



ESPE

UNIVERSIDAD DE LAS FUERZAS ARMADAS

INNOVACIÓN PARA LA EXCELENCIA

INFORMATION TECHNOLOGY ENGINEERING

Web System Fundament

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User Description

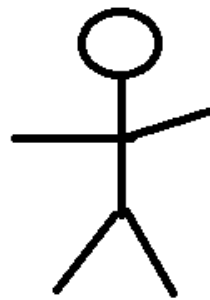
Mr. Carlos Perez works as a content creator on the YouTube platform. He requests services such as the acquisition of new technological products such as cell phones, computers or printers, since he provides information to people about their performance, use or price through the platform already mentioned.

The person to use the system for buying and shipping electronic products must cover a profile. First they are interested in purchasing a product, they must know how to write and read being between 14 - 60 years old, the system is intuitive, so it will not be necessary to have previous knowledge of carrying out this type of search or procedure.

When entering the system, Carlos needs to see a search engine because if he already has a defined model to acquire, it will not be necessary to view the entire catalog, otherwise it will show the complete catalog of the requested product. After that, he selects the product and proceeds with the purchase, but before that, you must have an account to make the purchase, fill out a simple form with basic data such as your name, email and password, then the system must contain a form to make the shipment in case it is an online purchase, otherwise have a tab informing its location and hours of operation, it must have significant data such as house number, zip code, city, telephone number in case the delivery is completed or request more information and a box for a more detailed description, then the method of payment with their respective validations and with it the transaction by sending an email notifying that it has been carried out correctly.

On the other hand, you can analyze the frequency with which you make purchases, and your preference in buying online, and it is very important to take time

into account, since the less specific the product is, the longer it will take to find said product that meets your needs.



Interes en comprar

14 - 60 años

Saber leer y escribir