Elizabeth Gaudet

Passionate about creating comprehensive technical documentation that empowers users and reduces the burden on customer support specialists.

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email4lg@gmail.com • Washington DC area

LinkedIn: https://www.linkedin.com/in/egaudet

Portfolio: https://technical-writer-portfolio.netlify.app/

GitHub: https://github.com/elgee/docs-viewer-react

Professional summary

Technical writer with 14 years of experience creating documentation that enables user engagement. Proven expertise in docs-as-code workflows, Git-based collaboration, Agile methodologies, and translating complex technical concepts into clear, actionable content.

Professional experience

Senior Technical Content Developer

CloudBees • Remote   **(Apr 2023–Sep 2025)**
- Authored approximately half of CloudBees platform product documentation
- Supported documentation needs across three developer teams simultaneously
- Collaborated directly with design and front-end development teams on UI text
- Led platform product documentation to general availability release
- Built automated release notes system (Python, GitHub Actions, Jira integration)
- Established content standards and review processes for product documentation

Technical Content Developer

CloudBees • Remote   **(Feb 2022–Mar 2023)**
- Embedded technical writer with Feature Management product team
- Created SDK installation guides and developer onboarding materials
- Migrated ReleaseIQ product documentation from Word to AsciiDoc
- Prepared onboarding guide for GuideRails product

Senior Web Developer

Springfield College • Springfield, MA   **(Sep 2019–Jan 2022)**
- Independently developed and maintained Drupal college websites
- Wrote and edited content with development team
- Prepared technical documentation for faculty

Web Applications Developer

Smith College • Northampton, MA   **(Jul 2016–Aug 2019)**
- Managed technical infrastructure and content for Drupal college websites
- Trained 20+ users on academic catalog management
- Enhanced academic catalog PHP application

Web Programmer Analyst

Skyline College • San Bruno, CA   **(Dec 2011–Jun 2016)**
- Created college websites using XML-based Modern Campus CMS
- Trained 40+ users on updating web content
- Administered Sharepoint websites for faculty and staff

Technical skills

Documentation: Markdown, DITA, AsciiDoc, XML, HTML, JSON, YAML
Development: Python, React Native, CSS, SQL
Tools: Git, GitHub, Postman, Docker, Jenkins, Jira, Confluence, Netlify, Figma, Adobe Acrobat, Snagit
Methodologies: Agile/Scrum, Section 508 Compliance, AI-Assisted Workflows (Claude, Copilot)

Education

- PhD, Biomedical Sciences • University of New Mexico, Albuquerque, NM
- BA, Biology • University of Pennsylvania, Philadelphia, PA

Certifications

Certified Jenkins Engineer • CloudBees CD/RO Admin Associate • CloudBees CD/RO DevOps Associate • CloudBees Feature Management Associate