

E. Taxation

The information set forth under the headings "Additional Information—Shareholder Information—Taxation for US residents", "—UK and US income taxation of dividends", "—Taxation on capital gains", "—Passive Foreign Investment Company (PFIC) rules", "—Information reporting and backup withholding", "—UK inheritance tax" and "—UK stamp duty reserve tax and stamp duty" on pages 206 to 207 of the Company's "Annual Report and Form 20-F Information 2011" included as exhibit 15.1 to this Form 20-F dated March 28, 2012 is incorporated by reference.

F. Dividends and Paying Agents

Not applicable.

G. Statement by Experts

Not applicable.

H. Documents on Display

The information set forth under the heading "Additional Information—Shareholder Information—Documents on display" on page 206 of the Company's "Annual Report and Form 20-F Information" included as exhibit 15.1 to this Form 20-F dated March 28, 2012 is incorporated by reference.

In addition, we file reports and other information with the United States Securities and Exchange Commission (the "SEC"). You can read and copy these reports and other information at the SEC's Public Reference Room at 100 F Street, N.E., Washington, D.C. 20549. You can call the SEC at 1-800-SEC-0330 for further information on the Public Reference Room. The SEC also maintains a website at www.sec.gov which contains in electronic form each of the reports and other information that we have filed electronically with the SEC.

I. Subsidiary Information

Not applicable.

ITEM 11. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

The information (including graphs and tabular data) set forth under the headings "Business Review—Financial Review—Financial risk management" on pages 93 to 94 and "Financial Statements—Note 23—Financial risk management objectives and policies" on pages 171 to 175, in each case of the Company's "Annual Report and Form 20-F Information 2011" included as exhibit 15.1 to this Form 20-F dated March 28, 2012 is incorporated by reference.

ITEM 12. DESCRIPTION OF SECURITIES OTHER THAN EQUITY SECURITIES

A. Debt Securities

Not applicable.

B. Warrants and Rights

Not applicable.

C. Other Securities

Not applicable.

D. American Depositary Shares

Fees and Charges Payable by ADR Holders

The Company's American Depositary Receipt ("ADR") program is administered by JPMorgan Chase Bank, N.A. ("J.P. Morgan"), as the depositary. The holder of an ADR may have to pay the following fees and charges to J.P. Morgan in connection with ownership of the ADR:

Category	Depositary actions	Associated fee or charge
(a) Depositing or substituting the underlying shares	Issuances against deposits of shares, including deposits and issuances pursuant to a stock dividend or stock split declared by the Company or issuances pursuant to a merger, exchange of securities or any other transaction or event affecting the American Depositary Shares ("ADSs") or the deposited securities	Up to \$5.00 for each 100 ADSs (or portion thereof) issued or delivered (as the case may be) The depositary may sell (by public or private sale) sufficient securities and property received in respect of share distributions, rights and other distributions prior to such deposit to pay such charge
(b) Receiving or distributing dividends ⁽¹⁾	Cash distributions made pursuant to the deposit agreement	\$0.05 or less per ADS
(c) Selling or exercising rights	Distribution or sale of securities, the fee being in an amount equal to the fee for the execution and delivery of ADSs which would have been charged as a result of the deposit of such securities	Up to \$5.00 for each 100 ADSs (or portion thereof)
(d) Withdrawing, cancelling or reducing an underlying security	Acceptance of ADSs surrendered for withdrawal, cancellation or reduction of deposited securities	Up to \$5.00 for each 100 ADSs (or portion thereof) surrendered, cancelled or reduced (as the case may be) The depositary may sell (by public or private sale) sufficient securities and property received in respect of share distributions, rights and other distributions prior to such deposit to pay such charge
(e) Transferring, combination or split-up of receipts	Transfer, combination and split-up of ADRs	\$1.50 per ADR
(f) General depositary services, particularly those charged on an annual basis ⁽¹⁾	Services performed by the depositary in administering the ADRs	\$0.05 or less per ADS per calendar year (or portion thereof), payable at the sole discretion of the depositary by billing ADR holders or by deducting such charge from one or more cash dividends or other cash distributions
(g) Fees and expenses of the depositary	Fees and expenses incurred by the depositary or the depositary's agents on behalf of holders, including in	Expenses payable at the sole discretion of the depositary by billing ADR holders or by deducting such charges from one or more cash

Category**Depositary actions****Associated fee or charge**

connection with:

dividends or other cash distributions

- compliance with foreign exchange control regulations or any law or regulation relating to foreign investment
- stock transfer or other taxes and governmental charges
- cable, telex and facsimile transmission and delivery charges
- fees for the transfer or registration of deposited securities in connection with the deposit or withdrawal of deposited securities
- expenses of the depositary in connection with the conversion of foreign currency into US dollars
- any other charge payable by the depositary or the depositary's agents in connection with the servicing of the shares or other deposited securities (which charge shall be assessed against holders as of the record date or dates set by the depositary)

(1) J.P. Morgan has agreed that it shall not charge ADR holders any of these fees without the Company's prior written consent. No such fees have been charged for the year ended December 31, 2011 or from January 1, 2012 to the date hereof.

Fees and Payments Made by the Depositary to us

J.P. Morgan, as ADR depositary, has agreed to reimburse certain expenses related to the Company's ADR program and incurred by the Company in connection with the program. For the year ended December 31, 2011, the ADR depositary reimbursed to the Company, or paid on its behalf to third parties, a total sum of \$1,882,317 (comprised of reimbursements of \$1,721,469 and payments to third parties of \$100,848, in each case as detailed in the tables below). The ADR depositary also waived certain of its fees for standard costs associated with the administration of the ADR program in a total amount of \$215,000.

The table below sets forth the types of expenses that the ADR depositary has agreed to reimburse and the amounts reimbursed within each such category for the year ended December 31, 2011:

	Reimbursement for the year ended December 31, 2011
Category of Expenses - Direct Payments	
ADR program expenses, including investor relations costs and legal fees	\$1,721,469
Total	\$1,721,469