



Elang Maulana Jauhari

Frontend Developer
Enthusiast

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SUMMARY

Hi, my name is Elang Maulana Jauhari.
I am Frontend enthusiast developer.

Graduated from Telkom University majoring in Information System.
I have finished Front-End web development bootcamp at Dibimbing.id
Able to code web pages using HTML, CSS, Bootstrap, JavaScript, and ReactJs.
Ability to implement responsive design concepts, API Implementation, and GIT version control.

I enjoy programming and interested to learn more about web design and programming.

I've been working as a Customer Service Representative at Infomedia Nusantara Company and placed in Grapari Telkomsel Surabaya. I get knowledge about serving customers, public speaking, and communication skills.

EXPERIENCE

Customer Service Representative PT Infomedia Nusantara	06/2019 - 07/2021
<ul style="list-style-type: none">• Provide information, registration and handle customer complaints• Escalation of customer problem tickets to divisions as needed• Ensuring customer complaints and requests are met• Selling Telkomsel products	
Service Quality (Internship) PT. Telkomsel	06/2015 - 07/2015
<ul style="list-style-type: none">• Assist in compiling and updating quality management documents• Compiling reports on the results of service quality supervision• help ensure that the quality standards are met	

EDUCATION

Web Development Dibimbing.id - Frontend Web Development Jan 2023 - May 2023	2023
Information System Telkom University - Bachelor's degree 2011 - 2018 GPA 2.74	2018

CERTIFICATES

Front-End Web Development	01/2023 - Present
Web Design	03/2021 - Present
PC Hardware and Computer Network	03/2019 - Present
Cisco Certified Network Associate Training	10/2018 - Present

SKILLS

Tailwind	Beginner	JavaScript	Beginner
Microsoft Office	Intermediate	ReactJs	Beginner
HTML	Intermediate	Bootstrap	Intermediate
CSS	Intermediate	GIT	Intermediate
Adobe Photoshop	Beginner		

LANGUAGES

Indonesia	Fluent	English	Basic
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