Release of Mitel Deskphone Firmware 4.3.0.1075

Release Notes

Version: 4.3

Build number: 1075

Release date: 2018-02-12

About this document
This RN (Release Note) is intended for Customer Service and Installation Personnel
involved in the installation and maintenance of MiCloud Telepo.

NOTICE
The information contained in this document is believed to be accurate in all respects but
is not warranted by Mitel Networks Corporation. The information is subjected to change
without notice and should not be construed in any way as a commitment by Mitel or any
of its affiliates or subsidiaries. Mitel and its affiliates and subsidiaries assume no
responsibility for any errors or omissions in this document. Revisions of this document or
new editions of it may be issued to incorporate changes.

Mitel Desk Phone
4.3.1075
2018-02-12

Table of Contents

Introduction

For security reasons, web GUI for telephones are disabled by default from Backend 4.5 Patch 8 onwards. This can be enabled by setting phone.mitel.web_interface_enabled=1 in customization.properties file

Deliverables

Test Environment

This firmware is tested in Mitel's lab, and gone through external fiel trial

Upgrade paths

This topic lists the supported upgrade paths to 4.3 build 1075:

To deploy new firmware:
1) Place the new firmware on a desired location which should be a file server.
2) Copy the url of the location and place it in MN --> Devices --> SIP phones --> Add new firmware url. By doing this new firmware repository is created. Make sure that this repository is different from the previous one.
3) To make this new url 'Default', it is of importance to delete the existing default firmware first before adding the new one.
4) Once added as default, this new firmware will be available as default for all the organizations in all the SNs.
5) All the phones pointed towards 'Default' repository will sync at 3 AM local time and the new firmware will be automatically upgraded.

NOTE:
It is recommended to upgrade the phones from 4.3.0.1071. Any phones running firmware older than 4.3.0.1063 must be upgraded to 4.3.0.1063 first.

General release comment

If the password for the users were changed on a reseller level in MN --> Reseller --> Settings and saved, the following parameters needs to be unlocked in the aastra.cfg file located in SN --> opt/servicenode/application/conf/deskphone/aastra/68XX.
!admin password: $props.aastraAdminModePassword

!user password: $props.aastraAdminModePassword

How to unlock?
Remove the ! before the line and save the file.

Resolved issues

Ticket Id (Priority)	Issue Id	Summary
MTCS-14177 (High) MTCS-14112 (High) MTCS-14185 (High) MTCS-14197 (Low)	TK-92303	**Mitel deskphone does not cancel call** When Telepo softphone is used to "call with" deskphone and the callee hangs up the call from desk phone before the called user have answered, the called users phone keeps ringing. *No updated documentation*

Known issues

Ticket Id (Priority)	Issue Id	Summary
MTCS-5071 (Medium) MTCS-5070 (Medium)	TK-79866	**Problems in ACD group if nordic characters are used in group name** If å, ä ,ö and other danish characters are used in ACD group nam which have a overflow to an IVR and IVR have a timeout to another ACD group, calls are not forwarded to the final ACD group