#### INSIGHTS

## Vancity

# Low Urgency, Low Importance

# Fear of Checking

### 1 in 5 people believe that checking

their credit score will lower it.

### Many customers do not feel the need to

check until it is time to apply for a loan.

#### Loans Canada

#### **Financial Post**

### is I need to pay my bills on time."

### "All I know about having good credit

#### In-Person Interviews

### "I didn't learn anything about credit

## until after I completed the onboarding."

#### Customers with lower credit scores

### check their score less frequently.

#### Credit Sesame

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check until it is time to apply for a loan.

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