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NRC: 4628

Team # 5 - Trojan

A survey on the use of our website was carried out on a population of 15 people.
With regard to the first question of the survey, we obtained the following results.

Form: https://forms.gle/sMts2sCu1XThM29W7

Question 1. Do you consider the interface design: structure, organization, etc, of the website to be adequate?
- Of the 15 respondents, 14 said yes and only one said no 93.3% and only one respondent answered no with 6.7%.

Question 2. Do you consider the interface design: accessibility, navigation, etc, of the website to be adequate?
- In the second question, all respondents answered affirmatively and we obtained a 100% response rate.

Question 3. Do you think the font used and the size of the font are appropriate?
- Of the 15 respondents, 11 agreed with 73.3% and 4 were indifferent with 26.7%.

Question 4. Do you think the design of the categories is appropriate?
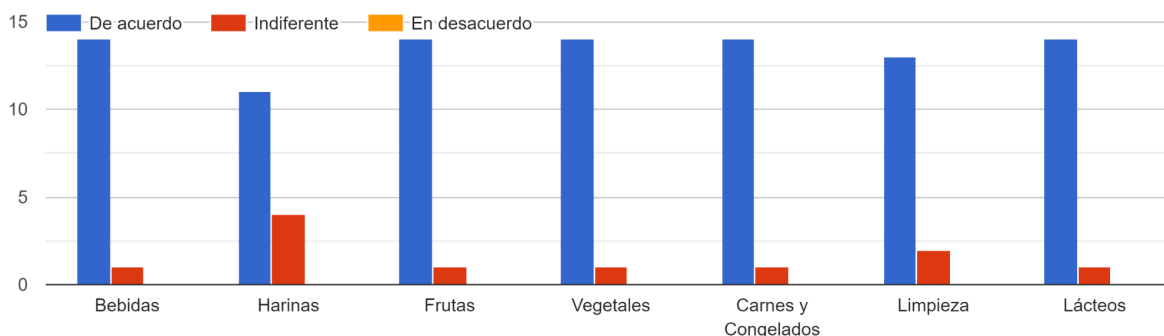- Of the 15 respondents, 14 said yes and only one said no 93.3% and only one respondent answered no with 6.7%.

Question 5. Do you think that the products displayed within each category would facilitate the purchasing process?
- Out of 15 respondents, 14 agreed with a percentage of 93.3% and only one was indifferent with 6.7%.

Question 6. Do you think that the design of the following category sections is appropriate?

Question 7. How difficult is it for you to navigate the website?
-   Out of 15 respondents, 9 responded that they found it normal with 60%, 6 responded that they found it easy with 40%.

Question 8. How easy is it for you to search for products on the website?
-   Out of 15 respondents, 7 answered that the website is normal with 46.7%, 7 answered that the website is simple with 46.7%, 1 answered that the website is complex with 6.7%.

Responding to the 4 laws

1. **A computer shall not harm your work or, through inaction, allow your work to come to harm.**

It does not comply with the first law since when loading the username and password, if for any inconvenience we refresh the page, it returns us to the main page, losing the filled data and returning to the main page, the same thing happens when the form.

2. **A computer should not waste your time or require you to do more work than is strictly necessary.**

If it complies because the page is designed so that the user fulfills its objective directly, without wasting time on other secondary activities or opening unwanted tabs and pages.

3. **Law: an interface is humane if it is responsive to human needs and considerate of human frailties.**

It does not comply with the third rule since when making the selection of our products, these are not saved when I leave the page to go to another category and select other products, there is no shopping cart, nor does it tell me if the prices are fixed or vary over time.

4. **Law: the user should set the pace of interaction.**

If it complies with this law, the user has the power to take the time he considers pertinent when choosing, searching and selecting the products that are of his convenience, and the page will not update or move the data or products that are presented by putting a time limit for their respective purchases in each user who interacts with the page.