

SyteLine (CloudSuite Industrial)

Medical Devices



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ERP Software Solution for the Medical Device and Instrument Industry

Manufacturers in the medical device and instrument industry are challenged with a variety of regulatory compliance and government mandated requirements that add cost and risk to their business. They must maintain strict quality management and detailed product documentation to meet customer specifications as well as regulatory requirements.

Special production techniques, materials, and packaging for medical products force companies to keep stringent control over engineering and shop floor operations. The ability to create detailed work orders and access real-time data instantly is critical to production. Manufacturers need accurate, reliable information about operations, device histories, and costs.

SyteLine (CSI) is a comprehensive software solution that includes the manufacturing, inventory control, and quality assurance capabilities needed by companies to succeed in this industry. With SyteLine, your company can track the movement of materials and parts from receipt to shipping and ensure that products meet or exceed the standards required by customers and by regulatory agencies. Using SyteLine, you can access files quickly for informed decision making, analyze in-depth reports, manage costs and data, and monitor business processes.

Lean manufacturing features ensure you deliver on-time while SyteLine's integrated quality management system helps you easily collect, control, and analyze product data.

Medical device manufacturers must also bring innovative, new products to market rapidly in order to stay ahead of the competition. This requires moving product through the design and prototyping phase and regulatory approval process to manufacturing production and quality control.

SyteLine Product Lifecycle Management (PLM) capabilities assist in obtaining and sustaining ISO certifications, the ability to maintain electronic records and quality standards, and the use of workflow guided transactions. These help to shorten the time to market.

Because this ERP solution is designed and built to meet the requirements of the medical device industry out of the box, you will require fewer customizations, making implementation time quicker resulting in a faster return on investment.

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This next-generation ERP solution focuses on critical challenges, such as:

• Supply chain management

Lower costs and reduce lead times by integrating your system with the supply chain management systems of distributors and hospitals that need to deliver supplies the same day.

Quality management

Establish, track, and manage every engineering activity and supply chain expectation. Create critical specifications for products, processes, equipment, and measuring devices, resulting in improved collaboration with vendors, customers, and employees.

Manufacturing control

Make many of your most complex manufacturing processes faster, more reliable, and more profitable with sophisticated manufacturing management capabilities.

Sales and operations planning

Make better plans with accurate up-to-date information from many sources.

 After-market service and maintenance Get the specialized functionality you need to support your customers when you provide installation, warranties, break-fix repairs or ongoing maintenance. SyteLine can help companies within the medical device and instrument industry significantly improve their production and profitability with features such as:

- Shop Floor Control
- Cost Accounting (Standard, Actual, or Average)
- Multi-Currency Accounting
- Engineering and Product Lifecycle Management
- Material Requirements Planning
- Combined Bill of Materials and Routing
- Lot and Serial Number Traceability
- Device History Record
- Help Desk/Customer Complaint Tracking
- Return Material Authorizations (RMAs)
- Quality Management

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