



Information Technology Engineering  
Fundamentals of Web Systems

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### **User Description**

In our case, the user that has been selected is Mishell López, who, being a mother of a family, constantly needs to acquire school supplies for her children, where she has told us about the materials that we could add to the website of the stationery store that was originally He presented, in addition to telling us that the web page was shared among his other co-workers so they can know what the aforementioned page offers and thus receive suggestions because as he has made us aware that his colleagues also need to acquire school supplies for your children, your comments and suggestions as a permanent user of the stationery are of great importance to us.

On the other hand, being an executive, the worker in an office has explained to us about the materials he uses in his work, providing us with ideas of what we could add as an example in the gifts section, since as he has let us know in his company in parties or meetings that are held need a number of things and thus avoid acquiring what is needed in different places, and that is why in our next versions of the website there will be possible product updates in the different sections that the page contains.

Finally, what she has been able to tell us is that in order for the stationery services to be complete, it is to see the possibility in the future of having home delivery for distant places, since this will make it easier for her since her office where she works is far away, as for the colleagues with whom he works, he has also let us know that they are satisfied with the products that the stationery offers for now on the website we have, where it is a great satisfaction for us to receive these comments.