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FoodTruck Application SRS

**1.Introduction**

1.1. Project Overview

FoodTruck is an application that provide meals to customer. The application contains two types of users: the seller and the customer. The customer selects the meals from the FoodTruck. And he can choose the delivery type. And he can pay in more than one way.

1.2. System Interface (User)

**1. Admin**

The admin is the owner of the application, which will have its own dashboard to view and control all system details such as users' details, current/previous orders. The admin will be able to receive "Contact Us" messages in the control panel, edit and update "About Us", edit and update " Terms and Conditions ", and will be able to complete cash withdrawal requests, and will be able to update the percentage of the service fees.

**2. Customer**

Customers are the users who will get the services contained in the application, such as choose the food truck that he wants, ordering the meals, select the delivery type.

**3. Seller**

The seller in the application will be able to update the products, receive reservations with the possibility of rejecting or accepting them, And the seller will be able to withdraw the amount in cash from his balance.

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1.3. System Component

**1.3.1. Customer Mobile Interface**

A mobile application (IOS/Android) where users will be able to:

1. Sign up the application.

2. Sing in the application.

3. Determine location.

4. Choose FoodTruck.

5. See more details about FoodTruck.

6. See the menu.

7. Order the products.

8. Choose the delivery type.

9. Choose the delivery time.

10. Pay within the application.

11. Tracking the order and contact with the seller.

12. Rate and review the sellers.

13. Receive general notifications.

**1.3.2. Seller Mobile Interface**

A mobile application (IOS/Android) where users will be able to:

1. Sign up to the application.

2. Sign in to the application.

3. Add the product.

4. See the menu.

5. Update the product.

6. Delete the product.

7. Update the account.

8. Update vehicle information.

9. Receive the customer order.

10. Rate and review customer.

11. Receive customer’s rate and reviews.

12. Receive general notification.

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**1.3.3. Static website**

A website where users will be able to know about the terms and conditions and privacy policy about the application and will be able to download the application either from Apple App Store or Google Play Store.

**1.3.4. Admin Dashboard**

Admin will be able to:

1. Login to the dashboard through web interface

2. Accept seller registration requests

3. Reject seller registration request with reason

4. Manage and control seller access

5. Manage and control customer access

6. View seller’s products.

7. View orders between customer and seller.

8. View payments details in customer/seller sides.

9. Manage cash withdrawal requests.

10. Manage customers “Contact Us” reports.

11. Update “About Us” information.

12. Update " Terms and Conditions "information

13. Manage the owner percentage.

14. control the price per kilo for delivery

15. View rating and reviews of customers and sellers.

16. Control notifications.

17. Update the VAT.

18. Delete or Deactivated account.

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**2. Application Journey**

2.1. Customer Journey

The customer successful journey through the mobile app will be as follow:

1. Sign up to the application as customer type.

2. Verify mobile number.

3. Sign into the application.

4. Determine the customer location.

5. Search and choose the FoodTruck.

6. Select the meals.

7. Confirm order.

8. Select deliver type, deliver to address or pickup.

9. Select time to delivery or pick up

10. Pay within the application.

11. tracking the order and contact with the seller.

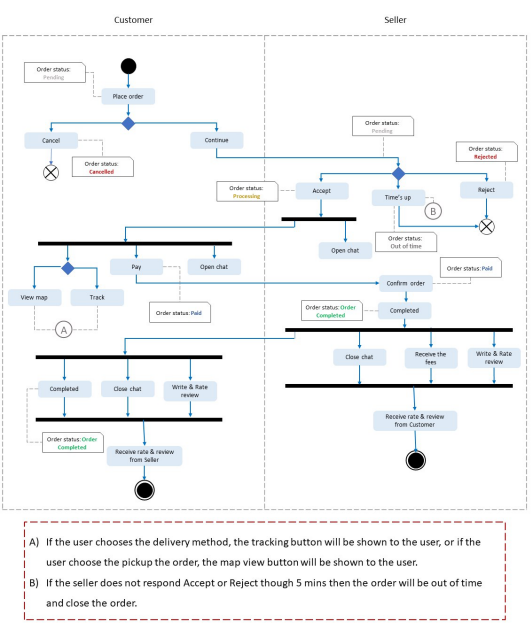
12. Rate and review the sellers.

13. The fees release to the seller.

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**2.1.1. Activity Diagram**

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**2.1.2. Customer Stories**

**Registration**

● **U1: As a user, I must choose my category**

○ **Pre-condition:**

▪ The user must have downloaded the application from

the store.

○ **Condition of satisfaction:**

▪ The user should have the ability to choose whether

he/she wants to register as customer or seller.

● **U2: As a Customer, I must sign up for the application** ○ **Pre-condition:**

▪ The customer must have downloaded the application

from the store.

○ **Condition of satisfaction:**

▪ The customer should be able to fill full name.

▪ The customer should be able to fill in your phone

number.

▪ The customer should be able to fill password.

▪ The customer should be able to accept terms and

conditions, and the customer can read it when

clicking on it.

▪ The customer should be able to click button sign up

to continue.

▪ The customer should be able to redirect the customer

to the home screen.

▪ The customer should be able to have the option to

sign up through social media (Facebook, Apple ID,

Google).

● **U3: As a Customer, I should sign up with social media** ○ **Pre-condition:**

▪ The customer must have downloaded the application

from the store.

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○ **Condition of satisfaction:**

▪ The customer should have the ability to choose

whether he/she wants to register through Google,

Apple ID, or Facebook.

▪ The application should redirect the customer to

home screen.

● **U4: As a Customer, I must verify my mobile number** ○ **Pre-condition**

▪ The customer must fill in mobile number.

o **Condition of satisfaction**

▪ Receives On time password (OTP).

▪ Resend option if user didn’t receive the OTP after 2 minutes.

▪ If the customer enters the whole number, then verify to continue.

▪ After verification successfully redirects the customer to the home screen.

▪ The account will create.

● **U5: As a Customer, I should sign in to the application** ○ **Pre-condition**

▪ The customer must have registered successfully to the application.

○ **Condition of satisfaction**

▪ The customer should be able to fill mobile number. ▪ The customer should be able to fill password.

▪ The customer should be able to click button log in to continue.

▪ Redirect the customer to the home screen.

▪ The customer should be able to have the option to sign in through social media (Facebook, Apple ID,

Google).

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● **U6: As a Customer, I should be able to reset my password when I forget it**

o **Pre-condition**

▪ The customer must have registered successfully to

the application.

o **Condition of satisfaction**

▪ The customer should be able to fill mobile number.

▪ Verify mobile number.

▪ If the mobile number is verified successfully, the

customer should be able to enter the new password

and confirm it.

● **U7: As a Customer, I should be able to create new password**

o **Pre-condition**

▪ The customer must have entered the verified

successfully.

o **Condition of satisfaction**

▪ The customer should be able to fill new password.

▪ The customer should be able to confirm new

password.

▪ The customer should be able to rest password.

**Home**

● **U8: As Customer, I must see my location on the map** ○ **Pre-condition:**

▪ The customer must enable the location.

▪ The application detects the current location of the

Customer automatically.

o **Condition of satisfaction:**

▪ The application should show the customer current

location.

▪ The customer should be able to zoom in/out the

map.

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▪ The customer should be able to search for a specific location.

▪ Change the customer location when the customer

selects on specific place in the map.

▪ The customer clicks the search button to search

FoodTruck.

● **U9: As Customer, I must see Food Trucks location** ○ **Pre-condition:**

▪ The customer enables the location

▪ The application detects the customer current

location.

▪ The application should match the customer’s

location with the Food Trucks location and display

the ones in the area.

▪ The Seller should have at least one product to show on the map.

○ **Condition of satisfaction:**

▪ The application must show Food Trucks location on map.

▪ When customer click on FoodTruck pin on the map the application must show information about the

FoodTruck such as: name of FoodTruck, routing

price, the distance between the customer and

FoodTruck, with the ability to view more details,

and the ability to order if the FoodTruck doesn’t

busy.

▪ The customer can show list of FoodTruck with

information such as: name of FoodTruck, routing

price, the distance between the customer and

FoodTruck, with the ability to view more details,

and the ability to order if the FoodTruck doesn’t

busy.

▪ The list should be ordering by nearest location to the customer.

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● **U10: As a Customer, I must see more details about specific FoodTruck.**

○ **Condition of satisfaction:**

▪ The customer should be able to view the FoodTruck

images.

▪ The customer should be able to view the FoodTruck

name and rate.

▪ The customer should be able to view the work time.

▪ The customer should be able to view the plate NO.

▪ The customer should be able to view the distance

between the user and FoodTruck.

▪ The customer should be able to view the routing

price which will be calculated by the distance and

the price kilo will be added by the admin (Kilo

number x The kilo price)

▪ The customer should be able to view other

customers reviews.

▪ The reviews will show: customer name, rate and

comment.

▪ The customer should be able to Order Now

**Home- make order**

● **U11: As a Customer, I should see the menu of FoodTruck** o **Pre-condition:**

▪ The seller selected the items provided

▪ The seller is not busy with another order

▪ The customer selects the FoodTruck

o **Condition of satisfaction:**

▪ The customer should be able to view the FoodTruck

images.

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▪ The customer should be able to show information

about the FoodTruck such as: FoodTruck name, rate,

reviews number, food type, the distance between the

customer and FoodTruck, work time, with the ability

to view more details.

▪ The customer should be able to choose type

product like: All, Meat, Chicken, Vegan, Dessert,

etc…

▪ the customer should be able to view the products

information such as: product image, name,

description, price.

▪ The customer should be able to add products to

cart.

▪ The price will be calculated based on the item's

price entered by seller

● **U12: As a Customer, I must select the items from the menu**

o **Pre-condition:**

▪ The seller selected the items provided

▪ The seller is not busy with another order

o **Condition of satisfaction:**

▪ The customer should be able to view the product

image.

▪ The customer should be able to view: product

name, product price, FoodTruck image, FoodTruck

name, FoodTruck rate.

▪ The customer should be able to view description

and calories for the product

▪ The customer should be able to choose the

additions (multiple options).

▪ The customer should be able to choose the without additions (multiple options).

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▪ The customer should be able to decrease or

increase the number of the products (at least one

product).

▪ The price will be calculated based on the item's

price entered by seller.

▪ The customer should be able to add product to cart.

• **U13: As a Customer, I must view the cart.**

o **Pre-condition:**

▪ The customer logged in to the application

o **Condition of satisfaction:**

▪ The customer should be able to view the products ▪ The customer should be able to view the information for each product such as: product image, product

amount, product name, price and increase or

decrease the number of the product.

▪ The customer should be able to view the order price with VAT (15%).

▪ The customer should be able to view the delivery

price (The seller who can’t deliver orders do not

show the delivery price to the customer).

▪ The customer should be able to view the total price. ▪ The customer should be able to delete the product.

• **U14: As a Customer, I must select deliver type.** o **Pre-condition:**

▪ The customer must be confirming the order.

o **Condition of satisfaction:**

▪ The customer should choose deliver type either

delivery or pick up.

▪ The seller who can’t deliver orders do not show the delivery option to the customer only pick up.

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• **U15: As a Customer, I must select specify the time of arrival of the order.**

o **Pre-condition:**

▪ The customer must be confirming the order.

▪ The customer must choose deliver type.

o **Condition of satisfaction:**

▪ The customer should be able to choose order

delivery now.

▪ The customer should be able to choose certain time

to receiving the order.

▪ The order should send to the seller.

**Order**

• **U16: As a Customer, I must be able to see my status of my order.**

o **Pre-condition**

▪ The customer must send request to seller, and the

seller should receive a notification.

○ **Condition of satisfaction**

▪ The customer must receive notification every time

the status of an order changes.

▪ The customer must be able to view the order

number, time (the time chosen by customer to

receive the order or deliver it), total price, delivery

type (if it's delivery or pickup) and request status.

▪ The customer should be able to view more order

details: meals type and number, total price, order

price with VAT (15%) and delivery price (if the

deliver type is delivery otherwise it does not appear).

▪ The status should be "Pending" until the seller

accept the request within 5 minutes, if time exceeds

the order redirected to "My Order" and the state will

be "Out of time".

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▪ If time exceeds the request status should be updated to "Out of time" in both sides.

▪ The customer should be able to cancel the order and the state will be " Cancelled ".

● **U17: As a Customer, I should cancel the order** ○ **Pre-condition:**

▪ The seller hasn’t accepted the order yet (Pending

Status).

○ **Condition of satisfaction:**

▪ The customer's desire to delete the order must be

verified, then the Order redirected to "My Order"

and the state will be "Cancelled".

▪ The request status should be updated to "Cancelled" in both sides.

▪ The seller must receive a notice of order

cancellation.

● **U18: As a Customer, I should know if my order is accepted.**

○ **Pre-condition:**

▪ The seller accepted the order, and the customer

should receive a notification that the order has been

accepted.

○ **Condition of satisfaction:**

▪ The status should be updated to “Processing”

▪ The customer should be able to track the FoodTruck or view the location of the FoodTruck on the map

(dependent on the delivery type).

▪ The customer should be able to pay the fees

▪ The customer should be able to communicate the

seller

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● **U19: As a Customer, I should know if my order is rejected.**

○ **Pre-condition:**

▪ The seller rejected the order, and the customer

should receive a notification that the order has been

rejected.

○ **Condition of satisfaction:**

▪ Order redirected to "My Order" and the state will be "Rejected".

● **U20: As a Customer, I should pay the fees**

○ **Pre-condition:**

▪ The customer placed an order, and it was accepted by the seller.

○ **Condition of satisfaction:**

▪ The customer should be able to choose from the

payment options.

▪ The customer should be able to view price details: order price with VAT (15%) and delivery price (if

the deliver type is delivery otherwise it does not

appear), and total price.

▪ The payment status should be updated to paid

▪ The pay icon should remove

▪ Payment method added via admin

▪ The seller must receive a notification that fees has been paid.

● **U21: As a Customer, I should track the FoodTruck** ○ **Pre-condition:**

▪ The seller accepted the order

▪ The delivery type is delivery

○ **Condition of satisfaction:**

▪ The customer should be able to track the FoodTruck on the map

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● **U22: As a Customer, I should see the location of the FoodTruck**

○ **Pre-condition:**

▪ The seller accepted the order

▪ The delivery type is Pickup

○ **Condition of satisfaction:**

▪ The customer should be able to view the location of the FoodTruck on the map.

● **U23: As a Customer, I should contact the seller.** ○ **Pre-condition**

▪ The seller accepted the order.

○ **Condition of satisfaction**

▪ The customer should be able to send attachments

(take photos, send photos from gallery, voice,

location, send message).

▪ The customer should be able to send photos with

message.

▪ The customer will be able to call the seller's phone number.

▪ The customer must receive a notification every time he/she receives a message from the seller.

● **U24: As a Customer, I should know if the seller confirmed the completion of the order**

○ **Pre-condition**

▪ The customer paid the fees

▪ The seller confirmed the completion

○ **Condition of satisfaction**

▪ The status will be updated to "Delivered" or "Picked up" (dependent on the delivery type).

▪ The customer should be able to rate and review.

▪ The chat should be closed.

▪ Remove the Track or View Map button.

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● **U25: As a Customer, I should rate and review the seller** ○ **Pre-condition:**

▪ Order is completed.

○ **Condition of satisfaction:**

▪ The customer should be able to rate and write a

review to the seller

▪ Send the rate and review to seller

▪ The seller must receive a notification.

● **U26: As a Customer, I should receive the seller rate and review**

○ **Pre-condition:**

▪ Order is completed.

▪ Seller sends the rate and review

▪ The customer must receive a notification when

he/she receives a rate and review from the seller.

○ **Condition of satisfaction:**

▪ The customer should receive the seller rate and

review written by the seller.

▪ The order redirected to "My Order" and the state will be "Delivered".

**Profile**

- **Account**

● **U27: As a Customer, I should update my account information**

○ **Pre-condition**

▪ The customer should be logged in to his account.

○ **Condition of satisfaction**

▪ The customer should be able to update the name

▪ The customer should be able to update the mobile

number.

▪ The customer should be able to update the email

(Optional)

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● **U28: As a Customer, I must verify my mobile number** ○ **Pre-condition**

▪ Must the customer Filled mobile number

○ **Condition of satisfaction**

▪ Receives On time password (OTP)

▪ Resend option if user didn’t receive the OTP after 2 minutes.

▪ Redirect the customer to the Profile screen

● **U29: As a Customer, I should change my password.** ○ **Pre-condition:**

▪ The customer should be logged in to the application ○ **Condition of satisfaction:**

▪ The customer should be able to update the password by entering the current password and the new

password with the confirmation password, and the

application should check if the entered current

password matches the saved current password and

accept the changes only if it’s matched.

● **U30: As a Customer, I should be able to reset my password when I forget it**

o **Pre-condition**

▪ Must customer have logged in successfully to the application

o **Condition of satisfaction**

▪ Fill mobile number.

▪ Verify mobile number.

▪ If the mobile number is verified successfully, the

customer should be able to enter the new password

and confirm it.

▪ The customer should be able to create new password in case he forgets it.

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● **U31: As a Customer, I should be able to create new password**

o **Pre-condition**

▪ The customer must have entered the verified

successfully.

o **Condition of satisfaction**

▪ Fill new password.

▪ Confirm new password.

▪ The customer should be able to rest password.

- **My orders**

• **U32: As a Customer, I must be able to see the sections of order.**

o **Pre-condition:**

▪ Must customer have logged in successfully to the

application

o **Condition of satisfaction**

▪ The customer should be able to view the pending

orders section.

▪ The customer should be able to view the in

processing orders section.

▪ The customer should be able to view all previous

orders section.

▪ The customer should be able to view orders details

such as: Vehicle name, time (the time chosen by

customer to receive the order or deliver it), delivery

type (if it's delivery or pickup) and request status.

▪ The customer should be able to click on the order

and view its details.

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- **Payment methods**

● **U33: As a Customer, I should be able to see all my cards** • **Pre-condition:**

▪ Must customer have logged in successfully to the

application

o **Condition of satisfaction**

▪ The customer should be able to choose default card

for payment

▪ The customer should be able to add new card

● **U34: As a Customer, I should be able add card**

**information.**

o **Condition of satisfaction**

▪ The customer should be able to add name on card.

▪ The customer should be able to card number.

▪ The customer should be able to add expiry date.

▪ The customer should be able to CVV.

▪ The customer should be able to add the card in

wallet.

- **Reviews**

● **U35: As a Customer, I should view the reviews**

o **Pre-condition**

▪ The seller should send a review to customer

o **Condition of satisfaction**

▪ The customer should be able to view the seller

reviews and rate

▪ The customer should see the image of FoodTruck.

▪ The customer should see the seller's name, vehicle,

rate, and comment.

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- **Notifications**

• **U36: As a Customer, I want to check the notifications inside the application.**

o **Pre-condition:**

▪ Received an owner notification.

▪ Tap the notifications icon to view the notifications.

o **Condition of satisfaction:**

▪ The customer should be able to delete a specific

notification.

▪ The customer must receive notification every time

the status of an order changes (order accepted

(Delivery or Pick up), Rejected, Cancelled or if the

time is up (Out of time)).

▪ The customer must receive a notification every time

he/she receives a message from the seller.

▪ The customer must receive notification when the

order accepted or rejected.

▪ The customer must receive notification when the

order complete (Delivered or picked up).

- **Language**

• **U37: As a Customer, I should change the application language**

o **Condition of satisfaction:**

▪ The customer should be able to change the

application language from Arabic to English or vice

versa.

- **Contact us**

● **U38: As a Customer, I should view the contact us screen** ○ **Condition of satisfaction:**

▪ The message should be received in admin

dashboard.

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- **About us**

● **U39: As a Customer, I should view the application**

**information**

○ **Condition of satisfaction:**

▪ The customer should be able to view information of

the application.

- **Terms and Conditions**

● **U40: As a Customer, I should view the application privacy & policy**

○ **Condition of satisfaction:**

▪ The customer should be able to view privacy &

policy laws of the application.

- **Logout**

● **U41: As a Customer, I should log out from the application** ○ **Pre-condition**:

▪ The customer should have signed in the application

○ **Condition of satisfaction:**

▪ The customer should be able to logout of the

application successfully.

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2.2. Seller journey

The Seller successful journey through the mobile app will be as follow:

1. Sign up for the application.

2. Sign in for the application.

3. Allow the tracking.

4. Create menu

5. Receive the order from the customer.

6. Accept the order

7. View receipt

8. Open chat

9. Get paid

10. Delivery or pick up the order.

11. Write customer’s reviews and rate.

12. Completed order.

**2.2.1. Seller Stories**

**Registration**

● **U1: As a seller, I must sign up in the application**

○ **Pre-condition:**

▪ The seller should have downloaded the application

from the apple store.

○ **Condition of satisfaction:**

▪ The seller should be able to fill in the seller’s name.

▪ The seller should be able to fill in the phone number.

▪ The seller should be able to fill password.

▪ The seller should be able to fill in the FoodTruck

name.

▪ The seller should be able to choose type food such

as: Fast food, Sea food, desert, other.

▪ The seller should be able to upload the vehicle

images (at least 4 images) with the ability to select

the default image

▪ The seller should be able to upload the license

image.

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▪ The seller should be able to fill the plate No.

▪ The seller should be able to choose if he/she can

deliver the order or not.

▪ The seller should be able to accept the terms and

condition, and the seller can read it when clicking on

it.

● **U2: As a Seller, I must verify my mobile number** ○ **Pre-condition:**

▪ Filled mobile number.

○ **Condition of satisfaction:**

▪ Receives an On-Time Password (OTP).

▪ Resend option if the seller didn’t receive the OTP.

▪ If the seller enters the whole number, then verify to continue.

▪ After verification successfully redirects the seller to the Sign in screen.

▪ The registration request should send to the admin

▪ The seller can't sign in to application until the admin accept registration request.

● **U3: As a Seller, I must know the admin’s responses.** ○ **Pre-condition:**

▪ The seller sends registration request to the admin

○ **Condition of satisfaction:**

▪ If the admin approved the seller registration, the

seller should receive the approval through the SMS,

and should be able to Sign in to the application

▪ If the admin rejected the seller registration, the seller should receive the rejection with the reason through

the SMS and should be able to re-sign up to the

application and the seller can’t sign in until the

admin accept his request.

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● **U4: As a Seller, I must sign in to the application** ○ **Pre-condition:**

▪ user registered successfully to the application

▪ The admin accepts registration request.

○ **Condition of satisfaction**

▪ The seller should be able to fill mobile number

▪ The seller should be able to fill password.

▪ Redirect the seller to the seller home screen

● **U5: As a Seller, I Should be able to reset my password when I forget it**

○ **Pre-condition**

▪ The seller registered successfully to the application

○ **Condition of satisfaction**

▪ The seller should be able to fill mobile number

▪ The seller should be able to fill verify mobile

number

▪ if the mobile number is verified successfully, the

seller should be able to enter the new password and

confirm it

**Home & Order**

• **U6: As a Seller, I must be able to view the "New" sections of order.**

o **Pre-condition**

▪ The admin must accept registration requests

▪ The seller must have logged in successfully to the

application

▪ The seller must receive notification when the

customer sends order request.

o **Condition of satisfaction**

▪ The seller should be able to view the new orders

▪ The seller must be able to view some of order details such as: customer name, order number, time (the

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time chosen by customer to receive the order or

deliver it), delivery type (if it's delivery or pickup)

and request status (only "Pending" status).

▪ The seller should be able to view more order details. ▪ The status should be "Pending" until the seller accept the request within 5 minutes, if time exceeds the

order redirected to previous section and the state will

be "Out of time".

▪ The seller should be able to accept order or reject.

▪ The request status should be updated in both sides.

• **U7: As a Seller, I must be able to view the " Current" sections of order.**

o **Pre-condition**

▪ The admin must accept registration requests

▪ The user must accept customer order

o **Condition of satisfaction**

▪ The seller should be able to view the current orders ▪ The seller must be able to view some of order details such as: customer name, order number, time (the

time chosen by customer to receive the order or

deliver it), delivery type (if it's delivery or pickup)

and request status (only "Processing" status).

▪ The seller should be able to view more order details. ▪ The status should be "Processing" until the seller

delivered the order.

▪ The seller should be able to communicate the

Costumer

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• **U8: As a Seller, I must be able to see the " previous" sections of order.**

o **Pre-condition**

▪ The admin must accept registration requests

▪ The order must be delivered or rejected or canceled or out of time.

o **Condition of satisfaction**

▪ The seller should be able to view the previous order (Delivered, Rejected, Cancelled, Out of time)

▪ The seller must be able to view some of order details such as: customer name, order number, time (the

time chosen by customer to receive the order or

deliver it), delivery type (showing when the order

accepted, otherwise it does not appear) and request

status (Delivered or Rejected or Cancelled or Out of

time).

▪ The seller should be able to see more order details.

▪ The seller should be able to rate the customer just if the order is completed "Delivered".

• **U9: As a Seller, I Should be able to see more orders details.** o **Pre-condition**

▪ There must be requests from costumers

o **Condition of satisfaction**

▪ The seller should be able to view more order details: customer name, order number, time (the time chosen

by customer to receive the order or deliver it),

request status (Delivered or Rejected or Cancelled or

Out of time) , delivery type (if it's delivery or

pickup), customer location, meals type and number,

payment method, order price with VAT (15%), and

delivery price, total price.

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▪ If the status is "Pending" the seller can't see payment method until the seller accept the order and the

customer pay the fees.

▪ The seller should be able to view the location of

customer in the map

▪ The seller should be able to view status when the

order delivered or picked up

▪ The seller should be able to rate the customer only if the order is completed and the request status is

"Delivered".

• **U10: As a Seller, I should know if the order is canceled or out of time.**

o **Pre-condition:**

▪ The customer canceled the order or the time to

accept order has end.

o **Condition of satisfaction:**

▪ Order redirected to Previous section and the state

will be "canceled" or "out of time".

● **U11: As a Seller, I should contact the customer.** ○ **Pre-condition**

▪ The seller accepted the order

○ **Condition of satisfaction**

▪ The seller should be able to send attachments (take photos, send photos from gallery, voice, location,

send message).

▪ The seller should be able to send photos with

message.

▪ The seller should be able to call the customer's

phone number.

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• **U12: As a Seller, I should rate the customer**

o **Pre-condition:**

▪ Order is completed.

o **Condition of satisfaction:**

▪ The seller should be able to rate and write a review

to the customer

• **U13: As a Seller, I should receive the customer rate and review**

o **Pre-condition:**

▪ Order is completed.

▪ The seller sends the rate and review

o **Condition of satisfaction:**

▪ The seller should receive the customer rate and

review written by the customer

**Menu**

● **U14: as a Seller, I must saw my menu and section.** o **Pre-condition:**

▪ The seller logged in to the application.

o **Condition of satisfaction:**

▪ The seller should be able to saw his section with

provide option ‘All’ to see all his menu.

▪ The seller should be able to navigation between the

section.

▪ The seller should be able to view information about

his/her menu such as: image product, name product,

price the product, with the possibility of adjusting

each product or delete it.

▪ The seller should be able to add new product.

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• **U:15 as Seller, I must add new products to the menu.** o **Condition satisfaction:**

▪ The seller should be able to add at most 3 images.

▪ The seller should be able to select the section, and if there is no section then the user should be able to

add new section by write name of the section, and

the seller should be able to update the name of the

section.

▪ The seller should be able to fill the name of product. ▪ The seller should be able to fill the price

▪ The seller should be able to fill the calories

▪ The seller should be able to fill the description.

▪ The seller should be able to add optional like spicy, double, etc...

▪ The seller should be able to add without like cheese, potato, etc...

▪ The seller should be able to add new product.

• **U16: as Seller, I should see product details in the menu.** o **Condition satisfaction:**

▪ the seller should be able to see the images

▪ the seller should be able to see the name of product ▪ the seller should be able to see the deception.

▪ The seller should be able to the price.

▪ the seller should be able to see calories.

▪ the seller should be able to see the optional.

▪ the seller should be able to see the without.

▪ The seller should be able to edit the product.

▪ The seller should be able delete the product.

▪ The seller should be able to confirm the delete if he wants to keep it or delete it.

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• **U17: as Seller, I should update the product.**

o **Pre-condition:**

▪ There is product

o **Condition satisfaction:**

▪ The seller should be able to upload 3 images at most.

▪ The seller should be able to select the section.

▪ The seller should be able to re-name the product.

▪ The seller should be able to re-pricing

▪ The seller should be able to update the calories.

▪ The seller should be able to update the optional or

add new one

▪ The seller should be able to update the without or

add new one.

▪ The seller should be able to update the product to

save the new changes.

▪ The seller should be able to delete the product.

▪ The seller should be able to confirm the delete if he

wants to keep it or delete it.

**Profile**

- **Account**

● **U18: As a Seller, I should update my account information** ○ **Pre-condition**

▪ The seller should be logged in to his/her account.

○ **Condition of satisfaction**

▪ The seller should be able to update the name

▪ The seller should be able to update the mobile

number.

▪ The seller should be able to update the email

(Optional)

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● **U19: As a Seller, I must verify my mobile number** o **Pre-condition**

▪ The seller must fill mobile number

○ **Condition of satisfaction**

▪ Receives On time password (OTP)

▪ Resend option if the seller didn’t receive the OTP

after 2 minutes.

▪ Redirect the seller to the Profile screen

● **U20: As a Seller, I should change my password.**

○ **Pre-condition:**

▪ The seller should be logged in to the application

○ **Condition of satisfaction:**

▪ The seller should be able to update the password by

entering the current password and the new password

with the confirmation password, and the application

should check if the entered current password

matches the saved current password and accept the

changes only if it’s matched.

● **U21: As a Seller, I Should be able to reset my password when I forget it**

○ **Pre-condition**

▪ The seller must have logged in successfully to the

application

○ **Condition of satisfaction**

▪ The seller should be able to fill in mobile number

▪ Verify mobile number

▪ If the mobile number is verified successfully, the

seller should be able to enter the new password and

confirm it.

▪ The seller should be able to create new password in

case he forgets it

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● **U22: As a Seller, I should be able to create new password** o **Pre-condition**

▪ The seller must have entered the verified

successfully.

o **Condition of satisfaction**

▪ Fill new password.

▪ Confirm new password.

▪ The seller should be able to rest password.

- **Vehicle information**

• **U23: As a Seller, I should be able to update my vehicle information.**

o **Pre-condition:**

▪ The seller should be logged in to the application**.**

o **Condition of satisfaction:**

▪ The seller should be able to update vehicle images.

▪ The seller should be able to update vehicle name.

▪ The seller should be able to update vehicle Plate No.

▪ The seller should be able to update food type.

- **Wallet**

• **U24: As a seller, I must view my wallet.**

o **Pre-condition:**

▪ The seller should sign in successfully.

o **Condition of satisfaction:**

▪ The seller should be able to view balance.

▪ The seller should be able to cash out.

▪ The seller should be able to view recent transaction.

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● **U25: As a seller, I should cash out my balance from the application.**

o **Condition of satisfaction**

▪ The seller should be able to view information bank

accounts such as: bank name, account number and

IBAN

▪ The seller should be able to choose the default bank

account.

▪ The account number and IBAN it will be encrypted

except for the last 4 digit.

▪ The seller should be able to add a bank account with

the ability to select or delete it.

▪ When the seller selects a bank account, the

application should appear with a popup message to

confirm the transfer of the balance.

● **U26: As a seller, I should add bank account**

o **Condition of satisfaction**

▪ The seller should be able to fill account name.

▪ The seller should be able to fill bank name.

▪ The seller should be able to fill account number.

▪ The seller should be able to fill IBAN.

▪ The seller should be able to add new account.

- **Reviews**

• **U27: As a Seller, I should view the reviews**

o **Pre-condition**

▪ The Costumer sends a review to me

o **Condition of satisfaction**

▪ The seller should be able to view the seller reviews

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- **Delivery**

• **U28: As a Seller, I should switch delivery type**

o **Condition of satisfaction**

▪ The seller should be able to change the delivery type

between delivery the order or

- **Language**

• **U29: As a Seller, I should change the application language** o **Condition of satisfaction:**

▪ The seller should be able to change the application

language from Arabic to English or vice versa

- **Contact us**

● **U30: As a Seller, I should view the contact us screen** o **Condition of satisfaction:**

▪ The message should be received in admin dashboard

- **About us**

● **U31: As a Seller, I should view the application information** ○ **Condition of satisfaction:**

▪ The seller should be able to view information of the

application

- **Terms and Conditions**

● **U32: As a Seller, I should view the application privacy & policy**

○ **Condition of satisfaction:**

▪ The seller should be able to view privacy & policy

laws of the application

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- **Notifications**

• **U33: As a Seller, I want to check the notifications inside the application.**

o **Pre-condition:**

▪ The seller has an active selling transaction to receive

the notification about it.

▪ Received an owner notification.

▪ Tap the notifications icon to view the notifications.

o **Condition of satisfaction:**

▪ The seller should be able to delete a specific

notification.

▪ The seller must receive notification when the

customer sends order request.

▪ The seller must receive notification when the order

is Cancelled or if the time is up (Out of time)).

▪ The seller must receive a notification every time

he/she receives a message from the customer.

▪ The seller must receive notification when the

customer paid the fees.

- **Logout**

● **U34: As a Seller, I should log out from the application** ○ **Pre-condition**:

▪ The seller should have signed in the application

○ **Condition of satisfaction:**

▪ The seller should be able to logout of the application

successfully.

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