

PRIVACY POLICY (GDPR + SWISS FADP)

1. Data Controller

Eldora (“we”, “us”, “our”) operates the website eldora.do and associated services.

We comply with:

- Swiss Federal Act on Data Protection (FADP)
- EU General Data Protection Regulation (GDPR)

2. Personal Data We Collect

We may collect:

A. Information you provide

- Name, email, contact details
- Submitted forms
- Project or investor profile information
- KYC/AML data (handled by regulated partners)

B. Automatically collected data

- IP address
- Device identifiers
- Cookies and analytics
- Log files and usage metrics

C. Third-party data sources

- Compliance partners
- Blockchain analytics tools
- Public blockchain data
- Project listings and APIs

3. Purpose of Processing

We process data to:

- Provide Platform services
- Facilitate matchmaking between investors and projects
- Conduct KYC/AML identity verification (via partners)
- Improve security, analytics, and performance
- Comply with legal obligations
- Communicate updates, announcements, and technical notifications

We do not sell personal data.

4. Legal Basis for Processing (GDPR)

- Contract performance
- Legitimate interest
- Compliance with legal obligations
- Explicit consent

5. KYC/AML & Compliance Partners

KYC/AML verification is performed by regulated partners. Eldora never stores full KYC data on its own servers.

Data retention and security are governed by the partner's regulatory obligations.

6. Cookies

The Platform may use:

- essential cookies
- analytics cookies
- preference cookies

Users in the EU/EEA may opt out except for essential cookies.

7. Data Retention

We retain data only as long as:

- required to deliver services,
- required by law,
- required for legitimate interests such as fraud prevention.

8. Your Rights

Under GDPR and FADP, you may request:

- Access
- Correction
- Deletion
- Restriction of processing
- Data portability
- Withdrawal of consent
- Objection to certain processing

Contact: hello@eldora.do

9. International Transfers

Data may be processed in jurisdictions outside Switzerland or the EEA, subject to:

- adequacy decisions, or
- standard contractual clauses.

10. Security Measures

We implement:

- encryption

- access controls
- secure servers
- limited internal access
- regular audits

No system is fully secure; users acknowledge inherent risks.

11. Children's Privacy

Eldora does not knowingly collect data from individuals under 18.

12. Changes to the Policy

We may modify this Policy at any time. Updates will be posted on the website.

13. Contact

Hello@eldora.do

eldora.do