

You're all set!

We'll repair your device.

Here's what happens next?

Repair by mail

Shipping materials will be shipped immediately and should arrive by next business day. Please remove lock features, SIM and memory cards. Please backup your device before you send it to us. We're not responsible for loss of content.

Let a Tech Coach expert help you get ready for your repair. Call now at [1-888-281-5813](tel:1-888-281-5813) (tel:1-888-281-5813).

If your device is not repairable

We'll contact you about next steps if your device is not repairable or if we find additional damage.

About your claim

The phone number associated with this claim is 8088555665 and your claim ID is #502326574688.

Warranty

Your repair comes with a 12-month warranty. For warranty issues contact Asurion at [1-888-881-2622](tel:1-888-881-2622) (tel:1-888-881-2622)

Device mail-in repair

We'll send your shipping materials and repaired device to:

Eli Taylor
4471 Kapuna Rd
Kilauea HI 96754-5524

We'll send these shipping materials immediately and they should arrive by next business day. The repair will take about 5 business days.

Contact information

Email address: eli@taylormadetraffic.com
Phone number: (808) 855-5665

Device to be repaired



Samsung Galaxy S21 Ultra 5G 128GB Black

IMEI#: *****3959 (?)

Note: IMEI of the device being repaired must match the IMEI shown here for the repair to be covered.

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