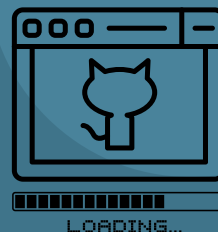# André Câmara

Junior Software Developer | Python | IT Background

eliaspc2@gmail.com - +351 928 308 015

Curriculum vitae

My Path into Software Development

With over a decade in IT support, I built strong analytical and problem-solving skills in corporate environments. While working, I discovered my interest in automation through scripting, starting with batch and PowerShell. This natural inclination led me to pursue programming seriously, and today I am focused on growing as a software developer.

Continuous Learning

I hold a high school diploma and completed the University of Helsinki Programming I & II MOOC (270 hours) in 2025. I am currently enrolled in the Computer Programmer EFA program (1416h, Tecnisign), which provides structured training in modern software development and includes a mandatory professional internship.
In parallel, I am attending the Cybersecurity CET (Level 5, 1510 hours, Multiformactiva), a part-time program focused on security, risk management, and operational continuity, including a 485-hour professional internship.

What I Bring

I am applied, autonomous, and committed, with diverse qualifications across IT support, customer service, digital marketing, and programming. Determined and resilient, I combine adaptability with strong communication skills and the drive to keep learning — making me ready to contribute and grow as a software developer.

Career Highlights

IT Support Technician – Devoteam / BNP Paribas

(Lisbon, 2019–2024)
Supported end-users and corporate systems, strengthening skills in ticketing (ServiceNow, Remedy), remote troubleshooting, and enterprise tools.
Began learning PowerShell scripting to automate routine tasks and improve efficiency in support workflows.

IT Support Technician – CAS Training / BNP Paribas

(Madrid, 2016–2018)
Provided technical support in a corporate environment with focus on Windows, Office 365, Citrix, Intune, SCCM, and Active Directory. Developed and maintained batch scripts to optimize repetitive processes, while consolidating experience in troubleshooting and supporting critical business platforms.

IT Support Technician – Tecnocom / CEPSA

(Madrid, 2014–2016)
Delivered remote IT support in a multinational setting, building strong foundations in problem-solving, communication, and user satisfaction.

Support Technician – Anadat / Telefónica

(Madrid, 2013–2014)
Worked on cloud computing projects, assisting in the deployment and support of enterprise IT solutions, with hands-on experience in Linux environments and VMware virtualization (ESXi).

You can get to know me better in my personal website, where you can also download my extended CV. Available via QR code (clickable) or by request.