Elaiza Hoxha

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EDUCATION

University of Washington, Seattle | Bachelor of Science in Informatics   *Graduation: June 2026*

Relevant coursework | Human-Computer Interaction, Data Science, UX Research, Information Ethics, Foundational Skills for Informatics and Data Science, Research Methods, Client-Side Development, Product and Information Systems Management

Highline College, Des Moines | Associate Degree   *Graduated: June 2024*

EXPERIENCE

Event Services Team Lead | Delaware North, Climate Pledge Arena - Seattle, WA
October 2021 – Present
- Lead catering and event operations for large-scale concerts and events, streamlining coordination and on-site execution.
- Oversee setup, inventory, and service flow under tight deadlines, ensuring operational efficiency and quality standards in high-pressure settings.

Project Coordinator & Tutor | Highline College Tutoring Center - Des Moines, WA
October 2023 – April 2024
- Designed and led tutoring programs in Computer Science and Statistics for 50+ students, applying data-driven methods to boost learning outcomes.
- Managed curriculum, scheduling, and collaboration using agile practices to improve efficiency and student engagement.

Academic Project Facilitator & Student Mentor | MESA Center, TRIO Program - Des Moines, WA
April 2023 – June 2024
- Organized and led project-based workshops that increased program participation and retention by 15%.
- Mentored students in research, data analysis, and scholarship writing, tracking metrics to evaluate academic impact.

PROJECTS

HRIS Training System – PM & UX Design Case Study
- Designed user flows and Figma prototypes for an HR training portal.
- Led Agile sprints, stakeholder demos, and roadmap planning in a team setting.

Job Market Analytics Database – Data Engineering & SQL
- Modeled and loaded 2023–33 BLS occupational data into a normalized PostgreSQL schema.
- Created SQL queries with window functions and CTEs to analyze self-employment rates and median salaries.

StudyHaven App – Front-End Development & UX Design
- Built a study productivity web app integrating timer options, session history, and themes for focused sessions.
- Developed responsive UI using HTML, CSS, and JavaScript.

Weather Dashboard – Data Visualization & API Integration
- Developed a real-time weather dashboard with OpenWeather API and Chart.js.
- Focused on data visualization and usability for interactive UI design.

TECHNICAL & SOFT SKILLS | CERTIFICATIONS

Product & Project Management: Agile Methodologies | Project Coordination | Stakeholder Communication
Business Requirements Gathering | Process Improvement | Data Analysis

Technical & UX/UI Design: UX Research | Wireframing | Figma | Prototyping | User Testing | Information Architecture |
Visual Design | Tableau | HTML | CSS | JavaScript | Python | SQL | Azure Data Studio | VS Code | Data Visualization | GitHub