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**BlueCross BlueShield
of Illinois**

Preauthorization: Call one day before inpatient or skilled nursing facility admission, receiving home health care or private duty nursing services; and within two days of an emergency, maternity or for a mental health/substance abuse admission.
Provider: File medical claims with your local BCBS Plan.

Customer Service	1-800-828-3116
Preauth-Medical	1-800-635-1928
Preauth-MH/SA	1-800-851-7498
Provider Locator	1-800-810-2583
24/7 Nurseline	1-800-299-0274
Pharmacy Program	1-800-423-1973

BlueCross BlueShield of Illinois, an independent licensee of the BlueCross BlueShield Association, provides claims processing only and assumes no financial risk for claims.



Pharmacy Benefits Manager