

COMMUNITY ADVICE OFFICES

Foundation for Human Rights

AMARIGHTZA

Community Advice Offices

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Community Advice Offices are “independent non-profit organisations that offer free legal services and human rights information, advice and services to people who are marginalised through poverty, social circumstances and geographical location” – The National Alliance for the Development of Community Advice Offices (NADCAO)

The Foundation for Human Rights (FHR) has been facilitating access to justice imperatives since 1996, through its flagship programme to Community-Based Advice Offices (CAOs), which have played a crucial role in delivering justice services to indigent communities from the time of apartheid to the present day.

Throughout the various stages of South Africa’s development, CAOs have served on the frontline, ensuring access to rights and protection for communities most affected by social injustice. CAOs are typically staffed by community-based parale-

gals and local advice practitioners, who provide first-tier support to individuals from under-resourced communities who do not have the means to access any other form of legal advice or representation. During the apartheid era, CAOs arose organically to protect victims of state repression, both at the hands of the security forces and legal institutions, which systematically excluded and persecuted black South Africans. Dating back to the establishment of the very first office providing paralegal service in 1937, the CAO sector has responded and provided respite to individuals who have been illegally detained, forcefully removed or whose labour was (or still is) being exploited.

Even though the work of CAOs has shifted dramatically with the advent of democracy, the client demographic remains the same – poor, black and vulnerable communities. Two key characteristics unique to CAOs are their rootedness in the communities they serve, and their provision of services that are free-of-charge. Contemporary CAOs offer a diverse range of skills, including the

provision of basic legal advice; referrals to public-interest litigating NGOs, Chapter 9 institutions and government departments; Alternative Dispute Resolution (ADR); human rights education, and family or community mediation. CAOs operate in a crucial space, which straddles the complexities of the dualistic formal legal system and traditional law. For example, drawing on methods such as ADR, CAOs are able to resolve cases at the community level, helping to relieve pressure on the formal courts, which already experience an excess in demand. The CAO model is not exclusive to South Africa. Instruments such as the Lilongwe Declaration and the Kampala Declaration demonstrate the Pan-African scope of the paralegal movement.

Some of the most coveted services requested by beneficiaries, include assistance with securing documents, such as ID books and birth certificates, applications for social grants, Commission for Conciliation, Mediation and Arbitration (CCMA) case support, and addressing illegal evictions and the transfer of house deeds. These services

respond to the overwhelming deficit of socioeconomic opportunities within historically disadvantaged regions, where many people continue to be victims of labour exploitation and are disproportionately surviving on social grants. Another key domain of CAOs relates to concerns surrounding family law, such as domestic abuse, family disputes and divorce. Other service areas that CAOs respond to include xenophobia and migrant rights, substance abuse, HIV/AIDS-related concerns, sexual violence, and restorative justice with former inmates.

In 2005, after the dissolution of the first united voice of paralegals, which had emerged in 1996 under the National Community-Based Paralegal Association (NCBPA), the sector and stakeholders established a new facilitative body – the National Alliance for the Development of Community Advice Offices (NADCAO). Its aim was to drive the sustainability goals of the sector. Over the past decade, NADCAO has provided a lobby platform for the recognition of the paralegal profession as well as a space to develop professional standards

and resource mobilisation. In November 2013, the culmination of NADCAO's six-year strategic plan overlapped with the much-anticipated launch of the representative body of advice offices, the Association of Community Advice Offices South Africa (ACAOSA). As the official elected and representative body of CAOs, ACAOSA has adopted its own governing Constitution and established a self-regulating body of standards and ethics with a punitive arm to respond to malpractice complaints.

Despite the recent achievements of NADCAO and sector allies, most CAOs continue to operate under precarious financial circumstances. Securing a stable source of funding, which will enable the implementation of a long-term access to justice strategy, is at present the most critical challenge to the sector. As a result of the burden that comes with not having reliable funding, CAOs across the country are in a constant state of flux, with offices opening up where there is demand and closing down where resources are limited. This directory aims to assist beneficiaries, by pro-

viding them with an up-to-date portal through which they can search for much needed CAO services in their community. In addition, the directory is a live record of all of the operational CAOs across the country.

Adelaide Advice Centre

56 Marais Street, Adelaide

Eastern Cape

Maseti Simphiwe

076 548-7982

adelaide@lda.org.za, werdapers@gmail.com

**Aliwal North Legal and Community
Development Centre**

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Teboho Chabeli

051 634-1142

079 293-8183

takalaniradio2008@hotmail.co.za

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Advice Office Building

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Ayanda Jansen

045 971-8084

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Berlin Advice Centre

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Vuyani Zatu
043 685-2635
083 521-7734, 073 246-7407
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Bomvana Community Advice Centre

Thafalehafhe
Eastern Cape
Phumla Msebe
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078 367-0132
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Domestic Violence Unit

Erf 327 Calusa Premises, Cape Town
Eastern Cape
Thandiwe Yeko
047 877-0918
084 496-0292
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**Dordrecht Legal Advice Office and Community
Development Agency**

3 Klip Street, Dordrecht

Eastern Cape

Thandeka Ndyumbu

045 943-1015

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dordrecht@adviceoffice.org.za

**Elliot Paralegal Advice and Community
Development Centre**

300 Market Street, Old Municipality Building, Elliot

Eastern Cape

Princess Mxhonywa

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Engcobo Advice Office

Nkondlo Admin Area, Coghlán

Eastern Cape

Zanemvula Dalasile

072 002-7124

Flagstaff Community Advice Office

Flagstaff

Eastern Cape

Bomikazi Mhlongo

039 252-0435

073 113-5062, 073 290-5599

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Fort Beaufort Advice Office

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Eastern Cape

Noluvuyo Mgebesi

046 645-2456

083 331-1994

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Hofmeyr Advice Office

27 Voortrekker Street, Hofmeyr

Eastern Cape

Makazi Sintu

076 455-4553

072 651-8415

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**Indwe Legal Advice Office and Development
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Eastern Cape

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Interchurch Local Development Agency

58 Constitution Street, Uitenhage

Eastern Cape

Nobuzwe Mofokeng

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Jersey Farm Advice and Information Centre

20 Owen Street, Mthatha

Eastern Cape

Thandi Bewana

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073 117-7285

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Lusikisiki Paralegal Advice Centre

Erf 399, Room 12, Rofkrug Building, Lusikisiki

Eastern Cape

Vuyiswa Nogemane

083 464-7261, 083 243-9844

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Macleantown Advice Office

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Eastern Cape

Welile Doda

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Masifunde Education and Development Project Trust

8 Bathurst Street, Grahamstown

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Fundile Mafongofi

046 622-7894

078 623-8114

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073 952-0430

masiphakameni@webmail.co.za

Matatiele Advice Centre

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Allen Nkomo

078 570-8568

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Eastern Cape

049 842-4554

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073 605-8768

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Department Of Agriculture Premises

Eastern Cape

Clarens Xiniwe

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Eastern Cape

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**Project for Conflict Resolution and
Development (PCRD)**

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Eastern Cape

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Eastern Cape

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073 550-6243

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Eastern Cape

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Free State

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Free State

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online180262@telkomsa.net, qho-

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Sekwele Centre for Social Reflection

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Bethlehem

Free State

Mapule

058 303-1459

076 893-4330

office@sekwele.net, mapspulliet@gmail.com

Thlolong Social-Legal Advice Centre

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tadvice@telkomsa.net

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4668 Meagong Street, Kagiso 2, Krugersdorp
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Probono.org

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Phumi
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erica@probono.org.za, phumi@probono.org.za

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083 466-5485

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Folweni Community Resource Centre

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072 841-3279

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072 368-5871

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Impendle Advice Office

Impendle Police Station

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Zodwa Maramane

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Justice and Women (JAW)

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Blood River Village, Lutheran Church Centre

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UIF Building, Office No 209, Thohoyandou

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082 396-3257

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Moshate, Ga-Mamabolo

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Messina

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076 778-2792, 083 531-0751

messinalegaladvice@gmail.com

Nebo Victim Support Centre

Phokwane Nebo Police Station

Limpopo

073 254-3980

nebovep@saharaonline.co.za

Opret Advice Office

Office No 1, Mokopane

Limpopo

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norea@webmail.co.za

Relemogile Advice Office

Lephepane/Khopo Village

Limpopo

Albert Makwela

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Seshego Community Advice and Law Centre

Stand No 1480, Seshego Zone 8

Limpopo

Patrick Molepo

015 291-5128

076 480-1775

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Kgatelopele Social Development Forum

208 Park Road, Danielskuil

Northern Cape

Keamogetse Jeanette Mqomo

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Komaggas Adiesdiens

Pastoriestraat 209

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Andy Pienaar

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084 460-1490

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Kuruman Legal Advice and Development Centre

John Taolo Gaetsewe District Municipality

Northern Cape

Margaret Jarvis

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072 126-7037

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ancra@intekom.co.za

Marydale Advice and Development Office

Van Wyk Street

Northern Cape

Isak Van Wijk

054 871-5501

072 493-0743

Nababeep Advice and Development Centre

218 Hospital Street

Northern Cape

Daniel Corolus

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071 326-6729

nadec@lantic.net

Richtersveld Advice Office

Alexcor Parkhome No 2

Northern Cape

Nicholas Sigam

027 851-8070

078 556-2764

pnadvice@mweb.co.za

Spoegrivier Advice and Development Forum

Plot No 172

Northern Cape

Jacobus Lewis

027 682-3306

071 123-0317, 072 414-9404

Steinkopf Advice Centre

Brecher Road

Northern Cape

Fysch Dora

027 721-8362

083 240-3041

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**Catholic Development Justice and Peace
Commission**

C12, 23 Street

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018 462-2261

catholicdevjpcom@gmail.com, jpcommis-
sion@gmail.com

**Community Law and Counselling Centre (CLCC
Trust)**

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clcc@vodamail.co.za

**Leeudoringstad Advice and Development
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Ivy Mashoba

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ivymashoba99@gmail.com

**Letlhabile Network against Domestic Violence,
Child Abuse and HIV**

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North West

082 502-8617

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Letsopa Advice Centre

Department of Education Resource Centre

North West

Ben Kolojane

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Madidimale Community Advice

395 Holfontien Section

North West

Hansie Mabalane

014 518-0012

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Orkney Community Legal Development and Education Centre

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North West

Isaac Matlawe

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Tswelelang Advice and Development Centre

Community White House Complex, Tswelelang
Location

North West

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083 345-2272

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Beaufort West Advice and Development Centre

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Western Cape

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Levurn

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Tsoga Environmental Centre, Langa

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Nelspoort Advice and Development Office

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Open Democracy Advice Centre

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Prince Albert Advice and Development Centre

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Handrick, Angenick

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Sandveld Local Development Agency (SALDA)

23 Cedar Street, Graafwater

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Southern Cape Land Committee (SCLC)

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Step Up Association

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Witzenberg Rural Development Centre (WRDC)

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Women's Legal Centre

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