

Beomjin Han
Dr. Mitchell
CSC 148
HW3

1.

Del Taco

2200 Arden Way, Sacramento, CA 95825

Sample collected on 10/19/2019.

This establishment is a medium-sized mexican fast food restaurant with a drive-thru.



The number of service centers $nSteps = 2$ because O is done at one step, and P & G at the same station.

3.

sis = 4 minutes

216 minutes / 4 minutes = 54 sis intervals

100 Cj arrivals / 54 sis intervals = 1.85 arrivals/interval (sample mean \bar{x})

1.85 arrivals/interval / 240 seconds/interval = 0.0077 customers/sec

4.

Little's Law check

A stable system satisfies $L = \lambda * w$

$L^{\wedge} = \text{avg}(\text{the value of } L \text{ as each } c \text{ arrives}) / (\text{total number of } c)$

$= (208/100) = \mathbf{2.08}$

$\lambda^{\wedge} = (\text{number of } c \text{ that arrived}) / (\text{observation duration})$

$= 100 \text{ customers} / 12983 \text{ seconds} = 0.0077 \text{ customers/sec}$

$w^{\wedge} = (\text{total time spent in } S \text{ by all } c) / (\text{total number of } c)$

$= 29849 \text{ seconds} / 100 = 298.49$

$\lambda^{\wedge} * w^{\wedge} = \mathbf{2.299}$

$L^{\wedge} / (\lambda^{\wedge} * w^{\wedge}) = \mathbf{0.905}$