Assigned for all purposes to: Chatsworth Courthouse, Judicial Officer: Karen Moskowitz

Jordan Cook, Esq. Bar No. 179720 Emily Pierce, Esq. Bar No. 240084 Kristen Brinkerhoff, Esq. Bar No. 263579 Lori Williams, Esq. Bar No. 242985 Michelle Mitchell, Esq. Bar No. 221841 PORTFOLIO RECOVERY ASSOCIATES, LLC 10680 Treena St., Suite 500 5 San Diego, CA, 92131 Tel: 866/428-8102 Fax: 757/518-0860 Attorneys for Plaintiff File No.: 73913 9 SUPERIOR COURT OF CALIFORNIA 10 **COUNTY OF LOS ANGELES** 11 PORTFOLIO RECOVERY ASSOCIATES, LLC CASE NO. 220HL005165 12 **COMPLAINT FOR:** Plaintiff, 13 (1) Account Stated v. 14 PRAYER AMOUNT: \$3.663.71 15 FLORENDA CORRAL, LIMITED CIVIL and DOES 1 to 25. 16 Defendant(s). 17 18 Plaintiff, PORTFOLIO RECOVERY ASSOCIATES, LLC, ("Plaintiff") alleges: 19 1. Plaintiff is a limited liability company. 20 This court is the proper court because Plaintiff is informed and believes that Defendant, 21 FLORENDA CORRAL ("Defendant"), is a resident of LOS ANGELES County, State of California. 22 3. At all times herein mentioned, Defendants, and each of them, were the principals, agents, employers, 23 24 employees, masters, or servants of each of their co-defendants and ratified, adopted or approved the acts or 25 omissions alleged herein, and each defendant, in doing the things alleged, were acting in the course and 26 scope of said authority of such agents, servants, and employees. 27 28 PAGE 1

COMPLAINT

COMPLAINT

12. The names and addresses of all persons or entities that purchased the debt after charge off, include the Plaintiff debt buyer: Portfolio Recovery Associates, LLC, which maintains an address at 120 Corporate Blvd, Norfolk, VA 23502.

13. Plaintiff has complied with the requirements of Civil Code Section 1788.52. Notably, Section 1788.52(a)(7) requires that Plaintiff possess the California debt buyer license number when making any written statements to a debtor in an attempt to collect a consumer debt. The legislation that created this requirement also stated that the licensing provisions shall become operative January 1, 2022, and that a debt collector that submits an application prior to January 1, 2022 may operate pending the approval or denial of the application.

14. Attached hereto as Exhibit A is a true and correct copy of a document required by section 1788.58(b) of the California Civil Code.

FIRST CAUSE OF ACTION:

ACCOUNT STATED

- 15. Plaintiff alleges and incorporates by reference the foregoing paragraphs.
- 16. Within the last four years, an account was stated in writing between Defendant and SYNCHRONY BANK/ TJX and on the account a balance was stated to be due to SYNCHRONY BANK/ TJX, from Defendant. Defendant expressly or impliedly agreed to pay SYNCHRONY BANK/ TJX, that balance. Attached hereto as Exhibit B is a true and correct copy of a billing statement showing the balance due and owing.
- 17. Before the commencement of this action, Plaintiff was assigned the credit account and indebtedness. Plaintiff is now the owner and holder of the credit account.
- 18. Plaintiff has made demand on Defendant for repayment of the credit account, but Defendant has failed to pay the balance due.

1	19. Payments, set-offs, credits or allowances, if any, at or after charge off, have been posted to the					
2	credit account.					
3	20. The current balance presently due and owing is \$3,663.71.					
5	WHEREFORE, Plaintiff prays for judgment against Defendant as follows:					
6	On the First Cause of Action:					
7	1. For the unpaid principal balance of \$3,663.71;					
8	2. Costs of suit; and					
9	3. Any such other relief as the Court may deem just and proper.					
10	DATED: March 04, 2022					
11						
12 13						
14						
15	Day Day					
16	By: ☐ Jordan Cook, Esq. Bar No. 179720					
17	☐ Emily Pierce, Esq. Bar No. 240084 ☐ Kristen Brinkerhoff, Esq. Bar No. 263579					
18	☐ Lori Williams, Esq. Bar No. 242985 ☐ Michelle Mitchell, Esq. Bar No. 221841					
19						
20	www.PRApay.com					
21						
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	PACE 4					

EXHIBIT A

Payment Information



New Balance: **Amount Past Due:** Total Minimum Payment Due: Overlimit Amount: **Payment Due Date:**

\$3,198,77 \$218.00 \$363.00 \$198.77 09/27/2019

Payments must be received by 5pm ET on 09/27/2019 if mailed, or by 11:59pm ET on 09/27/2019 for online and phone payments.

NOTICE: We may convert your payment into an electronic debit. See reverse for details, Billing Rights and other important information.

Late Payment Warning: If we do not receive your Total Minimum Payment Due by the Payment Due Date listed above, you may have to pay a late fee up to \$35.00.

Minimum Payment Warning: If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

If you make no additional charges using this card and each month you pay	You will pay off the balance shown on this statement in about	And you will end up paying an estimated total of
Only the minimum payment	13 years	\$8,415.00

If you would like information about credit counseling services, call 1-877-302-8775

Account Summary

Previous Balance as of 08/05/2019	\$3,110.75
Payments	- 25.00
Fees Charged	+ 35.00
Interest Charges	+ 78.02
New Balance as of 09/04/2019	\$3,198.77

Credit Limit	\$3,000
Available Credit	OVERLIMIT
Cash Limit	\$600
Available Cash	OVERLIMIT

TJX Rewards Summary	
Points Earned	0
Points to Next Reward	197

OVE REWARDS?

Earn 5% back in Rewards every time you shop our family of stores with your TJX Rewards® Platinum Mastercard®.

That's a \$10 Rewards Certificate for every \$200 you spend."



* Purchases subject to credit approval. 5% back is equal to 5 points for every \$1 spent. See Rewards Program Terms for details.

YOU CAN Shop THEM ALL.

Amount

Past Due

\$218.00

FJ-MOX: Marshalls, HomeGoods SIERRA

shop online at tjmaxx.com & sierra.com

Detach and mail this portion with your check. Do not include any correspondence with your check.



Payment Enclosed: Please use blue or black ink.

Overlimit	
Amount	
\$198.77	

Account Nu	mber	3373
New Balanc	e	\$3,198.77
Total Minim	um Payment Due	\$363.00
Payment Du	ie Date	09/27/2019
Amount	\$	

New address or email? Print changes on back.

FLORENDA SAH CORRAL 13750 OSBORNE ST ARLETA CA 91331-6033

Make TJX REWARDS/SYNCB Payment PO BOX 530949 to: ATLANTA, GA 30353-0949

8640

ARIT

190904

X PAGE 1 of 3

1410 1500 T302 O1CZ8640

Need an extra card?

Call us at 1-866-448-4367

31 Day Billing Cycle from 08/05/2019 to 09/04/2019

TJX Rewards Detail

Your TJX Rewards Summary as of 09/04/2019 Beginning Points Balance 803 Points Earned - Total Points Redeemed as Rewards Certificates n 803 Current Points Balance



803 Current Points Balance 197 Points to Next Rewards Certificate

Continue to shop with your card and you'll be on your way to your next Rewards Certificate(!)



Transaction Detail

Date	Reference #	Description	Amount
Paymer	nts		-\$25.00
08/15	85243667300XTMJG5	PHONE PAYMENT-THANK YOU	-\$25.00
Total Fe	es Charged This Period		\$35.00
08/27		LATE FEE	\$35.00
Total In	terest Charged this Period		\$78.02
09/04		INTEREST CHARGE ON PURCHASES	\$78.02
09/04		INTEREST CHARGE ON CASH ADVANCES	\$0.00

2019 Year-to-Date Fees and Interest		
Total Fees Charged	\$95.00	
Total Interest Charged	\$354.87	
Total Interest Paid	\$131.04	

Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

(v) = Variable Rate

Type of Balance	Expiration Date	Annual Percentage Rate	Balance Subject to Interest Rate	Interest Charge
Purchases	N/A	29.24% (v)	\$3,141.53	\$78.02
Cash Advances	N/A	29.99%	\$0.00	\$0.00

Cardholder News and Information

YOUR ACCOUNT IS PAST DUE. PLEASE PAY THE MINIMUM PAYMENT DUE OR CONTACT THIS OFFICE AT THE PHONE NUMBER LISTED ON YOUR STATEMENT.

Did you know your Mastercard offers Mastercard ID Theft Protection. For more information about this benefit or to view the current benefits offered by Mastercard, please visit: www.mastercard.com/corecredit-GTB.

This is a duplicate courtesy copy of your most recent billing statement. You can still view and pay your electronic statement online.

Synchrony Bank may continue to obtain information, including employment and income information from others about you (including requesting reports from consumer reporting agencies and other sources) to review, maintain or collect your account.

**Purchases subject to credit approval. See Rewards Program Terms for details.

The TJX Rewards Platinum Mastercard is issued by Synchrony Bank pursuant to a license by Mastercard International Incorporated. Mastercard is a registered trademark of Mastercard International Incorporated.



THEORY Marshalls. HomeGoods & SIERRA









BE A (MEMBER) MORNING PERSON • 8:30-10:30 AM* Shop early and grab a FREE custom shopping tote" to fill with new fall faves!

*Event hours from 8:30 – 10:30am, private shopping for TJX Rewards credit cardholders is from 8:30 – 9:30am. Event hours vary at certain stores. Checkyour local store for event time and regular store hours.

**Free shopping tote available while supplies last. Limit one (1) shopping tote per member. Members must present their TJX Rewards credit card to be eligible for the free gift.

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X PAGE 2 of 3

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ART

8640 A8J 1 7 4 190904 X PAGE 3 of 3 1410 1500 T302 OlCZ8640



Payment Information



New Balance: **Amount Past Due:** Total Minimum Payment Due: **Overlimit Amount: Payment Due Date:**

\$3,663.71 \$813.00 \$969.00 \$663.71 01/27/2020

Payments must be received by 5pm ET on 01/27/2020 if mailed, or by 11:59pm ET on 01/27/2020 for online and phone payments.

NOTICE: We may convert your payment into an electronic debit. See reverse for details, Billing Rights and other important information.

Late Payment Warning: If we do not receive your Total Minimum Payment Due by the Payment Due Date listed above, you may have to pay a late fee up to \$35.00.

Minimum Payment Warning: If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

Only the minimum payment	12 years	\$8,414.00
If you make no additional charges using this card and each month you pay	You will pay off the balance shown on this statement in about	And you will end up paying an estimated total of

If you would like information about credit counseling services, call 1-877-302-8775.

Account Summary

Previous Balance as of 12/05/2019 Fees Charged Interest Charges **New Balance** as of 01/03/2020

\$3,544.54 + 35.00 + 84.17 \$3,663.71

Credit Limit Available Credit Cash Limit Available Cash

\$3,000 \$0 \$600 \$0

0

TJX Rewards Summary Points Earned Points to Next Reward 1.000

KEEP YOUR RESOLUTION TO save

Find great savings on brand names and **EARN 5% BACK IN REWARDS*** with your TJX Rewards credit card at our family of stores. YOU CAN Shop THEM ALL TI-MOS Marshalls. HomeGoods SIERRA tjmaxx.com | marshalls.com | sierra.com *Purchases subject to credit approval. See your Rewards Program Terms for details. EXPAGE 1 of 3 O1ED8640 1410 1500 T302



Use blue or black ink, detach & mail with your check.

Amount	Overlimit
Past Due	Amount
\$813.00	\$663.71

Account Number	3373	
New Balance	\$3,663.71	
Total Minimum Payment Due	\$969.00	
Payment Due Date	01/27/2020	
Amount \$ Enclosed		

No other correspondence please. Print new address or email changes on back.

FLORENDA SAH CORRAL 13429 BRACKEN ST ARLETA CA 91331-5708

Make TJX REWARDS/SYNCB Payment PO BOX 530949 to: ATLANTA, GA 30353-0949

Need an extra card?

Call us at 1-866-448-4367

TJX Rewards Detail

Your TJX Rewards Summary as of 01/03/2020 Beginning Points Balance o Points Earned - Total O Points Redeemed as Rewards Certificates O Current Points Balance O



1,000 Points to Next Rewards Certificate

Continue to shop with your card and you'll be on your way to your next Rewards Certificate(!)



Transaction Detail

Date	Reference #	Description	Amount			
Total Fees Charged This Period						
12/27		LATE FEE	\$35.00			
Total Int	\$84.17					
01/03		INTEREST CHARGE ON PURCHASES	\$84.17			
01/03		INTEREST CHARGE ON CASH ADVANCES	\$0.00			

2020 Year-to-Date Fees and Interest				
Total Fees Charged	\$35.00			
Total Interest Charged	\$84.17			
Total Interest Paid	\$0.00			

Interest Charge Calculation

Your Annual Percentage Rate (APR) is the	(v) = Variable Rate			
Type of Balance	Expiration Date	Annual Percentage Rate	Balance Subject to Interest Rate	Interest Charge
Purchases	N/A	28.49% (v)	\$3,594.30	\$84.17
Cash Advances	N/A	29.99%	\$0.00	\$0.00

Cardholder News and Information

YOUR ACCOUNT IS PAST DUE. PLEASE PAY THE MINIMUM PAYMENT DUE OR CONTACT THIS OFFICE AT THE PHONE NUMBER LISTED ON YOUR STATEMENT.

Did you know your Mastercard offers Mastercard ID Theft Protection. For more information about this benefit or to view the current benefits offered by Mastercard, please visit: www.mastercard.com/corecredit-GTB.

**Purchases subject to credit approval. See Rewards Program Terms for details.

The TJX Rewards Platinum Mastercard is issued by Synchrony Bank pursuant to a license by Mastercard International Incorporated. Mastercard is a registered trademark of Mastercard International Incorporated.

EASY ACCESS TO YOUR ACCOUNT ANYTIME, ANYWHERE



- View and print your Rewards Certificates 24/7
- Track your point status
- Pay your bill
- Enroll in Electronic Statements to get your Rewards Certificates delivered right to your email! Visit the 'statements' section to enroll.

Go to tjxrewards.com to register your card.









tjmaxx.com | marshalls.com | sierra.com