* [Welcome to CodeIgniter](http://docs.google.com/general/welcome.html)
* [Installation Instructions](http://docs.google.com/index.html)
  + [Downloading CodeIgniter](http://docs.google.com/downloads.html)
  + [Installation Instructions](http://docs.google.com/index.html)
  + [Upgrading From a Previous Version](http://docs.google.com/upgrading.html)
  + [Troubleshooting](#gjdgxs)
* [CodeIgniter Overview](http://docs.google.com/overview/index.html)
  + [Getting Started](http://docs.google.com/overview/getting_started.html)
  + [CodeIgniter at a Glance](http://docs.google.com/overview/at_a_glance.html)
  + [Supported Features](http://docs.google.com/overview/features.html)
  + [Application Flow Chart](http://docs.google.com/overview/appflow.html)
  + [Model-View-Controller](http://docs.google.com/overview/mvc.html)
  + [Architectural Goals](http://docs.google.com/overview/goals.html)
* [Tutorial](http://docs.google.com/tutorial/index.html)
  + [Static pages](http://docs.google.com/tutorial/static_pages.html)
  + [News section](http://docs.google.com/tutorial/news_section.html)
  + [Create news items](http://docs.google.com/tutorial/create_news_items.html)
  + [Conclusion](http://docs.google.com/tutorial/conclusion.html)
* [Contributing to CodeIgniter](http://docs.google.com/contributing/index.html)
  + [Writing CodeIgniter Documentation](http://docs.google.com/documentation/index.html)
  + [Developer’s Certificate of Origin 1.1](http://docs.google.com/DCO.html)
* [General Topics](http://docs.google.com/general/index.html)
  + [CodeIgniter URLs](http://docs.google.com/general/urls.html)
  + [Controllers](http://docs.google.com/general/controllers.html)
  + [Reserved Names](http://docs.google.com/general/reserved_names.html)
  + [Views](http://docs.google.com/general/views.html)
  + [Models](http://docs.google.com/general/models.html)
  + [Helpers](http://docs.google.com/general/helpers.html)
  + [Using CodeIgniter Libraries](http://docs.google.com/general/libraries.html)
  + [Creating Libraries](http://docs.google.com/general/creating_libraries.html)
  + [Using CodeIgniter Drivers](http://docs.google.com/general/drivers.html)
  + [Creating Drivers](http://docs.google.com/general/creating_drivers.html)
  + [Creating Core System Classes](http://docs.google.com/general/core_classes.html)
  + [Creating Ancillary Classes](http://docs.google.com/general/ancillary_classes.html)
  + [Hooks - Extending the Framework Core](http://docs.google.com/general/hooks.html)
  + [Auto-loading Resources](http://docs.google.com/general/autoloader.html)
  + [Common Functions](http://docs.google.com/general/common_functions.html)
  + [Compatibility Functions](http://docs.google.com/general/compatibility_functions.html)
  + [URI Routing](http://docs.google.com/general/routing.html)
  + [Error Handling](http://docs.google.com/general/errors.html)
  + [Caching](http://docs.google.com/general/caching.html)
  + [Profiling Your Application](http://docs.google.com/general/profiling.html)
  + [Running via the CLI](http://docs.google.com/general/cli.html)
  + [Managing your Applications](http://docs.google.com/general/managing_apps.html)
  + [Handling Multiple Environments](http://docs.google.com/general/environments.html)
  + [Alternate PHP Syntax for View Files](http://docs.google.com/general/alternative_php.html)
  + [Security](http://docs.google.com/general/security.html)
  + [PHP Style Guide](http://docs.google.com/general/styleguide.html)
* [Libraries](http://docs.google.com/libraries/index.html)
  + [Benchmarking Class](http://docs.google.com/libraries/benchmark.html)
  + [Caching Driver](http://docs.google.com/libraries/caching.html)
  + [Calendaring Class](http://docs.google.com/libraries/calendar.html)
  + [Shopping Cart Class](http://docs.google.com/libraries/cart.html)
  + [Config Class](http://docs.google.com/libraries/config.html)
  + [Email Class](http://docs.google.com/libraries/email.html)
  + [Encrypt Class](http://docs.google.com/libraries/encrypt.html)
  + [Encryption Library](http://docs.google.com/libraries/encryption.html)
  + [File Uploading Class](http://docs.google.com/libraries/file_uploading.html)
  + [Form Validation](http://docs.google.com/libraries/form_validation.html)
  + [FTP Class](http://docs.google.com/libraries/ftp.html)
  + [Image Manipulation Class](http://docs.google.com/libraries/image_lib.html)
  + [Input Class](http://docs.google.com/libraries/input.html)
  + [Javascript Class](http://docs.google.com/libraries/javascript.html)
  + [Language Class](http://docs.google.com/libraries/language.html)
  + [Loader Class](http://docs.google.com/libraries/loader.html)
  + [Migrations Class](http://docs.google.com/libraries/migration.html)
  + [Output Class](http://docs.google.com/libraries/output.html)
  + [Pagination Class](http://docs.google.com/libraries/pagination.html)
  + [Template Parser Class](http://docs.google.com/libraries/parser.html)
  + [Security Class](http://docs.google.com/libraries/security.html)
  + [Session Library](http://docs.google.com/libraries/sessions.html)
  + [HTML Table Class](http://docs.google.com/libraries/table.html)
  + [Trackback Class](http://docs.google.com/libraries/trackback.html)
  + [Typography Class](http://docs.google.com/libraries/typography.html)
  + [Unit Testing Class](http://docs.google.com/libraries/unit_testing.html)
  + [URI Class](http://docs.google.com/libraries/uri.html)
  + [User Agent Class](http://docs.google.com/libraries/user_agent.html)
  + [XML-RPC and XML-RPC Server Classes](http://docs.google.com/libraries/xmlrpc.html)
  + [Zip Encoding Class](http://docs.google.com/libraries/zip.html)
* [Database Reference](http://docs.google.com/database/index.html)
  + [Quick Start: Usage Examples](http://docs.google.com/database/examples.html)
  + [Database Configuration](http://docs.google.com/database/configuration.html)
  + [Connecting to a Database](http://docs.google.com/database/connecting.html)
  + [Running Queries](http://docs.google.com/database/queries.html)
  + [Generating Query Results](http://docs.google.com/database/results.html)
  + [Query Helper Functions](http://docs.google.com/database/helpers.html)
  + [Query Builder Class](http://docs.google.com/database/query_builder.html)
  + [Transactions](http://docs.google.com/database/transactions.html)
  + [Getting MetaData](http://docs.google.com/database/metadata.html)
  + [Custom Function Calls](http://docs.google.com/database/call_function.html)
  + [Query Caching](http://docs.google.com/database/caching.html)
  + [Database Manipulation with Database Forge](http://docs.google.com/database/forge.html)
  + [Database Utilities Class](http://docs.google.com/database/utilities.html)
  + [Database Driver Reference](http://docs.google.com/database/db_driver_reference.html)
* [Helpers](http://docs.google.com/helpers/index.html)
  + [Array Helper](http://docs.google.com/helpers/array_helper.html)
  + [CAPTCHA Helper](http://docs.google.com/helpers/captcha_helper.html)
  + [Cookie Helper](http://docs.google.com/helpers/cookie_helper.html)
  + [Date Helper](http://docs.google.com/helpers/date_helper.html)
  + [Directory Helper](http://docs.google.com/helpers/directory_helper.html)
  + [Download Helper](http://docs.google.com/helpers/download_helper.html)
  + [Email Helper](http://docs.google.com/helpers/email_helper.html)
  + [File Helper](http://docs.google.com/helpers/file_helper.html)
  + [Form Helper](http://docs.google.com/helpers/form_helper.html)
  + [HTML Helper](http://docs.google.com/helpers/html_helper.html)
  + [Inflector Helper](http://docs.google.com/helpers/inflector_helper.html)
  + [Language Helper](http://docs.google.com/helpers/language_helper.html)
  + [Number Helper](http://docs.google.com/helpers/number_helper.html)
  + [Path Helper](http://docs.google.com/helpers/path_helper.html)
  + [Security Helper](http://docs.google.com/helpers/security_helper.html)
  + [Smiley Helper](http://docs.google.com/helpers/smiley_helper.html)
  + [String Helper](http://docs.google.com/helpers/string_helper.html)
  + [Text Helper](http://docs.google.com/helpers/text_helper.html)
  + [Typography Helper](http://docs.google.com/helpers/typography_helper.html)
  + [URL Helper](http://docs.google.com/helpers/url_helper.html)
  + [XML Helper](http://docs.google.com/helpers/xml_helper.html)

Toggle Table of Contents

[CodeIgniter](http://docs.google.com/index.html)

* [Welcome to CodeIgniter](http://docs.google.com/general/welcome.html)
* [Installation Instructions](http://docs.google.com/index.html)
  + [Downloading CodeIgniter](http://docs.google.com/downloads.html)
  + [Installation Instructions](http://docs.google.com/index.html)
  + [Upgrading From a Previous Version](http://docs.google.com/upgrading.html)
  + [Troubleshooting](#gjdgxs)
* [CodeIgniter Overview](http://docs.google.com/overview/index.html)
  + [Getting Started](http://docs.google.com/overview/getting_started.html)
  + [CodeIgniter at a Glance](http://docs.google.com/overview/at_a_glance.html)
  + [Supported Features](http://docs.google.com/overview/features.html)
  + [Application Flow Chart](http://docs.google.com/overview/appflow.html)
  + [Model-View-Controller](http://docs.google.com/overview/mvc.html)
  + [Architectural Goals](http://docs.google.com/overview/goals.html)
* [Tutorial](http://docs.google.com/tutorial/index.html)
  + [Static pages](http://docs.google.com/tutorial/static_pages.html)
  + [News section](http://docs.google.com/tutorial/news_section.html)
  + [Create news items](http://docs.google.com/tutorial/create_news_items.html)
  + [Conclusion](http://docs.google.com/tutorial/conclusion.html)
* [Contributing to CodeIgniter](http://docs.google.com/contributing/index.html)
  + [Writing CodeIgniter Documentation](http://docs.google.com/documentation/index.html)
  + [Developer’s Certificate of Origin 1.1](http://docs.google.com/DCO.html)
* [General Topics](http://docs.google.com/general/index.html)
  + [CodeIgniter URLs](http://docs.google.com/general/urls.html)
  + [Controllers](http://docs.google.com/general/controllers.html)
  + [Reserved Names](http://docs.google.com/general/reserved_names.html)
  + [Views](http://docs.google.com/general/views.html)
  + [Models](http://docs.google.com/general/models.html)
  + [Helpers](http://docs.google.com/general/helpers.html)
  + [Using CodeIgniter Libraries](http://docs.google.com/general/libraries.html)
  + [Creating Libraries](http://docs.google.com/general/creating_libraries.html)
  + [Using CodeIgniter Drivers](http://docs.google.com/general/drivers.html)
  + [Creating Drivers](http://docs.google.com/general/creating_drivers.html)
  + [Creating Core System Classes](http://docs.google.com/general/core_classes.html)
  + [Creating Ancillary Classes](http://docs.google.com/general/ancillary_classes.html)
  + [Hooks - Extending the Framework Core](http://docs.google.com/general/hooks.html)
  + [Auto-loading Resources](http://docs.google.com/general/autoloader.html)
  + [Common Functions](http://docs.google.com/general/common_functions.html)
  + [Compatibility Functions](http://docs.google.com/general/compatibility_functions.html)
  + [URI Routing](http://docs.google.com/general/routing.html)
  + [Error Handling](http://docs.google.com/general/errors.html)
  + [Caching](http://docs.google.com/general/caching.html)
  + [Profiling Your Application](http://docs.google.com/general/profiling.html)
  + [Running via the CLI](http://docs.google.com/general/cli.html)
  + [Managing your Applications](http://docs.google.com/general/managing_apps.html)
  + [Handling Multiple Environments](http://docs.google.com/general/environments.html)
  + [Alternate PHP Syntax for View Files](http://docs.google.com/general/alternative_php.html)
  + [Security](http://docs.google.com/general/security.html)
  + [PHP Style Guide](http://docs.google.com/general/styleguide.html)
* [Libraries](http://docs.google.com/libraries/index.html)
  + [Benchmarking Class](http://docs.google.com/libraries/benchmark.html)
  + [Caching Driver](http://docs.google.com/libraries/caching.html)
  + [Calendaring Class](http://docs.google.com/libraries/calendar.html)
  + [Shopping Cart Class](http://docs.google.com/libraries/cart.html)
  + [Config Class](http://docs.google.com/libraries/config.html)
  + [Email Class](http://docs.google.com/libraries/email.html)
  + [Encrypt Class](http://docs.google.com/libraries/encrypt.html)
  + [Encryption Library](http://docs.google.com/libraries/encryption.html)
  + [File Uploading Class](http://docs.google.com/libraries/file_uploading.html)
  + [Form Validation](http://docs.google.com/libraries/form_validation.html)
  + [FTP Class](http://docs.google.com/libraries/ftp.html)
  + [Image Manipulation Class](http://docs.google.com/libraries/image_lib.html)
  + [Input Class](http://docs.google.com/libraries/input.html)
  + [Javascript Class](http://docs.google.com/libraries/javascript.html)
  + [Language Class](http://docs.google.com/libraries/language.html)
  + [Loader Class](http://docs.google.com/libraries/loader.html)
  + [Migrations Class](http://docs.google.com/libraries/migration.html)
  + [Output Class](http://docs.google.com/libraries/output.html)
  + [Pagination Class](http://docs.google.com/libraries/pagination.html)
  + [Template Parser Class](http://docs.google.com/libraries/parser.html)
  + [Security Class](http://docs.google.com/libraries/security.html)
  + [Session Library](http://docs.google.com/libraries/sessions.html)
  + [HTML Table Class](http://docs.google.com/libraries/table.html)
  + [Trackback Class](http://docs.google.com/libraries/trackback.html)
  + [Typography Class](http://docs.google.com/libraries/typography.html)
  + [Unit Testing Class](http://docs.google.com/libraries/unit_testing.html)
  + [URI Class](http://docs.google.com/libraries/uri.html)
  + [User Agent Class](http://docs.google.com/libraries/user_agent.html)
  + [XML-RPC and XML-RPC Server Classes](http://docs.google.com/libraries/xmlrpc.html)
  + [Zip Encoding Class](http://docs.google.com/libraries/zip.html)
* [Database Reference](http://docs.google.com/database/index.html)
  + [Quick Start: Usage Examples](http://docs.google.com/database/examples.html)
  + [Database Configuration](http://docs.google.com/database/configuration.html)
  + [Connecting to a Database](http://docs.google.com/database/connecting.html)
  + [Running Queries](http://docs.google.com/database/queries.html)
  + [Generating Query Results](http://docs.google.com/database/results.html)
  + [Query Helper Functions](http://docs.google.com/database/helpers.html)
  + [Query Builder Class](http://docs.google.com/database/query_builder.html)
  + [Transactions](http://docs.google.com/database/transactions.html)
  + [Getting MetaData](http://docs.google.com/database/metadata.html)
  + [Custom Function Calls](http://docs.google.com/database/call_function.html)
  + [Query Caching](http://docs.google.com/database/caching.html)
  + [Database Manipulation with Database Forge](http://docs.google.com/database/forge.html)
  + [Database Utilities Class](http://docs.google.com/database/utilities.html)
  + [Database Driver Reference](http://docs.google.com/database/db_driver_reference.html)
* [Helpers](http://docs.google.com/helpers/index.html)
  + [Array Helper](http://docs.google.com/helpers/array_helper.html)
  + [CAPTCHA Helper](http://docs.google.com/helpers/captcha_helper.html)
  + [Cookie Helper](http://docs.google.com/helpers/cookie_helper.html)
  + [Date Helper](http://docs.google.com/helpers/date_helper.html)
  + [Directory Helper](http://docs.google.com/helpers/directory_helper.html)
  + [Download Helper](http://docs.google.com/helpers/download_helper.html)
  + [Email Helper](http://docs.google.com/helpers/email_helper.html)
  + [File Helper](http://docs.google.com/helpers/file_helper.html)
  + [Form Helper](http://docs.google.com/helpers/form_helper.html)
  + [HTML Helper](http://docs.google.com/helpers/html_helper.html)
  + [Inflector Helper](http://docs.google.com/helpers/inflector_helper.html)
  + [Language Helper](http://docs.google.com/helpers/language_helper.html)
  + [Number Helper](http://docs.google.com/helpers/number_helper.html)
  + [Path Helper](http://docs.google.com/helpers/path_helper.html)
  + [Security Helper](http://docs.google.com/helpers/security_helper.html)
  + [Smiley Helper](http://docs.google.com/helpers/smiley_helper.html)
  + [String Helper](http://docs.google.com/helpers/string_helper.html)
  + [Text Helper](http://docs.google.com/helpers/text_helper.html)
  + [Typography Helper](http://docs.google.com/helpers/typography_helper.html)
  + [URL Helper](http://docs.google.com/helpers/url_helper.html)
  + [XML Helper](http://docs.google.com/helpers/xml_helper.html)

[CodeIgniter](http://docs.google.com/index.html)

* [Docs](http://docs.google.com/index.html) »
* [Installation Instructions](http://docs.google.com/index.html) »
* Troubleshooting

classic layout

Troubleshooting[**¶**](#30j0zll)

If you find that no matter what you put in your URL only your default page is loading, it might be that your server does not support the REQUEST\_URI variable needed to serve search-engine friendly URLs. As a first step, open your *application/config/config.php* file and look for the URI Protocol information. It will recommend that you try a couple alternate settings. If it still doesn’t work after you’ve tried this you’ll need to force CodeIgniter to add a question mark to your URLs. To do this open your *application/config/config.php* file and change this:

$config['index\_page'] = "index.php";

To this:

$config['index\_page'] = "index.php?";

[Next](http://docs.google.com/overview/index.html)   [Previous](http://docs.google.com/upgrade_b11.html)

© Copyright 2014 - 2018, British Columbia Institute of Technology. Last updated on Jun 12, 2018.

Built with [Sphinx](http://sphinx-doc.org/) using a [theme](https://github.com/snide/sphinx_rtd_theme) provided by [Read the Docs](https://readthedocs.org).