# **Eugene Lee**

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#### **PROFILE SUMMARY**

Analytically minded professional with a background in education and student services. Adept at data management, problem-solving, and communication. Detail-oriented with a strong track record of maintaining accuracy and confidentiality. Eager to leverage skills and experience in a data analyst role

### **SKILLS**

<ul> <li>Data Analysis</li> </ul>	<ul> <li>Data Management</li> </ul>	<ul> <li>Problem Solving</li> </ul>	• Communication

- Microsoft Excel Microsoft SOL Server Power BI Python
- Attention to Detail
   Organization Skills

#### **EDUCATION**

## **Data Analytics (Post-Diploma Certificate)**

2023

Southern Alberta Institute of Technology (SAIT)

Calgary, Canada

- Courses:
  - Data Literacy
  - Understanding Business Context
  - Business Analytics with Excel
  - Statistical and Predictive Analytics
  - Business Intelligence Reporting
  - Advanced Concepts in Data Analytics
- Developed data manipulation and modeling skills, utilizing Excel, SQL Server, Power BI, and Python for comprehensive data analysis
- Applied statistical methods and techniques to gain insights from datasets, facilitating effective communication in a business context
- Acquired proficiency in predictive analytics models using IBM SPSS Modeler for data mining, integration, and statistical analysis, to forecast problems and optimize outcomes

- Enhanced report-building skills with IBM Cognos and created professional reports based on relational data models
- Explored advanced data analysis concepts such as machine learning, natural language processing, deep learning, and artificial intelligence, along with trends in predictive and prescriptive analytics, IoT, and cloud computing

## **WORK HISTORY**

# **English Second Language Instructor / Student Services Support**

2014 - 2022

Various English Language Teaching Institutes

South Korea & Canada

- Incorporated data-driven approaches to optimize student learning outcomes
- Maintained detailed records of student performance using Excel for efficient tracking
- Utilized feedback mechanisms for continuous improvement, showcasing analytical and problemsolving skills
- Conducted enrollment management and curtailments in the school database system
- Managed student application registrations and coordinated with agents, demonstrating proficiency in data entry and communication