Erica Lauer Vose



Creative, collaborative, passionate, driven.

2733 SE Taylor St. Portland, Oregon 97214 | 503.432.1718 | elauervose@gmail.com | www.lauervose.com

Skills

- Marketing
- Communications
- Strategic Planning
- Program Development
- Community Outreach
- Personnel Management
- Conflict Mediation
- Education & Training
- HTML
- GitHub & various CMS
- Adobe Creative Suite
- Microsoft Office Suite

Education

Portland State University, 2013

Masters in Public Administration; Nonprofit Management specialization

The Evergreen State College, 2005

Bachelor of Arts, Liberal Arts; Emphasis in Cultural Studies and Humanities

Professional Experience

Education Specialist, New Relic

September 2013 - Current

Built a successful on-boarding and internal education program for engineers.

- Created and implemented comprehensive on-boarding schedules, trainings, and tracking systems for multiple engineering teams hiring continuously.
- Developed a broad range of curriculum based on data gathered from needs assessments using Instructional Systems Design principles.
- Collaborated with engineers and managers to create flexible, adaptive workshops and trainings tailored to each team's needs.
- Trained and mentored engineers as trainers for a variety of technical topics

Director, Portland Code School

December 2012 - July 2013

Strategic Planning and Development

• Built the Portland Code School into a leading web development school.

Community Outreach and Partnership Building

- Networked with leading edge tech companies seeking to hire skilled, well-rounded programmers.
- Collaborated with tech community groups and organizations to provide resources to the wider Portland community.

Marketing, Communications, and PR

 Developed and implemented marketing and communications strategies to grow the Portland Code School

Program Specialist, GSOSW

2010 - 2012

Developed community partnerships to strengthen and grow programs.

- Conducted program evaluation to identify strategic program issues
- Developed marketing strategies, tools, resources, and nre travel opportunities
- Implemented national GSUSA strategic goals and priorities resulting in over 100% increase in program participation.

First Aid & CPR Trainer, American Red Cross

2005 - 2010

Conducted CPR and First Aid trainings for community partners and employer.

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Program Coordinator, WRC

2006 - 2009

Coordinated a diverse 50-person AmeriCorps team working in over 10 different elementary schools across the state of Washington.

- Recruited, interviewed, and hired a team of 50 members annually
- Planned and implemented member orientation, training, and team building activities
- Coached, mentored, and supported members to achieve professional goals.
- Managed federal and state grant recipients to ensure requirements were met
- Read and scored federal and state grant applications

Volunteer Experience

Code for Portland Brigade, Core Organizer

February 2014 - Current

Building bridges between tech, nonprofits, and government agencies to promote civic tech projects with lasting, meaningful impact.

- Educate community and civic leaders about open data and civic hacking
- Hosting events to build a civic hacking community and foster project teams
- Connecting government and advocacy groups to the tech community
- Promoting improvement and maintenance of existing projects
- Empowering and supporting project leaders to ensure project sustainability

VP of Communications, AFP-PSU Chapter

2012 - 2013

Developed and managed a communications plan for the chapter. Designed and implemented a website through a collaborative user group analysis and testing process. See: www.drupalgardens.com/

Volunteer Coordinator, Rose City Rollers

2009 - 2010

2005 - 2007

Built formal volunteer management systems and procedures to increase capacity and meet organizational need.

- Assessed and prioritized organizational volunteer needs
- Recruited, screened, trained, and supported volunteers
- Developed an effective volunteer database and tracking system
- Managed volunteer systems and developed volunteer policies and procedures

OMSI Evaluation Coordinator

January - August 2010

Coordinated volunteers for OMSI's ongoing WAVES project to conduct data collection and analysis for improved volunteer and visitor participation.

Board Member, Bigelow House Museum, Olympia, WA

Served as a member of the board to an important and long-standing historical community resource.

Shelter Coordinator, Bethlehem Farm

August 2001 - August 2002

Managed community shelter daily functions and conducted community outreach and partnership building activities.

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Academic Projects

Strategic Planning, Oregon State Service Commission 2012-2013

Developed a strategic plan to achieve goals set by the Oregon State Service Commission for the federal grant administration organization, Oregon Volunteers

Evaluation, Vancouver Housing Authority 2012-2013

Developed an evaluation plan using VHA strategic goals. Created evaluation and data tracking tools & educated staff to implement evaluation plan using these tools.

Fundraising, Chess for Success January - May 2013

Coordinated the annual fundraising auction A Knight to Remember to develop messaging, publications, and communications and marketing tools and materials.