

## UNIVERSITY OF THE ARMED FORCES

Name: Sebastian Cárdenas

Nrc: 4628

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## **User Description**

For the user description we will take Freddy, Freddy is a family man, he has two daughters who are at school and are about to have summer vacations, so Freddy will ask for his work vacations to be able to organize a trip to the Ecuadorian coast (tonsupa).

Therefore, Freddy has requested our car rental service because his car is too small for a family trip, so he asks us for an SUV type car to be able to carry luggage and travel without any inconvenience and above all comfortable.

We, as owners of the service, give you the best of attention, providing you with our website, so that you can have a much better user experience and from the comfort of your home Freddy can make your reservation or more or less decide on a car by observing the prices that are within your reach.

On this web page Freddy will have to register to be able to access all its benefits, here you will find a series of cars, classified by categories, which will be with a small description that will contain the year of the car, mileage, price per day, capacity and cylinder capacity. Once on the web page, Freddy will also be able to select his payment method (cash or card), he will also have the option of synchronizing his location with the web page to be able to request the delivery of the car near his home or place of work, additionally It will have a comment box to help us improve your experience and that of future users. Finally, Freddy will find on the website a telephone number and email to obtain personalized attention.