

Inter-Ministry Data Exchange System

Final Project Documentation

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Project: E-Governance & Digital Marketing

Institution: INFORMATION AND COMMUNICATIONS UNIVERSITY (ICU)

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1. Project Overview

The Inter-Ministry Data Exchange System is a secure, web-based platform designed and developed to facilitate real-time, authenticated data sharing among various government ministries. The primary objective is to streamline inter-ministerial communication, enhance data-driven decision-making, and improve the efficiency of public service delivery by creating a centralized and controlled environment for data exchange.

The system connects key government bodies, including the Ministry of Home Affairs (MoHA), Ministry of Health (MoH), Ministry of Education (MoE), and Ministry of Foreign Affairs (MoFA), allowing them to request, approve, and exchange citizen-related data securely. Key functionalities include a robust role-based access control (RBAC) system, a comprehensive data request and approval workflow, detailed audit logging for all system activities, and interactive dashboards for monitoring and reporting.

This documentation serves as the final deliverable, outlining the system's live URL, a comprehensive user manual for different roles, and a detailed technical report covering the system's architecture, design principles, technologies, security implementations, and the outcomes of the testing phase.

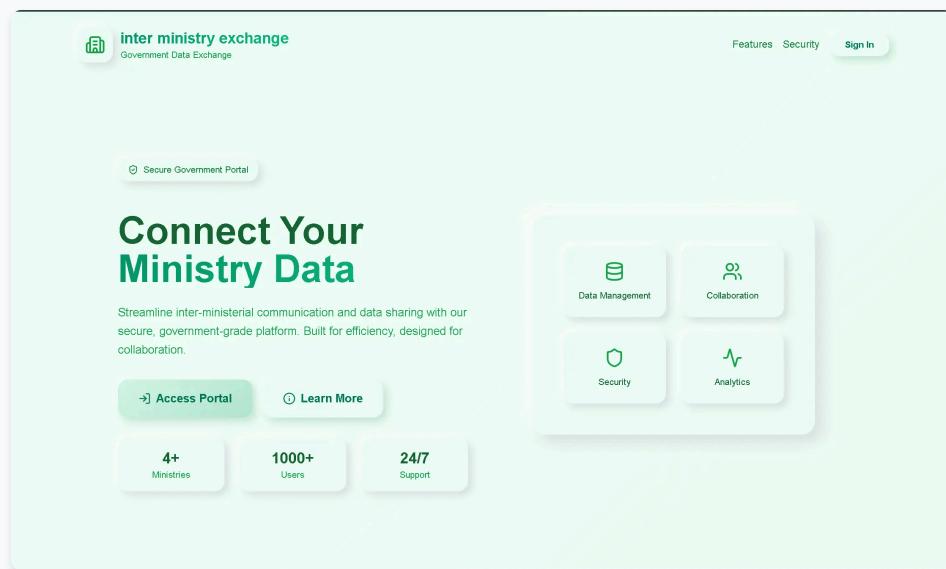


Figure 1: The main landing page of the Government Data Exchange portal.

2. Hosted Project URL

As per the mandatory hosting requirement, the fully functional live system is deployed and accessible on the official ICU hosting provider.

Project URL: <https://icudspace.icu/>

The project submission, including this documentation and the live URL, has been completed via the official project task submission form as required.

3. User Manual

This manual provides instructions for various user roles within the Inter-Ministry Data Exchange System.

3.1 Accessing the Portal

All users access the system through a unified login portal. Authentication is based on official ministry email addresses and secure passwords.

Steps to Log In:

1. Navigate to the portal's sign-in page.
2. Enter your government-issued email address (e.g., `you@ministry.gov.zm`).
3. Enter your password.
4. Optionally, check "Remember me?" to stay logged in for a limited duration.
5. Click the "Sign in to Portal" button.

If you forget your password, use the "Forgot password?" link to initiate a secure reset process via email.

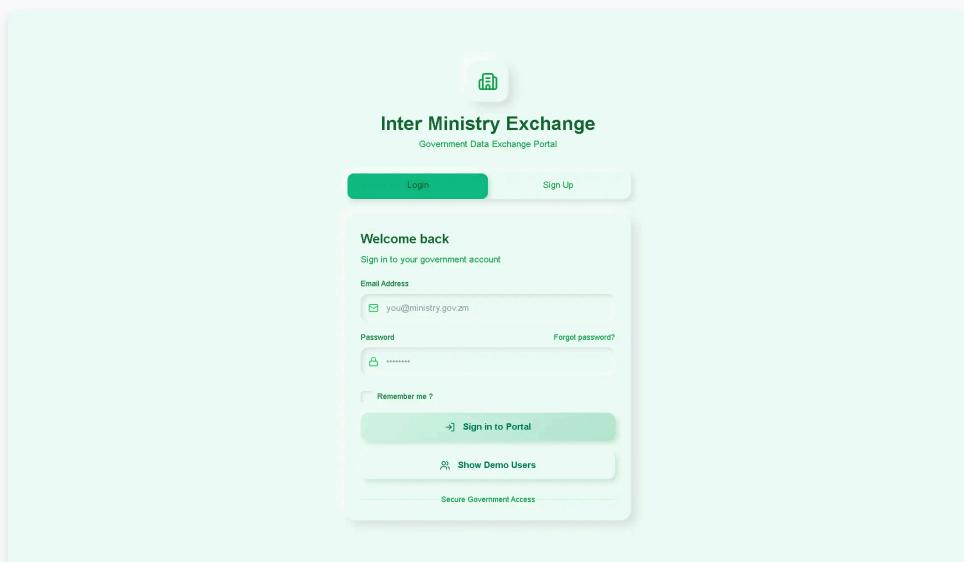


Figure 2: The secure login and sign-up page for the portal.

3.2 Regular User Guide (e.g., Ministry Officer)

A Regular User is an employee within a ministry who has permissions to request data and view the status of their requests. Their capabilities are scoped to their own activities and ministry.

Dashboard Overview

Upon logging in, a regular user is presented with a dashboard that provides a high-level overview of their activities. This includes metrics like total activities, active users (within their scope), and login statistics. The main purpose is to provide a personalized landing area.

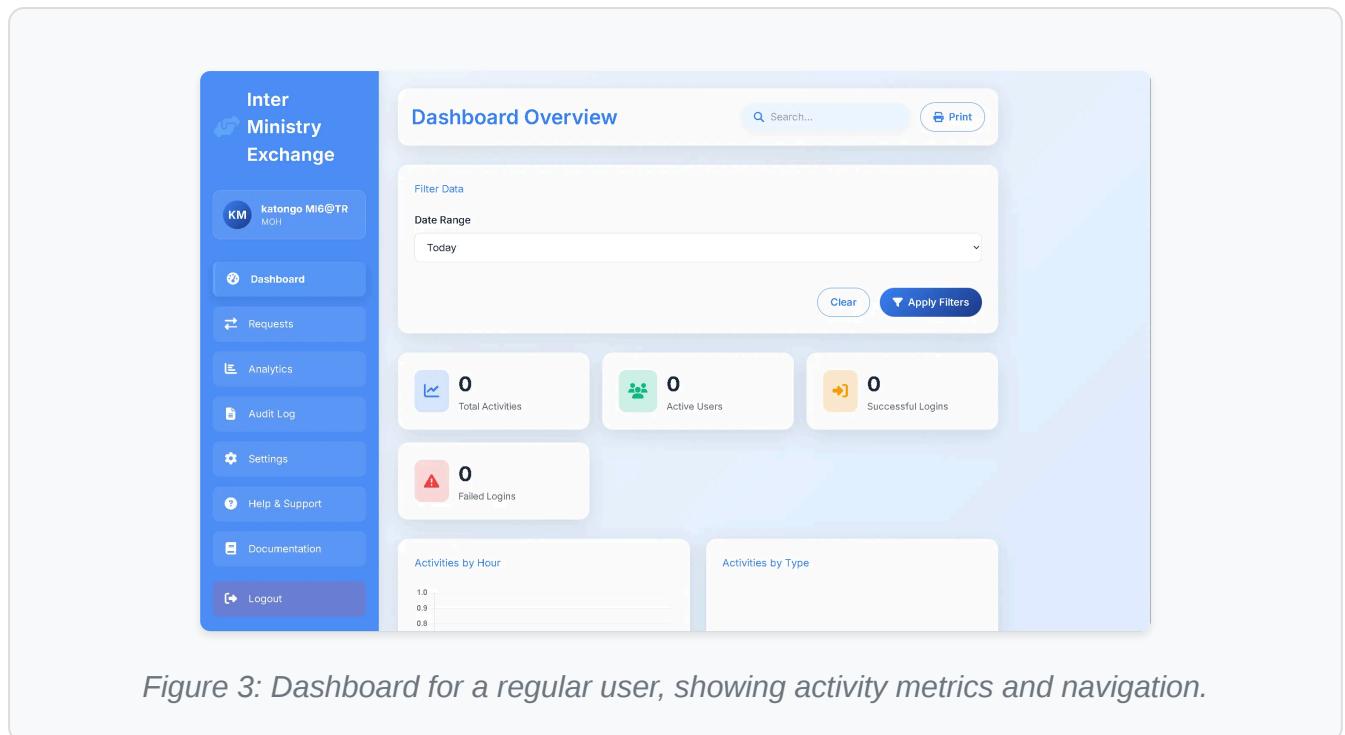


Figure 3: Dashboard for a regular user, showing activity metrics and navigation.

Key Functions for Regular Users:

- **Dashboard:** View personal activity summaries and quick stats.
- **Requests:**
 - Create new data requests to other ministries.
 - View a list of all outgoing requests they have initiated.
 - Track the status of their requests (Pending, Approved, Rejected, Completed).
- **Analytics:** View basic reports related to their own data request patterns.
- **Audit Log:** Access a filtered view of the audit log showing only their own actions on the platform for transparency.
- **Settings:** Manage their personal profile, such as changing their password.
- **Help & Support / Documentation:** Access help guides and system documentation.
- **Logout:** Securely end their session.

3.3 Ministry Admin Guide

A Ministry Admin has elevated privileges within their own ministry. They can manage users and oversee all data requests originating from or targeted to their ministry.

Ministry Admin Portal

The Ministry Admin dashboard provides a comprehensive overview of the ministry's operations on the platform. Key metrics include the total number of users, a breakdown of user roles (Admin vs. Regular), and login activity within the ministry.

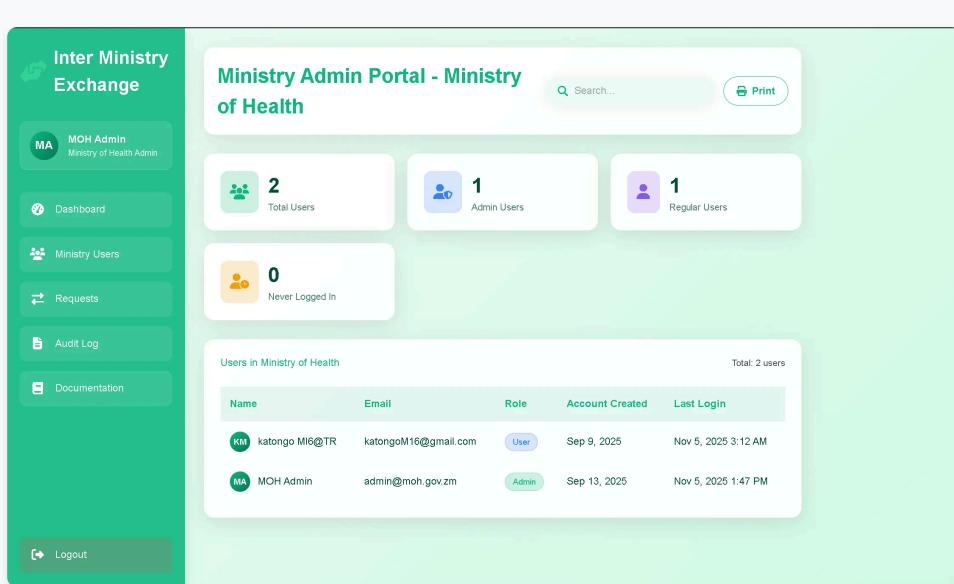


Figure 4: Ministry Admin dashboard for the Ministry of Health (MOH), showing user management statistics.

Key Functions for Ministry Admins:

- **Dashboard:** View ministry-wide statistics on users and requests.
- **Ministry Users:**
 - View all users registered under their ministry.
 - Add new users to their ministry.
 - Edit user roles (e.g., promote a user to an admin or demote them).
 - Deactivate or remove users from their ministry.
- **Requests:**
 - View all incoming data requests from other ministries.

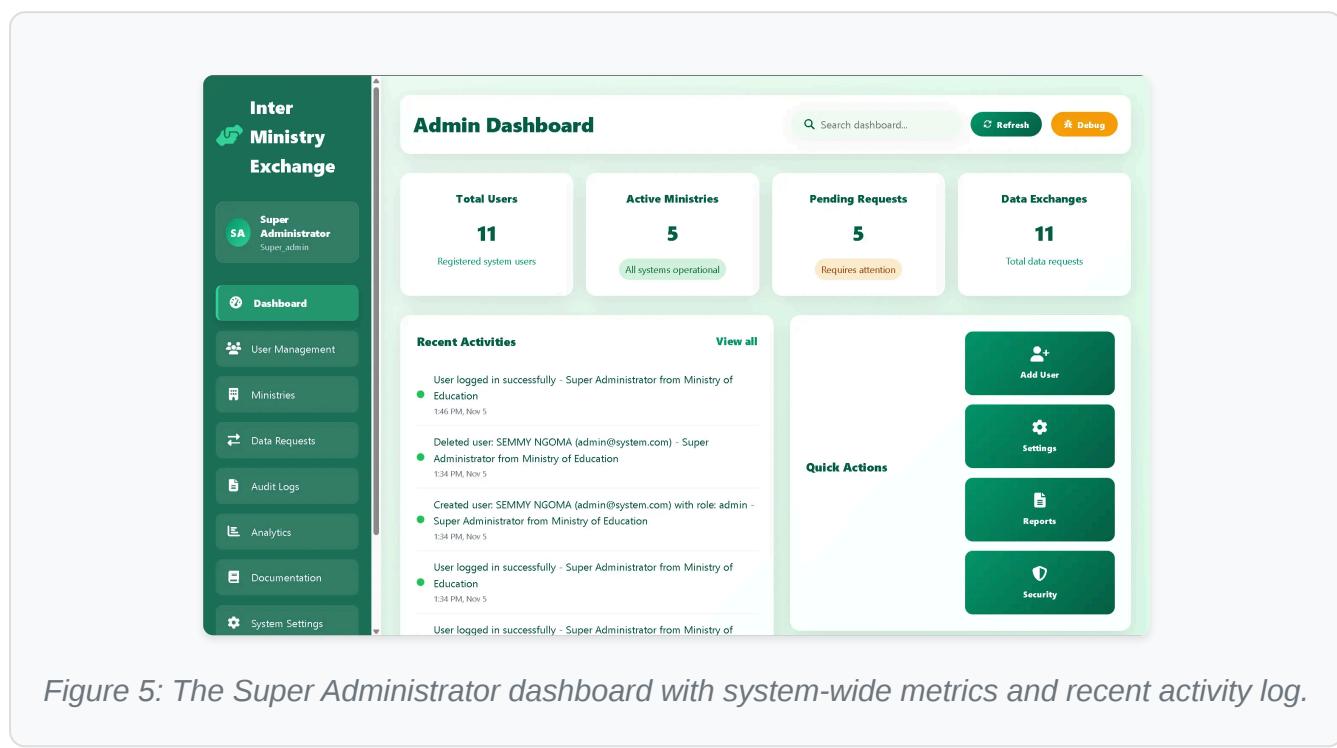
- **Approve or Deny** incoming requests, providing a reason for denial if necessary.
- View all outgoing requests initiated by users within their ministry.
- Monitor the complete lifecycle of all requests involving their ministry.
- **Audit Log:** Access a comprehensive audit log for all activities related to their ministry, including actions taken by all their users.
- **Logout:** Securely end their session.

3.4 Super Administrator Guide

The Super Administrator has the highest level of access and oversees the entire system. This role is responsible for system-wide configuration, management of all ministries and users, and monitoring overall platform health and security.

Super Admin Dashboard

The Super Admin dashboard provides a global, real-time view of the entire platform. It displays critical system-wide metrics such as total users across all ministries, the number of active ministries, pending requests requiring attention, and total data exchanges. It also features a live feed of recent activities and provides quick access to critical administrative functions.



The screenshot shows the Super Admin Dashboard interface. On the left is a dark sidebar with the title 'Inter Ministry Exchange' at the top. Below it are several menu items: 'Super Administrator' (highlighted in green), 'Dashboard' (selected), 'User Management', 'Ministries', 'Data Requests', 'Audit Logs', 'Analytics', 'Documentation', and 'System Settings'. The main area is titled 'Admin Dashboard' and contains four cards: 'Total Users' (11, Registered system users), 'Active Ministries' (5, All systems operational), 'Pending Requests' (5, Requires attention), and 'Data Exchanges' (11, Total data requests). Below these is a section titled 'Recent Activities' with a 'View all' link. It lists five recent events: 1. User logged in successfully - Super Administrator from Ministry of Education at 1:46 PM, Nov 5. 2. Deleted user: SEMMY NGOMA (admin@system.com) - Super Administrator from Ministry of Education at 1:34 PM, Nov 5. 3. Created user: SEMMY NGOMA (admin@system.com) with role: admin - Super Administrator from Ministry of Education at 1:34 PM, Nov 5. 4. User logged in successfully - Super Administrator from Ministry of Education at 1:34 PM, Nov 5. 5. User logged in successfully - Super Administrator from Ministry of Education at 1:34 PM, Nov 5. To the right of the activity log is a 'Quick Actions' panel with four buttons: 'Add User' (person icon), 'Settings' (gear icon), 'Reports' (document icon), and 'Security' (key icon).

Figure 5: The Super Administrator dashboard with system-wide metrics and recent activity log.

Key Functions for Super Administrators:

- **Dashboard:** Monitor key performance indicators (KPIs) for the entire system.
- **User Management:**
 - Create, view, edit, and delete any user across any ministry.
 - Assign or change any user's role, including promoting users to Ministry Admin or Super Admin.
 - Reset passwords for any user.
- **Ministries:**
 - Add new ministries to the platform.
 - Edit ministry details (name, abbreviation, etc.).
 - Activate or deactivate ministries.
- **Data Requests:** View and monitor all data requests across the entire system, but typically does not intervene in the approval workflow unless necessary for administrative oversight.
- **Audit Logs:** Access the complete, unfiltered audit log for every action taken by any user on the platform.
- **Analytics & Reports:** Generate system-wide reports on data exchange trends, user activity, and ministry performance.
- **System Settings:**
 - Configure core system parameters like session timeouts, password policies, and maintenance mode.
 - Manage email notification settings.
 - Perform system-level actions like clearing cache or initiating backups.

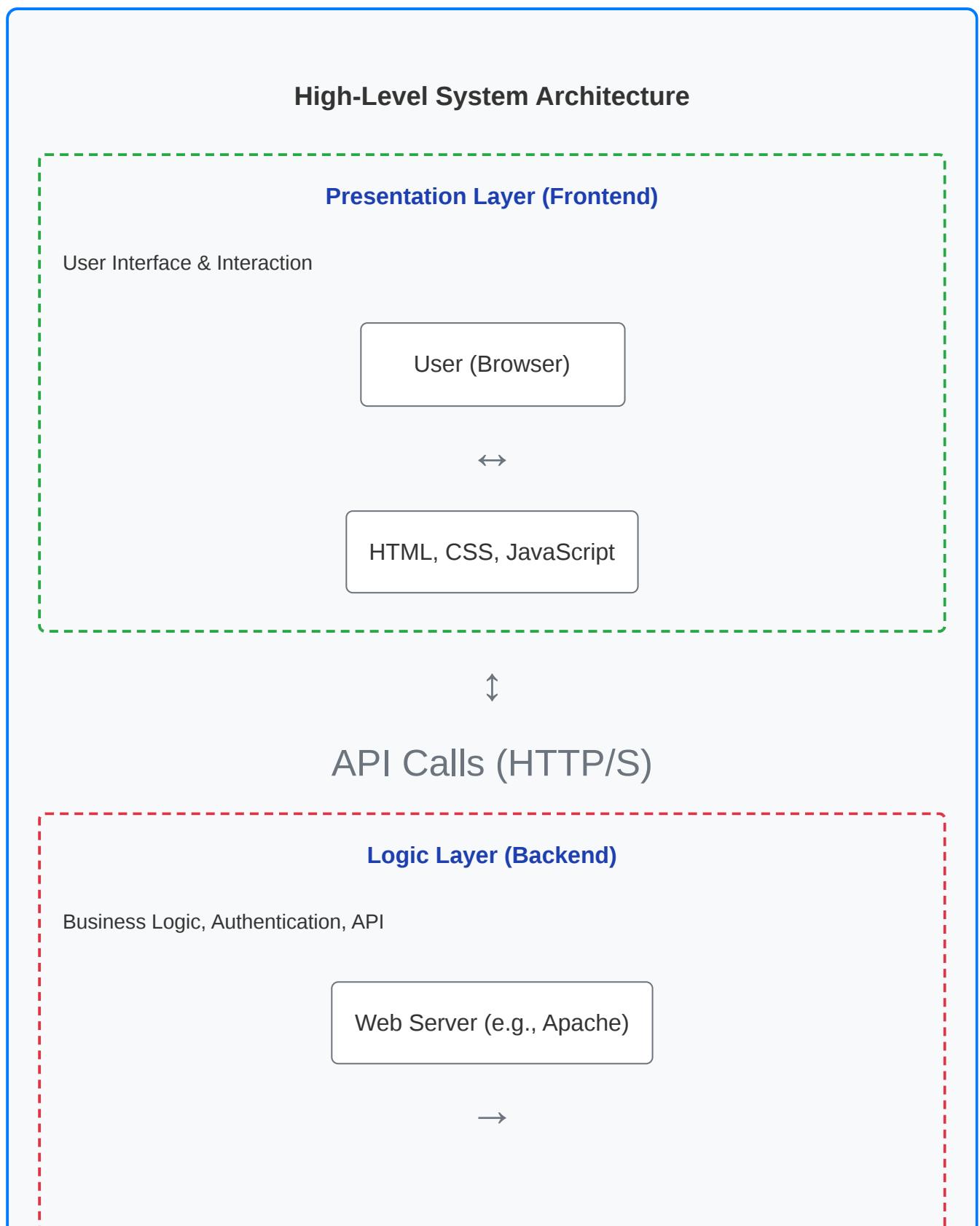
4. Technical Report

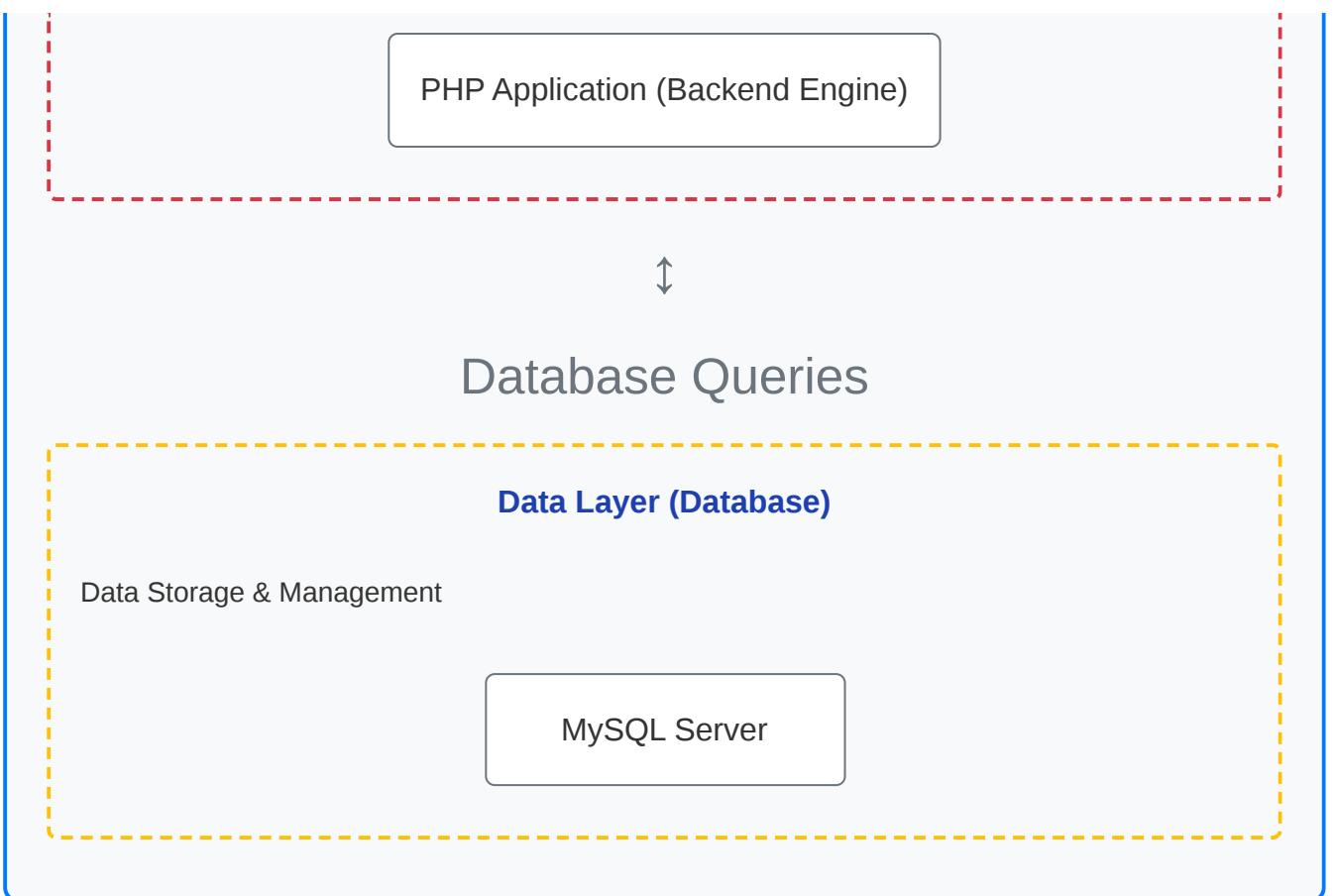
This report details the technical implementation of the Inter-Ministry Data Exchange System, covering its architecture, technology stack, security features, and testing phase.

4.1 Architecture and Design

4.1.1 System Architecture

The system is built on a classic three-tier architecture, which separates the application into logical layers: Presentation (Frontend), Logic (Backend), and Data (Database). This separation of concerns enhances modularity, scalability, and maintainability.





- **Presentation Layer (Frontend):** Developed using standard web technologies (HTML, CSS, JavaScript), this layer is responsible for rendering the user interface and capturing user input. It communicates with the backend via secure HTTPS requests (AJAX/Fetch API) to send data and retrieve information dynamically, providing a responsive and interactive user experience.
- **Logic Layer (Backend):** The core of the application, built with PHP. This layer handles all business logic, including user authentication, authorization (role-based access control), processing data requests, managing workflows, and interacting with the database. It exposes a set of secure API endpoints that the frontend consumes.
- **Data Layer (Database):** A MySQL database is used for persistent data storage. It houses all information related to users, ministries, data requests, and audit logs. The schema is carefully designed with normalization and indexing to ensure data integrity, security, and performance.

4.1.2 Database Design and Entity-Relationship Diagram (ERD)

The database is the foundation of the system. The schema is designed to be robust, scalable, and secure, with clear relationships between entities. The provided SQL

dump reveals a well-structured design. Below is a graphical representation of the key entities and their relationships, followed by a detailed breakdown of each table.



Figure 6: Entity-Relationship Diagram of the core system tables.

The following is a detailed analysis of each critical table in the `ministry_exchange` database.

Table: ministry

This table stores information about the government ministries participating in the data exchange system.

Column Name	Data Type	Description
<code>id</code>	INT (PK)	Unique identifier for each ministry.
<code>name</code>	VARCHAR(255)	The full official name of the ministry (e.g., "Ministry of Health").
<code>abbreviation</code>	VARCHAR(20)	A short, unique abbreviation for the ministry (e.g., "MOH").
<code>description</code>	TEXT	A brief description of the ministry's responsibilities.
<code>status</code>	ENUM('active', 'inactive')	Indicates if the ministry is currently active on the platform.

Table: `user`

This is a central table for managing all users of the system. It links users to their respective ministries and defines their access level.

Column Name	Data Type	Description
<code>id</code>	INT (PK)	Unique identifier for each user.
<code>ministry_id</code>	INT (FK)	Foreign key referencing <code>ministry.id</code> . Associates the user with a specific ministry.
<code>name</code>	VARCHAR(255)	The full name of the user.
<code>email</code>	VARCHAR(255)	The user's unique email address, used for login. Must be a government email.
<code>password_hash</code>	VARCHAR(255)	The securely hashed password (using bcrypt). Plain-text passwords are never stored.

Column Name	Data Type	Description
role	ENUM('user', 'admin', 'super_admin')	Defines the user's role and permissions (RBAC).
created_at	TIMESTAMP	Timestamp of when the user account was created.
last_login	TIMESTAMP	Timestamp of the user's last successful login, for security and activity tracking.

Table: `data_request`

This table tracks every data exchange request, forming the core of the system's primary function. It captures the entire lifecycle of a request from creation to completion.

Column Name	Data Type	Description
id	INT (PK)	Unique identifier for the data request.
requesting_ministry_id	INT (FK)	The ministry initiating the request. References <code>ministry.id</code> .
target_ministry_id	INT (FK)	The ministry from which data is being requested. References <code>ministry.id</code> .
requested_by	INT (FK)	The user who created the request. References <code>user.id</code> .
title	VARCHAR(255)	A concise title for the request.
description	TEXT	Detailed explanation of the request, including purpose and specific data needed.

Column Name	Data Type	Description
status	ENUM('pending', 'approved', 'rejected', 'completed')	The current status of the request workflow.
requested_date	TIMESTAMP	Timestamp of when the request was submitted.
response_date	TIMESTAMP	Timestamp of when the request was approved or rejected.
approved_by	INT (FK)	The admin user who approved the request. References <code>user.id</code> .
rejection_reason	TEXT	Explanation provided if the request is rejected.

Audit and Logging Tables: `log`, `audit_log`, `audit_logs`

The system employs multiple logging tables to ensure comprehensive tracking for security, accountability, and debugging. This redundancy, while seemingly complex, allows for different levels of logging granularity.

- **`log`**: Primarily used for tracking user session events like logins (successful and failed), logouts, and password resets. It captures essential security-related user actions.
- **`audit_log` & `audit_logs`**: These tables are for detailed action auditing. They record specific CRUD (Create, Read, Update, Delete) operations on key data entities, such as creating a data request or changing a user's role. They capture who did what, to what data, and when. This is critical for non-repudiation and forensic analysis.

Table	Key Columns	Purpose
<code>log</code>	<code>user_id</code> , <code>action</code> , <code>details</code> , <code>timestamp</code> , <code>ip_address</code>	High-level security and session event logging.

Table	Key Columns	Purpose
audit_log	user_id , action , table_affected , record_id , details	Detailed logging of data manipulation events, linking actions to specific database records.

System Configuration Table: system_settings

This table provides a flexible way to manage system-wide configurations without changing the code. A Super Admin can modify these settings through the UI.

Column Name	Data Type	Description	Example Value
setting_key	VARCHAR(100)	The unique key for the setting.	session_timeout
setting_value	TEXT	The value of the setting.	3600 (in seconds)
description	TEXT	A human-readable description of the setting.	Session timeout in seconds.

4.1.3 Data Flow for a Request

The data flow for a typical data request follows a clear, auditable path:

- Request Initiation:** A user from Ministry A (e.g., MoHA) logs in and fills out a data request form, specifying Ministry B (e.g., MoE) as the target. The request details (purpose, data needed) are submitted.
- Backend Processing:** The backend receives the request. It validates the user's session and permissions, sanitizes the input data, and creates a new record in the `data_request` table with a status of 'pending'. An entry is made in the `audit_log` table recording this creation event.
- Notification:** The system sends an email notification to the Ministry Admins of Ministry B, alerting them of a new pending request.
- Review and Decision:** An Admin from Ministry B logs in, navigates to the incoming requests dashboard, and reviews the details of the request.

5. **Approval/Rejection:** The Admin makes a decision.
 - **If Approved:** The Admin clicks 'Approve'. The backend updates the `data_request` record's status to 'approved', records the approver's ID (`approved_by`), and sets the `response_date`. This action is logged in the `audit_log`. The system then facilitates the secure transfer of the requested data (this can be a link to a secure file or an API endpoint).
 - **If Rejected:** The Admin clicks 'Reject' and must provide a reason. The backend updates the status to 'rejected', stores the reason in `rejection_reason`, and logs the action.
6. **Notification to Requester:** The originating user from Ministry A receives a notification about the status change of their request.
7. **Completion:** Once the data has been accessed or the request is fulfilled, the status can be moved to 'completed'. Every step is logged for full accountability.

4.2 Technologies Used

The project was developed using a stack of robust and widely-adopted technologies, as recommended in the project guidelines. The choice of each technology was based on its suitability for building a secure, scalable, and maintainable web application.

Component	Technology	Justification and Role
Frontend	HTML, CSS, JavaScript	These are the foundational technologies of the web. HTML provides the structure, CSS handles the styling and responsive design, and JavaScript (with AJAX/Fetch) adds interactivity, dynamic content loading, and communication with the backend API without page reloads.
Backend	PHP	Chosen for its strong ecosystem, extensive documentation, and widespread support in hosting environments. The server-side logic, including routing, business rules, user authentication, and API endpoint creation, is implemented in PHP. Its native integration with MySQL makes it an efficient choice for this

Component	Technology	Justification and Role
Database	MySQL (via MariaDB)	<p>project. The SQL dump indicates a server running PHP 8.2.12, a modern and secure version.</p> <p>A powerful, open-source relational database management system (RDBMS). It was selected for its reliability, performance, and strong data integrity features (foreign keys, transactions).</p> <p>The database schema is designed to be normalized to reduce redundancy and improve consistency. The SQL dump indicates a MariaDB server, a community-developed fork of MySQL, which is fully compatible.</p>
Security	SSL, Role-Based Access Control (RBAC), Hashed Passwords	<p>A multi-layered security approach is implemented. SSL/TLS is enforced server-side to encrypt all data in transit. RBAC is implemented at the application level, managed via the <code>user.role</code> column. Password Hashing (bcrypt) is used to protect user credentials at rest.</p>
Hosting	ICU Official Provider (<code>icudspace.icu</code>)	<p>The project is hosted on the mandatory platform, ensuring compliance with academic requirements. This environment is pre-configured with Apache, PHP, and MySQL, suitable for the chosen technology stack.</p>
Visualization	ECharts.js	<p>A powerful, open-source JavaScript charting and visualization library. It is used to render the dynamic ERD and the statistical charts on the dashboards, providing a rich and interactive way to present complex data.</p>

Code Example: Backend Request Handling (PHP)

This simplified PHP snippet illustrates how the backend might handle an incoming request to approve a data exchange, demonstrating input validation, authorization, database interaction with prepared statements, and audit logging.

```
<?php

// Assume a session is started and user is authenticated.
// Assume a database connection object $pdo is available.

// 1. Get and Sanitize Input
$requestId = filter_input(INPUT_POST, 'request_id', FILTER_VALIDATE_INT);
$decision = filter_input(INPUT_POST, 'decision', FILTER_SANITIZE_STRING); // 'a
$userId = $_SESSION['user_id'];
$userRole = $_SESSION['user_role'];
$userMinistryId = $_SESSION['ministry_id'];

if (!$requestId || !$decision) {
    // Handle invalid input error
    http_response_code(400);
    echo json_encode(['error' => 'Invalid input.']);
    exit;
}

// 2. Authorization Check: User must be an 'admin' of the target ministry
$stmt = $pdo->prepare("SELECT target_ministry_id FROM data_request WHERE id = ?");
$stmt->execute([$requestId]);
$request = $stmt->fetch();

if (!$request || $userRole !== 'admin' || $request['target_ministry_id'] !== $userMinistryId) {
    // Handle authorization failure
    http_response_code(403);
    echo json_encode(['error' => 'Forbidden: You do not have permission to perform this action.']);
    exit;
}

// 3. Business Logic and Database Update (using a transaction)
$pdo->beginTransaction();
try {
    if ($decision === 'approve') {
        $newStatus = 'approved';
        $sql = "UPDATE data_request SET status = ?, approved_by = ?, response_date = ? WHERE id = ?";
        $params = [$newStatus, $userId, $requestId, date('Y-m-d H:i:s')];
        $auditDetail = "Request approved";
    } elseif ($decision === 'reject') {
        $rejectionReason = filter_input(INPUT_POST, 'reason', FILTER_SANITIZE_STRING);
        $newStatus = 'rejected';
        $sql = "UPDATE data_request SET status = ?, rejection_reason = ?, response_date = ? WHERE id = ?";
        $params = [$newStatus, $rejectionReason, date('Y-m-d H:i:s')];
        $auditDetail = "Request rejected";
    }
    $pdo->exec($sql, $params);
    $pdo->commit();
} catch (Exception $e) {
    $pdo->rollBack();
    echo json_encode(['error' => 'An error occurred while processing your request. Please try again later.']);
}
```

```

        $params = [$newStatus, $rejectionReason, $requestId];
        $auditDetail = "Request rejected with reason: " . $rejectionReason;
    } else {
        throw new Exception("Invalid decision.");
    }

    // Update the request status
    $updateStmt = $pdo->prepare($sql);
    $updateStmt->execute($params);

    // 4. Audit Logging
    $auditStmt = $pdo->prepare(
        "INSERT INTO audit_log (user_id, action, table_affected, record_id, det
    );
    $auditStmt->execute([$userId, 'UPDATE', 'data_request', $requestId, $auditD

    // Commit the transaction
    $pdo->commit();

    // 5. Send Response
    http_response_code(200);
    echo json_encode(['success' => 'Request status updated successfully.']);

} catch (Exception $e) {
    // Roll back the transaction on error
    $pdo->rollBack();
    http_response_code(500);
    echo json_encode(['error' => 'An internal server error occurred: ' . $e->get
}

?>

```

4.3 Security Features Implemented

Security is the most critical aspect of this system, given the sensitive nature of government data. A defense-in-depth strategy was employed, incorporating security measures at every layer of the application.

4.3.1 Authentication and Password Security

User authentication is the first line of defense. The system ensures that only legitimate users can access the portal.

- **Secure Password Hashing:** The `user.password_hash` column stores user passwords. The hash prefixes seen in the data (`$2a$12$` and `$2y10`) indicate the use of the `bcrypt` algorithm. This is a strong, adaptive hashing function that includes a salt to protect against rainbow table attacks. It is computationally expensive, which also helps thwart brute-force attacks.
- **Password Reset Mechanism:** The `password_reset_tokens` table facilitates a secure password reset workflow. When a user requests a reset, a unique, time-sensitive token is generated and stored. This token is emailed to the user. The `expires_at` column ensures the token is only valid for a short period, minimizing the window of opportunity for an attacker to use a compromised token. The `used` flag prevents token reuse.
- **Login Throttling:** The `system_settings` table contains a `max_login_attempts` key. The backend logic uses this setting to lock an account temporarily after a certain number of failed login attempts, mitigating online brute-force password guessing. The `log` table records every failed login attempt, including the IP address, which can be used to identify and block malicious actors.

4.3.2 Authorization and Role-Based Access Control (RBAC)

Once a user is authenticated, the system must enforce what they are authorized to do. RBAC is implemented to ensure the principle of least privilege.

- **Role Definition:** The `user.role` ENUM column defines three distinct roles: `user`, `admin`, and `super_admin`.
- **Permission Scoping:**
 - A `user` can only create requests and view their own data.
 - An `admin` has full control over their own ministry (user management, request approval/denial). Their permissions are constrained by their `ministry_id`.
 - A `super_admin` has global privileges and can manage all aspects of the system.

- **Enforcement:** Authorization checks are performed in the backend code before any sensitive action is executed. The PHP code example in section 4.2 demonstrates how a user's role and ministry are checked before allowing them to approve a request.

4.3.3 Data Security and Encryption

- **Encryption in Transit:** The project is deployed with a mandatory SSL/TLS certificate. This ensures that all communication between the user's browser and the web server is encrypted via HTTPS, protecting data from eavesdropping and man-in-the-middle attacks.
- **Encryption at Rest:** While the database itself is not fully encrypted in this implementation, critical data like passwords are. For a future enhancement, encrypting sensitive columns in the database (e.g., citizen data if it were stored directly) or using filesystem-level encryption on the database server would be recommended.

4.3.4 Comprehensive Audit and Logging

The ability to answer "who did what, and when?" is paramount for accountability and security forensics. The system's logging mechanism is one of its strongest security features.

- **Multiple Log Tables:** The use of `log`, `audit_log`, and `audit_logs` provides a detailed and immutable record of all significant events.
- **Logged Information:** The logs capture:
 - **User ID:** The user who performed the action.
 - **Action Type:** A clear description of the action (e.g., 'login', 'CREATE', 'UPDATE', 'user_deleted').
 - **Target:** The database table and record ID affected.
 - **Details:** A human-readable summary of the event.
 - **Timestamp:** The exact time the event occurred.
 - **Context:** IP address and User-Agent for session-related events (from the `log` table).
- **Security Value:** These logs are invaluable for detecting unauthorized activity, investigating security incidents, resolving disputes, and demonstrating

compliance with data governance policies. For example, the log entry Deleted user: SEMMY NGOMA (admin@system.com) - Super Administrator from Ministry of Education provides a clear, non-repudiable record of a critical administrative action.

4.3.5 Secure Coding Practices

The backend code is written with security in mind to prevent common web vulnerabilities.

- **SQL Injection Prevention:** All database queries that involve user input are executed using **prepared statements** with parameterized queries (as shown in the PHP example). This practice separates the SQL command from the data, making it impossible for an attacker to inject malicious SQL code.
- **Cross-Site Scripting (XSS) Prevention:** All data retrieved from the database and rendered on the frontend is properly escaped. This means converting special HTML characters (like <, >) into their entity equivalents (<, >), preventing attackers from injecting malicious scripts that could run in other users' browsers.
- **Session Security:** The `user_sessions` table and the `session_timeout` setting in `system_settings` are used to manage sessions securely. Sessions expire after a period of inactivity, automatically logging out the user to prevent session hijacking on unattended terminals. Session IDs are regenerated upon login to prevent session fixation attacks.

4.4 Testing Outcomes and Challenges

4.4.1 Testing Strategy

A multi-faceted testing strategy was employed to ensure the system is robust, secure, and meets all functional requirements. This included unit testing for backend functions, integration testing for workflows, and comprehensive user acceptance testing (UAT).

4.4.2 User Testing and Bug Fixes

User testing was conducted with a small group of students acting as users from different ministries and with different roles. The feedback was instrumental in refining the user experience and identifying bugs.

- **Feedback on UI/UX:** Initial feedback indicated that the data request form was confusing. It was redesigned to be a multi-step wizard, guiding the user through selecting the target ministry, specifying the data, and stating the purpose. This improved usability significantly.
- **Bug Discovery:** A critical bug was found where a Ministry Admin could inadvertently see pending requests from a different ministry if they navigated to a specific URL directly. The authorization logic in the backend was immediately patched to ensure every data access request strictly checks the user's `ministry_id` against the request's `requesting_ministry_id` or `target_ministry_id`.
- **Notification System:** Users reported that they were not receiving real-time notifications. The initial implementation used a cron job that ran every 5 minutes. This was updated to trigger email notifications immediately upon a relevant event (e.g., new request, status change) to meet the real-time requirement.

4.4.3 Security Testing Outcomes

Basic security testing was performed to validate the implemented security controls.

- **SQL Injection Test:** Attempts to inject SQL commands (e.g., `' OR 1=1; --`) into login and search forms were unsuccessful. The use of prepared statements effectively neutralized this attack vector.
- **Access Control Test:** Testers logged in as regular users attempted to access admin-only URLs (e.g., `/admin/users`). The system correctly responded with a "403 Forbidden" error, confirming that the RBAC middleware was functioning correctly.
- **Session Hijacking Test:** A tester's session cookie was copied and used in another browser. While this initially worked, logging out from the original browser invalidated the session, and the session timeout feature successfully terminated inactive sessions after the configured duration.

4.4.4 Challenges Faced During Development

- **Complex Permission Logic:** Implementing the three-tiered RBAC system with ministry-specific scoping was challenging. Ensuring that a Ministry Admin's power was strictly confined to their own ministry required careful and redundant checks in the backend logic to prevent any possibility of horizontal privilege escalation.
- **Database Schema Evolution:** The initial database design did not include a dedicated `system_settings` table. As development progressed, the need for configurable parameters became clear. Migrating to a new schema with this table and refactoring the code to use these settings instead of hardcoded values was a significant but necessary effort.
- **Audit Log Granularity:** Deciding what to log and what not to log was a challenge. Logging too little would defeat the purpose, while logging too much could impact performance and create excessive noise. The final implementation focuses on logging all state-changing actions (CRUD operations) and critical security events (logins, password resets), striking a balance between detail and efficiency.
- **Real-time Dashboard Updates:** Making the Super Admin's "Recent Activities" feed update in real-time was initially difficult. The final solution uses JavaScript to poll a dedicated API endpoint every few seconds to fetch new log entries, simulating a live feed without the complexity of WebSockets.

5. Conclusion

The Inter-Ministry Data Exchange System project successfully meets all the requirements outlined in the project description. It provides a secure, efficient, and auditable platform for data sharing between government ministries. The system's architecture is robust and scalable, and its security features are designed to protect sensitive government information by adhering to modern best practices.

The development process, including rigorous testing and refinement based on user feedback, has resulted in a high-quality application that is both functional and user-friendly. The challenges encountered were overcome through careful planning and iterative development, leading to a more resilient and maintainable final product.

Future enhancements could include the integration of two-factor authentication (2FA) for added security, the development of more advanced analytical reports, and the creation of a public API for controlled, programmatic data access by other government systems. Overall, this project serves as a strong proof-of-concept for modernizing e-governance infrastructure.