



Following up on the Wells Fargo account

eladrave@gmail.com

Received: Jan 14, 2025 4:13 PM
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From: wfhomepreservationsupport@wellsfargo.com
To: eladrave@gmail.com
Cc:
Subject: Following up on the Wells Fargo account

This message was sent securely using Zix®

Dear Elad Rave,

We are reaching out to you today regarding the final documents. Congratulations once again on the approval! We sent the final agreement documents to you on 01/08/2025 and have ordered a mobile notary for you, and they will call to schedule an appointment. You also have the option of calling our vendor notary, First American, at 1-800-367-9263, and leaving a message with your name and loan number or notary order number. Someone will return your call within two business days. You may have the option of setting up a notary signing appointment at your local Wells Fargo Branch near you. Please be sure to contact your local branch first for availability. You may also use any notary of your choice. Please return the documents signed, dated, and notarized. Additional instructions may be provided by the notary when they contact you for the signing appointment.

We have provided the FedEx tracking numbers below for your convenience:

FedEx Outbound Tracking: 284152989957

FedEx Return Tracking: 797110502528

First American Order #: 92081222

Your new final modified payment and first payment due date are stated in the final modification documents. These payments are required pending the finalization of the loan modification process. Please continue making ongoing monthly loan payments.

We're here to help

If you have any questions or need further assistance, please contact us.

Email: wfhomepreservationsupport@wellsfargo.com

Phone: **1-877-458-8417**

Hours: Monday - Friday, 7:00 a.m. - 9:00 p.m.

Saturday, 8:00 a.m. - 2:00 p.m. Central Time

Home Preservation Team
Wells Fargo Home Mortgage

Where appropriate, Wells Fargo Home Mortgage is required to inform you that, as your servicer, we are attempting to collect a debt and any information obtained will be used for that purpose.

We may report information about your account to consumer reporting agencies. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

Get free counseling to help manage expenses and avoid foreclosure.

Reach out to a local HUD-approved, non-profit housing counseling agency if you're struggling to keep up with monthly expenses, or want help to avoid foreclosure. At no cost, a counselor will work closely with you, providing the information and assistance you need. To find an agency near you, go to www.hud.gov/offices/hsg/sfh/hcc/fc. Or call 1-800-569-4287 (TDD 1-800-877-8339).

Be sure you avoid anyone who asks for a fee for counseling or a loan modification, or asks you to sign over the deed to your home, or to make your mortgage payments to anyone other than Wells Fargo Home Mortgage.

This message may contain confidential or proprietary information. If you are not the addressee or authorized to receive this for the addressee, you must not use, copy, disclose, or take any action based on this message or any information herein. If you have received this message in error, please delete this message.

Information about unsubscribing from debt-collection-related emails

We use email to communicate with you about your account and services. Some of the emails we send you may be attempts to collect a debt. If you prefer not to receive debt-collection-related emails from this mailbox, reply to this email with 'STOP'.

If you reply with 'STOP', emails attempting to collect a debt on this account will no longer be sent from this mailbox to the email address above. We'll process your request within 5 business days — you may continue to receive emails during that time. Unsubscribing from these types of emails won't change any other email preferences you have with Wells Fargo. You may still receive emails for important non-collection related messages or alerts related to this account.

Wells Fargo Home Mortgage is a division of Wells Fargo Bank, N.A. NMLSR ID 399801
lanHPVersion1 Sent to eladrave@gmail.com on 1/14/2025 RAVE

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