

APPENDIX E SUPPLEMENTARY ACCESSIBILITY REQUIREMENTS

**SECTION E106
TELEPHONES****E106.1 General.**

Where coin-operated public pay telephones, coinless public pay telephones, public *closed-circuit telephones*, courtesy phones or other types of public telephones are provided, accessible public telephones shall be provided in accordance with [Sections E106.2](#) through [E106.5](#) for each type of public telephone provided. For purposes of this section, a bank of telephones shall be considered to consist of two or more adjacent telephones.

E106.2 Wheelchair-accessible telephones.

Where public telephones are provided, wheelchair-accessible telephones shall be provided in accordance with [Table E106.2](#).

Exception: Drive-up-only public telephones are not required to be accessible.

**TABLE E106.2
WHEELCHAIR-ACCESSIBLE TELEPHONES**

NUMBER OF TELEPHONES PROVIDED ON A FLOOR, LEVEL OR EXTERIOR SITE	MINIMUM REQUIRED NUMBER OF WHEELCHAIR-ACCESSIBLE TELEPHONES
1 or more single unit	1 per floor, level and exterior site
1 bank	1 per floor, level and exterior site
2 or more banks	1 per bank

E106.3 Volume controls.

All public telephones provided shall have accessible volume control.

E106.4 TTYs.

TTYs shall be provided in accordance with [Sections E106.4.1](#) through [E106.4.9](#).

E106.4.1 Bank requirement.

Where four or more public pay telephones are provided at a bank of telephones, at least one public TTY shall be provided at that bank.

Exception: TTYs are not required at banks of telephones located within 200 feet (60 960 mm) of, and on the same floor as, a bank containing a public TTY.

E106.4.2 Floor requirement.

Where four or more public pay telephones are provided on a floor of a privately owned building, one or more public TTY shall be provided on that floor. Where one public pay telephone or more, is provided on a floor of a publicly owned building, not fewer than one public TTY shall be provided on that floor.

E106.4.3 Building requirement.

Where four or more public pay telephones are provided in a privately owned building, one or more public TTY shall be provided in the building. Where at least one public pay telephone is provided in a publicly owned building, one or more public TTY shall be provided in the building.

E106.4.4 Site requirement.

Where four or more public pay telephones are provided on a site, one or more public TTY shall be provided on the site.

E106.4.5 Rest stops, emergency road stops and service plazas.

Where a public pay telephone is provided at a public rest stop, emergency road stop or service plaza, at least one public TTY shall be provided.

E106.4.6 Hospitals.

Where a public pay telephone is provided in or adjacent to a hospital emergency room, hospital recovery room or hospital waiting room, one or more public TTY shall be provided at each such location.

E106.4.7 Transportation facilities.

Transportation facilities shall be provided with TTYs in accordance with [Sections E109.2.5](#) and [E110.2](#) in addition to the TTYs required by [Sections E106.4.1](#) through [E106.4.4](#).

E106.4.8 Detention and correctional facilities.

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In detention and correctional facilities, where a public pay telephone is provided in a secured area used only by detainees or inmates and security personnel, then not fewer than one TTY shall be provided in not fewer than one secured area.

E106.4.9 Signs.

Public TTYs shall be identified by the International Symbol of TTY complying with ICC A117.1. Directional signs indicating the location of the nearest public TTY shall be provided at banks of public pay telephones not containing a public TTY. Additionally, where signs provide direction to public pay telephones, they shall provide direction to public TTYs. Such signs shall comply with visual signage requirements in [ICC A117.1](#) and shall include the International Symbol of TTY.

E106.5 Shelves for portable TTYs.

Where a bank of telephones in the interior of a building consists of three or more public pay telephones, not fewer than one public pay telephone at the bank shall be provided with a shelf and an electrical outlet.

Exceptions:

1. In secured areas of detention and correctional facilities, if shelves and outlets are prohibited for purposes of security or safety shelves and outlets for TTYs are not required to be provided.
2. The shelf and electrical outlet shall not be required at a bank of telephones with a TTY.