**Sentimental Analysis on Social Media to Predict Depression**

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# SESSION ABSTRACT

Depression is one of the leading mental health problems and is characterized by persistent feeling of sadness and lack of interest. Depression diagnosis itself is an active and controversial topic in clinical psychology and psychiatry. Through this research, we have applied Naïve Bayes Classification and NLTK Sentimental Analyzer library on Instagram feeds to identify the model which can predict the depression more accurately for a user. We have considered the vectorization of user’s status updates using Bag of Words (BOW) and Term Frequency - Inverse Document Frequency (TFIDF). The model will be used to develop an android application which will inform the user about his/her mental status. Based on the prediction and the severity level of depression, it will recommend motivational posts or videos and will send a notification to at most 3 close friends of the user so that the person gets the right assistance in time.

# SESSION FLOW

Below is the detailed timeline of each distinct part of the session.

1. Introduction and Problem Description: 10 minutes
2. Proposed Model

Hashtags analysis using NLTK Sentimental Analyzer: 15 minutes

Review text using Naïve Bayes Classification: 15 minutes

1. Conclusion: 10 minutes

# AUDIENCE

The session is ideal for individuals with basic knowledge related to Natural Language Processing (NLP) and Machine Learning. This research is appropriate for any beginner in such areas.

**INTRODUCTION**

Social media platforms such as Instagram, Facebook, and Twitter have brought us closer to our family, friends and acquaintances. They have simplified communication even for people living thousands of miles apart from each other. However, the rapidly growing technology has also made people more isolated and depressed than ever before. The advent of social media has created a false sense of connection with others. People are more comfortable in sharing their personal problems and feelings in public with strangers and acquaintances than discussing with family and close friends. Mostly, teenagers and young adult suffer from social media depression. A study published in the Journal of Social and Clinical Psychology empirically confirms the link between social media usage and negative effects on well-being, primarily depression and loneliness.

In this paper, we have proposed a model which will predict the early symptoms of depression and psychiatric disorder in a user. This research will explore the analysis of Instagram users suffering from depression using Naïve Bayes classification method.

**PROPOSED MODEL**

In this model, we have analyzed sentiments from the most recent status updates posted by the Instagram user. We have further classified the data into two different categories. In the first set of data we have analyzed the Instagram hashtags using NLTK Sentimental Analyzer. In the other set, we have analyzed comments and status using Multinomial Naïve Bayes. This dataset is then used to train our model, as it contains large number of words and phrases that can be classified as “positive”, “negative” and “neutral”.

**Case (i): Hashtags analysis using NLTK Sentimental Analyzer**

NLTK is an open source Natural Language Processing (NLP) platform. It is capable of textual tokenization, parsing, classification, stemming, tagging, semantic reasoning and other computational linguistics. NLTK comes with an inbuilt sentiment analyzer module – nltk.sentiment.vader—that can analyze a piece of text and classify the sentences under positive, negative and neutral polarity of sentiments. In this model, we have normalized the hashtag data using json\_normalizer and then applied nltk.sentiment.vader library to analyze the accuracy of positive, negative and neutral hashtags.

**Case (ii)*:* Review text using Naïve Bayes Classification**

In this case, we have applied Naïve Bayes algorithm on the status and comments mentioned in the Instagram posts. To get the most accurate results we have performed the following steps to identify which model predicts the result more precisely.

**Exploratory Data Analysis**

Exploratory Data Analysis is a critical process of performing initial investigations on data to discover patterns, to spot anomalies, to test hypothesis and to check assumptions with the help of summary statistics and graphical representations.

Data Cleaning:In this, we have converted the raw dataset into clean dataset. It is observed that sometimes the data have many duplicate entries. Hence it is necessary to remove duplicates to get unbiased results for the analysis of the data.

**Preprocessing**

After the data is cleaned, preprocessing is performed.In the Preprocessing phase, we have followed the below steps:

1. Remove all the html tags present in the text
2. Remove any punctuations or limited set of special characters such as , or . or # etc.
3. Check if the words are made up of English letters and are not alpha-numeric
4. Check to see if the length of the word is greater than 2 (as there are no adjective with 2-letters)
5. Convert all the words to lowercase
6. Remove all the stop words
7. Finally Snowball Stemming the word (as it’s better than Porter Stemming)

Consider the below example on how the output would be after Preprocessing.

*Input: Some days are just bad days, that's all. You have to experience sadness to know happiness, and I remind myself that not every day is going to be a good day, that's just the way it is! 💔*

*Preprocessed Review: days bad days experience sadness know happiness remind not every day going good day way*

After which we collect the words used to describe positive and negative reviews

**Apply Naïve Bayes**

1. Apply Multinomial Naïve Bayes on these feature sets

* Convert preprocessed review text into vectors using BOW and TFIDF respectively.

1. Hyper parameter Tuning (Find best Alpha)

* Find the best hyper parameter which will give the maximum AUC (Area under the Curve) value
* Consider a wide range of alpha values for hyperparameter tuning, start as low as 0.00001
* Find the best hyper parameter using k-fold cross validation or simple cross validation data
* Use gridsearch cv or randomsearch cv for hyperparameter tuning

1. Feature importance

* Find the top 10 features of positive class and top 10 features of negative class for both feature sets and using absolute values of “coef\_” parameter of MultinomialNB and print their corresponding feature names

1. Representation of results

* Plot the performance of model on both train data and cross validation data for each hyper parameter. On X-axis we have alpha values, since they have a wide range. To represent these alpha values on the graph, apply log function on alpha values.
* After finding the best hyper parameter, train the model, find the AUC on test data and plot the ROC curve (Receiver operating characteristic) on both train and test.
* Along with plotting ROC curve, print the confusion matrix with predicted and original labels of test data points. Visualize the confusion matrices using seaborn heatmaps.

1. Conclusion

Summarized the result in the table format using the *PrettyTable* library.

|  |  |  |  |
| --- | --- | --- | --- |
| Vectorizer | Model | Hyperparameter alpha | AUC |
| BOW | Multinomial NavieBayes | 10.0 | 0.7374124922401747 |
| TFIDF | Multinomial NaiveBayes | 100.0 | 0.8863648002596138 |

**OUTCOMES/CONCLUSION**

In conclusion, the development of automated and objective assessment methods will be valuable for both research and clinical practice. We have proposed Naïve Bayes algorithm with NLTK Sentimental Analyzer to provide several insights with consistent results, while also identifies many questions open to further investigation. In future, we will further refine our approach to improve the accuracy of our model by applying other algorithms. We will also consider image recognition libraries to understand the content and sentiment of the photographic data from Instagram. These image classifiers can then be used to predict the mood or personality of the user. This will make our prediction model more robust and accurate.

**PARTICIPATION STATEMENT**

All the presenters have made a commitment to attend the conference if accepted.

# BIO

Ela Singh is a Senior Software Engineer at OpenText Technologies Pvt. Ltd, where she works as a both developer and scrum master on a product Decisiv Search which is powered by Artificial Intelligence, Machine Learning and Natural Language Processing Technologies. She is an end-to-end product developer (user experience and full-stack engineering). She leads scrum master activities which involve Daily stand-ups, Sprint Planning, Backlog Grooming and Retrospection. She has also given presentations within organization related to analytics tools.

Mousumi Hazarika, a tech savvy and programming enthusiast, is an innovative Lead Software Engineer with 8 years of experience managing and designing all aspects of the development process from small to medium-sized companies. She works on a cloud based SAAS product with complete ownership. Apart from product development, she is also responsible for mentoring junior developers and new employees. In her leisure time she loves to explore on recent technologies. She is a quick learner and inclined to take up more challenging roles and responsibilities.

Swapna Samishetty is a thought-leading consultant in the field of software testing and quality and is working as a Principal Software engineer at OpenText technologies Pvt Ltd. Over her 12 years of tenure as a software engineer, she has contributed for building and testing mission-critical projects in various environments. Currently she works as a part of e-discovery product on the quality assurance side and is responsible for the quality of the product on different aspects (Security, performance, automation). She is also a certified scrum master and has contributed a lot to her team as a scrum master.

**REFERENCES/BIBLIOGRAPGHY**

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