



# Eligert Uzuni

Web Developer / Databases  
IT Support /Service Desk

## My Contact

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## Technical Skill

### Front-End:

- HTML
- CSS
- Bootstrap
- Javascript
- JQuery
- Vue.js
- React
- Web Design

### Back-End:

- Java
- Spring Boot
- JDBC, ORM, Hibernate
- SQL and NoSQL
- MongoDB
- Node.js
- Express.js
- Git, GitHub
- Linux

## Soft Skills

Communication  
Adaptability  
Team Collaboration  
Attention to Detail  
Continuous Learning  
Problem Solving

## Language

- English: intermediate
- Italian: intermediate

## About Me

I am a dedicated IT professional with more than six years of experience in the IT sector. I have extensive experience working with various types of databases, particularly in SQL. I recently decided to transform my career from IT to programming and take a new journey by completing a rigorous one-year Full-Stack Development course at SDA. This intensive program and my hands-on role have provided me with a comprehensive understanding of both front-end and back-end technologies. My passion for learning and my ability to adapt to new technologies serve as the driving force behind my career aspirations. Ultimately, I aim to enhance my skills as a Full-Stack Developer, proficient in a diverse range of technologies and frameworks.

## Working Experience

### Sisal | FRONT - END (Full Time)

**January 2024 – Present**

**FRONT-END | WEB SISAL.IT: Duration: Since January 2024**

- Our primary focus is the Sisal Platform (sisal.it). In this role, I leverage a skill set that includes React, HTML, CSS, and JavaScript to implement changes and modifications to the platform, ensuring its continued relevance and functionality.
- Collaborate closely with the Third-Level Support Team to address specific front-end challenges and tackle any complex issues that arise. This collaboration ensures that our platform remains robust, user-friendly, and aligned with our business objectives."

### Sisal | IT SUPPORT SPECIALIST (Full Time)

**September 2022 – December 2023**

**IT Support Specialist | NPPL Project: Duration: 1 year, 3 months**

- IT Support Specialist, dedicated to the NPPL Project since 2022. Focused on:
- Responsible for meticulously verifying all types of bonuses generated across various databases, including SQL, MongoDB, Robot 3T, Oracle, and Azure Cloud.
- Proficient in analyzing data and generating insightful reports by extracting information from databases using advanced querying techniques.
- Utilizing our database expertise to analyze and pinpoint issues originating from the client.
- Providing comprehensive support to both the first and third IT levels.
- Involved in rectifying various problems, including balancing credit for clients and conducting credit rechecks.

**Alarmistic Project: Duration: 9 months**

**June 2022 – March 2023**

- Overseeing and analyzing all errors originating from the Control Room, which are critical processes. Utilizing a suite of cutting-edge tools including Splunk, Dynatrace, Kafka, Kubernetes, and OpenSearch. We analyze, check, and monitor system performance to ensure seamless operations.

## Education Background

### ● Java from scratch ( 10 months)

Held by Software Development Academy Albania (through Protik, registration number M01906003D) from 06.05.2023 to 17.02.2024 in the form of workshops

Completed in 2024

### ● The Complete 2024 Web Development Bootcamp (6 months)

Udemy Platform "Mastering both front-end and back-end technologies by Angela Yu" Duration of the completion 1 year (Course 61.5 hours)

Completed in 2024

### ● The Complete SQL Bootcamp: Go from Zero to Hero(5 months)

Udemy "Mastering SQL, learning how to run queries, creating tables, and databases by Jose Portilla on the Udemy platform. Duration of completion: 3 months (Course: 19 hours)."

Completed in 2023

### ● MongoDB - The Complete Developer's Guide (In progress)

Udemy "MongoDB Development for Web & Mobile Apps. CRUD Operations, Indexes, Aggregation Framework - All about MongoDB."

### ● AZ-900 Microsoft Azure Fundamentals in a Weekend (1 month)

"Udemy: "Understanding the fundamentals of Microsoft Azure in the Cloud. Exploring Microsoft Azure Fundamental Regions - Availability Zones, Virtual Machines, Azure Storage, Azure SQL Databases, Security, and Identity Management."

Completed in 2023

### ● University Polis

MSc. Urban Environmental Management 2016-2018

Completed in 2018

## Other Skills

- Ability to use Java for CRUD ( Create / Read / Update / Delete ) and Spring Boot as a framework.
- Ability to create tables and databases from Database Management Systems like Oracle, MySql, PostgreSQL, SQLite, and Microsoft Azure SQL Database (Cloud). Knowing the relationship One to many, Many to One (CRUD and DMS).
- How to manage a database and choosing which DB is better for each technology.
- Basic understanding of Kubernetes, Kafka, Splunk, and OpenSearch.
- Fundamental concepts and practical experience with Microsoft Azure Cloud services
- Ability to use Git + Github and Linux commands

## Working Experience

### SELECTA | IT HELP DESK TEAM (Full Time)

**July 2020 – August 2022**

#### IT INFRASTRUCTURE | Database Domain Permissions: Duration: 2 Year's

- Responsible for managing the technical infrastructure of the Selecta Company, including servers, networks, and IT systems.
- In charge of setting up and configuring domains, managing all access and permissions for employees, and ensuring the overall security and functionality of the IT environment, with a focus on domain configuration and access permissions for all employees using a database management system

#### IT Help Desk | Router Configuration & IP Configuration. Duration: 1 Years

**April 2019 – July 2020**

- Router configuration  
Port availability and IP addressing (static or dynamic).  
VoIP configuration.

### GREEN PARTY OF ALB | WordPress Website Development & Platform Management (Part Time)

**January 2020 – November 2022**

#### WORDPRESS WEB MAINTENANCE |

**Tasked with maintaining various platforms for a Political Organization. Duration: 2 Years**

- Proficient in the creation and maintenance of WordPress websites, with a keen focus on meeting the diverse needs of organizations to enhance their visibility in the digital landscape. Key responsibilities include:
- **End-to-End Process Management:** Spearheaded the entire process from domain acquisition to server integration, ensuring seamless functionality. Facilitated domain configuration, SSL certification, and email domain organization to establish a robust online presence.
- **Customized Website Development:** Successfully crafted bespoke WordPress websites, such as pgj.al, tegjelbrit.al, and greennewsalbania.al, tailored to meet the unique requirements of the organization.
- **Platform Maintenance & Enhancement:** Diligently maintained these platforms to optimize visibility and security. Implemented strategic plugin integration to bolster website performance and improve rankings on prominent search engines, notably Google.

### ALBACALL | IT SUPPORT VODAFONE ITALIA ADSL (Full Time)

**September 2015 – May 2018**

#### VODAFONE ITALIA ADSL | Customer Support for Adsl client : Duration: 2 Years

- Assistance with setup, troubleshooting connectivity issues, diagnosing and resolving hardware or software problems, configuring routers or modems, and providing guidance on optimizing network performance.
- Support through a variety of channels including phone, email, or online chat, aiming to swiftly troubleshoot issues and provide reliable assistance in the Italian language, ensuring uninterrupted internet connectivity and a satisfactory service experience.

### IDS | H3G SUPPORT (Full Time)

**February 2012 – October 2015**

#### IDS - H3G | Back-Office Duration: 1 Year

- Resolving various issues such as number portability, IMEI blocking, phone payments, number activation, and deactivation through a system ticket.

#### IDS - H3G | Customer Business Collection Duration: 1 Year

- Verifying and contacting a specific target of business clients to ensure timely payment of all bills and prevent the blocking of any numbers.

#### IDS - H3G | Customer Service Duration: 1 Year

- Inbound Customer Client for H3G to provide a 360-degree support for all clients in Italian language