

# Eugene Lee

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## PROFILE SUMMARY

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Analytically minded professional with a background in education and student services. Adept at data management, problem-solving, and communication. Detail-oriented with a strong track record of maintaining accuracy and confidentiality. Eager to leverage skills and experience in a data analyst role

## SKILLS

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|-------------------|------------------------|-----------------------|-----------------------|
| • Data Analysis   | • Data Management      | • Data Cleaning       | • Data Visualization  |
| • Microsoft Excel | • Microsoft SQL Server | • Power BI            | • Python              |
| • Problem Solving | • Communication        | • Attention to Detail | • Organization Skills |

## EDUCATION

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### Data Analytics (Post-Diploma Certificate)

2023

*Southern Alberta Institute of Technology (SAIT)*

Calgary, Canada

- Courses:
  - Data Literacy
  - Understanding Business Context
  - Business Analytics with Excel
  - Statistical and Predictive Analytics
  - Business Intelligence Reporting
  - Advanced Concepts in Data Analytics
- Developed data manipulation and modeling skills, utilizing Excel, SQL Server, Power BI, and Python for comprehensive data analysis
- Applied statistical methods and techniques to gain insights from datasets, facilitating effective communication in a business context
- Acquired proficiency in predictive analytics models using IBM SPSS Modeler for data mining, integration, and statistical analysis, to forecast problems and optimize outcomes

- Enhanced report-building skills with IBM Cognos and created professional reports based on relational data models
- Explored advanced data analysis concepts such as machine learning, natural language processing, deep learning, and artificial intelligence, along with trends in predictive and prescriptive analytics, IoT, and cloud computing

## WORK HISTORY

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### **English Second Language Instructor / Student Services Support**

2014 – 2022

*Various English Language Teaching Institutes*

South Korea & Canada

- Incorporated data-driven approaches to optimize student learning outcomes
- Maintained detailed records of student performance using Excel for efficient tracking
- Utilized feedback mechanisms for continuous improvement, showcasing analytical and problem-solving skills
- Conducted enrollment management and curtailments in the school database system
- Demonstrated proficiency in data entry and communication while managing student application registrations and coordinating with agents