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Dhanush S P

# Summary

A seasoned security consultant with over 3+ years of specialized experience in IT Governance, Risk, and Compliance expertise as a certified ISO 27001 Lead Auditor has facilitated the successful leadership of multiple organizations in implementing and maintaining various compliance standards.

Endeavor to enhance one’s professional experience in fortifying security posture of an organization through strategic, tactical, and operational expertise in the ever-evolving field of information security.

# Experience Profile

* **Fidel Softech Ltd, QMS Lead**
  + Provided leadership in ensuring governance, risk, and compliance for the Integrated Management System comprising ISO 27001, 9001, 17100 and 18587
  + Review the effectiveness of risk management, internal controls, and process adherence
  + Extensively collaborate with (LOB) managers to ensure that control objectives are met and business operations are aligned with organization's policy
  + Ensure business process planning, execution and closure, as per organization, and global standard requirements
  + Delivered impactful training sessions to educate end-users on company's policy, objectives and information security awareness program
  + Led internal audit programs to assess compliance with organizational strategies and global standards
  + Collate substantiating evidence supporting process compliance, and to facilitate business owners representing in the external audit
  + Effectively addressed client due diligence and privacy questionnaires to maintain client confidence and satisfaction
* **Deduce Technologies, Internal Auditor**
  + Led implementation and maintenance efforts for ISO 27001:2013 and 9001:2015 standards
  + Collaborate with various cross-functional teams in collating necessary business critical information
  + Assist in identifying organizational internal and external issues
  + Classification of information and information processing facilities as per their criticality and /or sensitivity
  + Conduct risk assessment, analysis, evaluation and risk treatment.
  + Implement security controls through defining policy, process, derive objectives and monitoring their effectiveness
  + Adeptly monitor administrative, physical and technical controls
  + Orchestrated business continuity and disaster recovery mock drills to enhance organizational business resiliency
  + Led internal audit program to assess compliance to company's strategies and global standards
  + Prepare functional heads representing the organization for external audit
  + Advocated for the effectiveness of Quality Management System (QMS) and Information Security Management System (ISMS) to all stakeholders

**As Senior System Analyst,**

* Ensured quality assurance of deliverables to meet client expectations
* Delegated changes in client specifications effectively to team leads, fostering efficient communication and collaboration
* Innovated processes by integrating machine learning and automation tools to enhance efficiency and effectiveness
* Addressed client feedback promptly and provided timely resolutions to maintain strong client relationships

# Work History

**QMS Lead**

Feb 2023 - current

Fidel Softech Limited, Pune

**Senior System Analyst | Internal Auditor**

Oct 2020 - Jan 2023

Deduce Technologies (a subsidiary of Bellissimo Ventures Pvt Ltd), Bengaluru

# Skills

ISO 27001:2013 | 9001:2015 | 17100:2015 | 18587:2017

Information Security Policy and Objectives | Risk Management | Asset Management | Access Management| Physical and Environmental Security | Incident Management | Change Management | Business Continuity Management | Disaster Recovery | VAPT | Application security | Secure SDLC | Cloud security | Data security, and privacy | Endpoint Security | Audit and Compliance Management (Internal and External) | End User Awareness Training | Response to Client Due Diligence

SOC 2 | PCI DSS | NIST | ITIL | RBI

Culturally sensitive | Resilience and Adaptability | Teamwork | Critical Thinking | Problem Solving | Written, Verbal and Interpersonal Communication | Interactive Presentation

# Professional Achievements

**Sustenance of Integrated Management System (IMS) at Fidel Softech Limited**

1. Led the comprehensive compliance efforts for IMS, encompassing adherence to ISO 27001:2013, ISO 9001:2015, ISO 17100:2015 and ISO 18587:2017 standards.
2. Conducted and successfully concluded four IMS internal audits, in addition to overseeing surveillance audits.
3. Completed IBM Certified Cybersecurity Analyst Professional certification contributing towards the continuous professional development

**Implementation and Maintenance of ISMS and QMS at Deduce Technologies**

1. Led as the project Single Point of Contact (SPOC) during the QMS certification audit, ensuring seamless coordination and compliance,
2. Acted instrumental in implementation of Information security management system (ISMS) to attain compliance certification.
3. Acknowledged for securing sponsorship to complete the ISO 27001:2013 Lead Auditor certification, enhancing proficiency in ISMS.
4. Adeptly executed three QMS and two ISMS internal audits, contributing to the continual improvement of organizational processes and standards.
5. Earned ISO 27001:2013 Lead Auditor Certification (TUV-Nord India)

# Education

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **S.No** | **Qualification** | **College** | **Marks** | **Year of Passing** |
| 1 | Bachelor of Mechanical Engineering | U B D T College of Engineering, VTU | 7.19 CGPA | 2020 |
| 2 | Intermediate (2nd PUC) | Sri Siddaganga PU Science College | 84.33 % | 2016 |
| 3 | SSLC (Class 10) | Sri Siddaganga High School | 88.64 % | 2014 |

# Certification

1. ISO 27001:2013 Lead Auditor (TUV-India)
2. IBM Cybersecurity Analyst (Coursera)
3. IT Fundamentals for Cybersecurity (Coursera)