0.01	0.01	0.01	0.00	-0.0
cross_sell_type_A	-0.04	-0.03	0.13	0.01	0.16	-0.01	-0.05	-0.07	-0.02	0.03	0.0
cross_sell_type_H	nan	nan	nan	nan	nan	nan	nan	nan	nan	nan	na
cross_sell_type_O	0.01	0.07	-0.02	0.03	-0.04	0.02	0.03	0.04	0.02	-0.01	-0.0
cross_sell_type_S	0.00	-0.03	-0.02	0.00	-0.04	-0.01	0.00	0.01	-0.01	-0.01	-0.0
cross_sell_type_T	0.00	0.04	-0.04	-0.00	-0.05	0.00	0.00	0.01	-0.00	-0.01	-0.0

# We observe the following.

- 1. srce\_nm is strongly correlated with trip\_sta
- 2. orig\_ctry is strongly correlated with mkt\_cd
- 3. pseudo\_city\_cd is strongly correlated with mkt\_cd
- 4. rgn\_cd is strongly correlated with orig\_state
- 5. pseudo\_city\_cd is strongly correlated with orig\_ctry
- 6. trvl\_ctry\_orig\_rgn is strongly correlated with rgn\_cd

Based on this, lets remove the 2 columns 'orig\_ctry' and 'trvl\_ctry\_orig\_rgn'

```
In [357]: drop_cols = ['cross_sell_type_H']
    #drop_cols = ['orig_ctry', 'trvl_ctry_orig_rgn', 'cross_sell_type_H']
    fhr_transactions.drop(columns=drop_cols, inplace=True)
    eval_transactions.drop(columns=drop_cols, inplace=True)

In [358]: fhr_transactions.shape

Out[358]: (504944, 45)

In [359]: fhr_transactions.to_pickle('02fhr_fel_output.pkl')
    eval_transactions.to_pickle('02eval_fel_output.pkl')

In []:
```