

Description of Project Scope

The aim of the project is to develop a booking system for the restaurant Hamncafé, where guests can overview, book and unbook themselves onto available dinner times and the personnel can overview the bookings, add additional ones and make adjustments in existing bookings. The project is valuable for Hamncafé since it will free up resources from handling bookings entirely via phone. It is also valuable for the guests who can easily access information and book tables without having to get in direct contact with the personnel, which could be difficult during busy hours at the restaurant. Our stakeholder is Dieter, the owner of the restaurant who has experienced stress connected to handling bookings via phone while running the daily operations.

Mockup

The mockup displays the interface for two user roles: PERSONAL and RESTAURANGGÄST. The PERSONAL view shows a calendar for bookings. The RESTAURANGGÄST view shows a multi-step booking process:

- Antal gäster**: Select the number of guests (1-10).
- Välj datum**: Select the date and time.
- Välj bord**: Select the table number (1-4).
- Kontaktinformation**: Enter name, phone number, and other info.
- Bekräfta information**: Confirm the booking.

Business Model Canvas

