

ELIA AHADI

Program/Operations Manager

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TECHNICAL & SOFT SKILLS

Strong: Agile, JIRA/Confluence, Scrum, Task Prioritization, JavaScript, Python, MySQL, AWS
Experienced: APIs, IT Networking, Artificial Intelligence, Cybersecurity, Scheduling, QA, GCP

PROFESSIONAL EXPERIENCE

CyberCoders - Operations/Program Manager Consulting Remote | 8/19 – Present

Keybank - Operations Program Manager

- Lead & execute project plans with Agile JIRA resulting in 10% more customers for loan programs.
- Created new features from business requirements and user feedback resulting in \$2 million revenue.
- Implemented user retention metrics and KPIs using SQL queries retaining 80% of users to app.
- Lead QA/bug triage processes with Scrum catching 40+ critical bugs relating to OWASP cybersecurity.
- Managed multiple stakeholders streamlining communication improving teamwork efficiency by 10%.

Bayer - Technical Program Manager

- Guided stakeholders productionizing results of two A.I. products to 1000+ users.
- Led Scrum improving efficiency and documentation to finish team weekly tasks faster by 15%.

GITAI Incorporated - Full Stack Software Engineer Tokyo, Japan | 5/18 – 5/19

- Managed and developed web servers to monitor robotic data to improve team task efficiency by 10%
- Built web service infrastructure with Python, JavaScript, Django improving app availability by 5%.
- Optimized website performance with database optimizations reducing website load time by 20%.
- Implemented continuous integration with TravisCI getting 30% more bugs including cybersecurity.

Moov Incorporated - Technical Product Manager Beijing, China & San Mateo, CA | 12/14 – 4/17

- Led 20+ people product team with software developers in Scrum launching 6 major products for an eCommerce artificial intelligence wearable selling to multiple customers in 15+ countries.
- Implemented A.I. machine learning swim stroke features causing 100+ app reviews that were 5 stars.
- Managed information security functionality with services such as credentialing, authentication, third party integration, and identity authorization management securing 10,000+ users' data.
- Created completion metrics, and roadmaps with JIRA improving product team task completion by 20%.

Sensors Laboratory (Thomas Kenny Group) - Research Assistant Stanford University | 9/12 – 12/14

- Managed group lab IT infrastructure aiding lab productivity in getting 10% more tasks done.
- Co-authored 8 papers in sensors on modeling and simulation resulting in 2 conference presentations.

Booz Allen Hamilton - Operations Program Manager Kabul, Afghanistan & Arlington, VA | 6/09 – 6/12

- Led operations to a Defense Advanced Research Projects Agency (DARPA) Forward Cell team in Afghanistan launching 10 high priority programs resulting in 5 new programs created.
- Accounted for \$28 million DARPA technology projects in Afghanistan saving \$6 million in logistics.

United States Air Force Cost Analysis Agency (AFCAA) - IT Analyst The Pentagon | 3/08 – 6/09

- Constructed regression forecasting tool with SQL and Excel improving teamwork efficiency by 15%.
 - Estimated 200,000+ aircraft flying hour rates with SQL and data analytics saving Air Force \$4 million.
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EDUCATION

MS Mechanical Engineering, Robotics	Stanford University	9/12 - 12/14
MS Electrical Engineering, Embedded Systems	Johns Hopkins University	9/08 - 05/10
BS Industrial Engineering, Operations Research	Pennsylvania State University	9/02 - 12/07

CERTIFICATIONS

Advanced JavaScript Immersive Course	Code Chrysalis	1/18 - 3/18
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