## 

**Mohannad Elhamod** 



#### Recap

We have used...



- To query OpenAl's <u>pre-</u> <u>trained</u> language model using their API
- No model is stored locally.



#### **Hugging Face**

- To download and use a pre-trained model <u>locally</u>.
- To download <u>and fine-tune</u> a model with <u>your own data</u>.

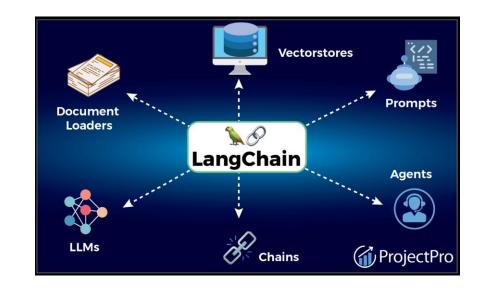


- To create an online service that hosts our solution.



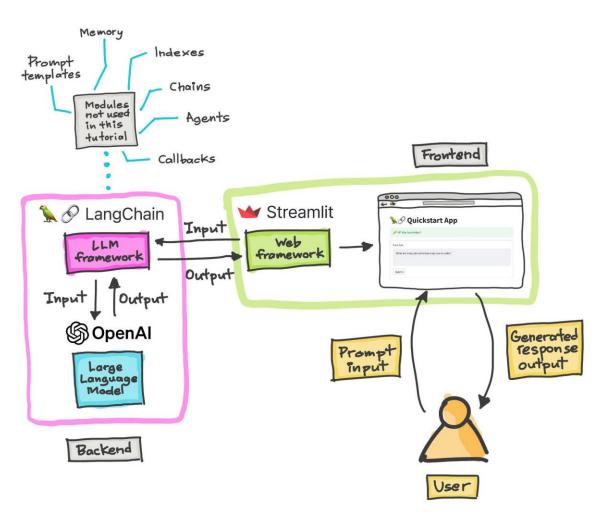
#### Recap

- We have seen LangChain, a framework/wrapper that simplifies the use of LLMs (e.g., OpenAl API).
- LangChain also acts as a glue between the LLM and other components





#### LangChain



blog.streamlit.io



### Hallucinations



#### Why Do LLMs Hallucinate?

- Language models are just glorified text completion tools.
- They are highly influenced by:
  - Data quality
  - Input context.





#### Minimizing Hallucinations

- Parameter tuning (e.g., temperature).
- Prompt engineering.



## Prompt Engineering



#### Why Need Prompt Engineering?

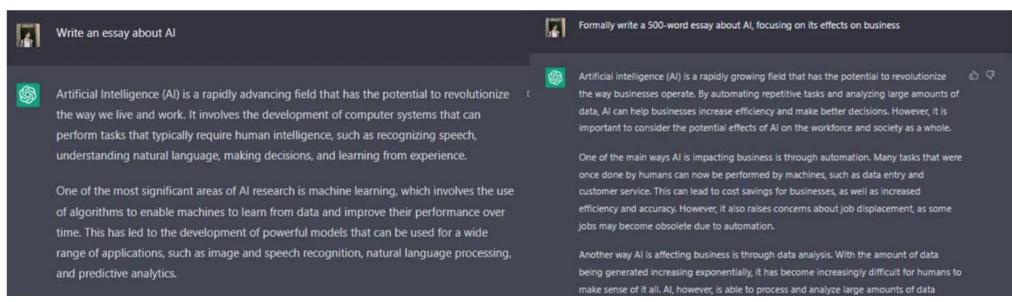
Let's say you have a pre-trained model to be used for an airline chat agent use-case :

- If the model has not already been trained on some airline chat agent data, one approach would be to fine-tune it.
- What if your model has already been trained on such data but you are not getting the desired output?
  - you probably need to better <u>engineer your prompt</u> to extract the desired knowledge/pattern.



#### What is Prompt Engineering?

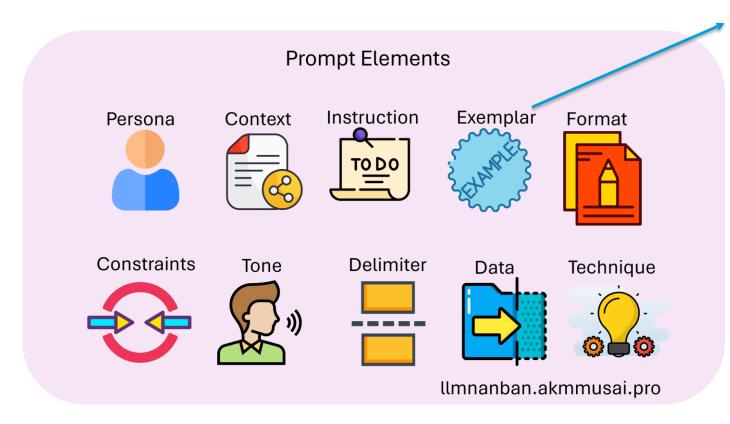
Prompt Engineering is the practice of crafting prompts that <u>guide</u> the LLM to generate responses that better adhere to desired criteria (e.g., relevance, tone, etc.).



dataconomy



#### **Elements of Prompt Engineering**



Multi-shot prompting

The more specific you are, the better the results!



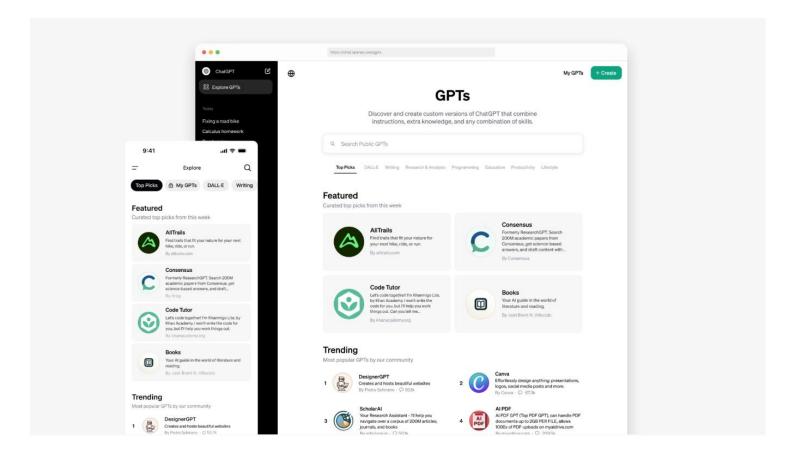
#### **Prompt Engineering vs Fine-Tuning**

	Prompt engineering	Fine-tuning
Technical Expertise Needed		
Cost		
Effectiveness		-



#### **Example: OpenAl GPTs**

Let's try it!





# Tools and Agents

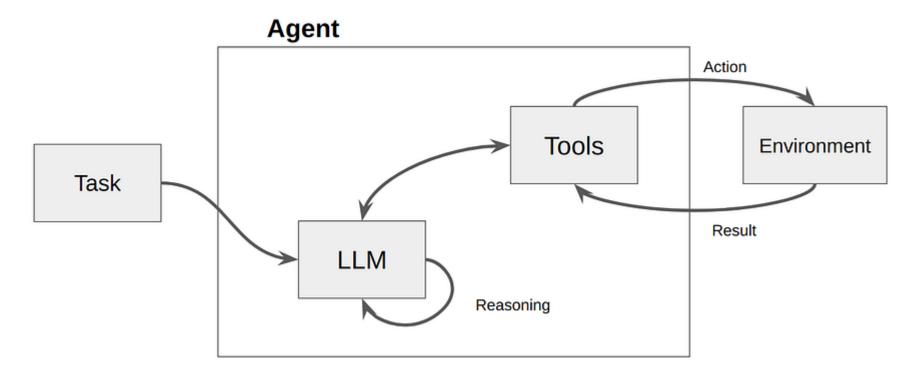


#### Demo

- Try some of the following prompts:
  - "who is <some obscure relative of yours>. Look him up on Wikipedia"
  - Calculate the mean of the following numbers <an array of large numbers>



### **How Agents Work?**



betterprogramming.pub/



#### How do these plug-ins work?

