Elbin Cenisev

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Experience

June 2016 - December 2019

TRAX USA Corp, Miami FL– *Technical Writer*

- Wrote technical manuals for aviation maintenance software
- Documented bugs discovered during the pre-release period of new software updates
- Created video guides for customers
- Prepared PowerPoint presentations for business conferences
- Edited various business documents and advertisement material

August, 2015- December, 2016

Florida International University, Miami FL – *Grader*

- Graded student programming assignments (Java)

July, 2014 - November, 2014

Office Depot, Hollywood FL – *Technology Specialist*

- Helped customers with computer-related questions
- Assisted customers in setting up and troubleshooting their computers and printers

Education

August, 2011- January, 2016

Florida International University, Miami FL – *B. S in Information Technology*

Certifications

- Technical and Public Writing Certification
- Certified Associate in Python Programming Certification (PCAP)
- CompTIA A+ Certification