



# Eligert Uzuni

## Web Developer / Databases IT Support Specialist

### My Contact

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### Technical Skill

#### Front-End:

- HTML
- CSS
- Bootstrap
- JavaScript
- jQuery
- Angular
- React
- Web Design

#### Back-End:

- Java
- Spring Boot
- JDBC, ORM, Hibernate
- SQL and NoSQL
- MongoDB
- Node.js
- Express.js
- Git, GitHub
- Linux

### Soft Skills

Communication  
Adaptability  
Team Collaboration  
Attention to Detail  
Continuous Learning  
Problem Solving

### Language

- English: intermediate
- Italian: intermediate

### About Me

I am a dedicated IT professional with more than six years of experience in the IT sector. I have extensive experience working with various types of databases, particularly SQL. I recently decided to transform my career from IT to programming and embark on a new journey by completing a rigorous one-year Full-Stack Development course at SDA. This intensive program, along with my hands-on role, has provided me with a comprehensive understanding of both front-end and back-end technologies. My passion for learning and my ability to adapt to new technologies serve as the driving force behind my career aspirations. Ultimately, I aim to enhance my skills as a Full-Stack Developer, proficient in a diverse range of technologies and frameworks.

### Working Experience

#### Sisal | IT SUPPORT SPECIALIST (Full Time)

**September 2022 - Present**

**IT Support Specialist | NPPL Project: Duration: 2 year**

- IT Support Specialist, dedicated to the NPPL Project since 2022. Focused on:
- Meticulously verifying all types of bonuses generated across various databases, including SQL, MongoDB, Robot 3T, Oracle, and Azure Cloud.
- Proficient in analyzing data and generating insightful reports by extracting information from databases using advanced querying techniques.
- Utilizing database expertise to analyze and pinpoint issues originating from the client.
- Providing comprehensive support to both the first and third IT levels.
- Involved in rectifying various problems, including balancing credit for clients and conducting credit rechecks.

**Alarmistic Project: Duration: 15 months**

**June 2022 - Present**

- Overseeing and analyzing all errors originating from the Control Room, which are critical processes.
- Utilizing a suite of cutting-edge tools including Splunk, Dynatrace, Kafka, Kubernetes, and OpenSearch. Analyzing, checking, and monitoring system performance to ensure seamless operations.

#### JAVA | BACK - END (Freelance)

**April 2024 - Present**

**JAVA BACK-END DEVELOPER | FREELANCE : Duration: Since April 2024**

- As a motivated and ambitious Java developer, I am keenly focused on honing my skills in Java back-end development. Although I am at the beginning of my journey. I am committed to continuous learning and practical application of my skills.
- I am actively engaging in online courses and hands-on practice to build a solid foundation in Java programming, back-end frameworks, and related technologies.

## Education Background

### ● Java from scratch ( 10 months)

Held by Software Development Academy Albania (through Protik, registration number M01906003D) from 06.05.2023 to 17.02.2024 in the form of workshops

Completed in 2024

### ● The Complete 2024 Web Development Bootcamp (6 months)

Udemy Platform "Mastering both front-end and back-end technologies by Angela Yu" Duration of the completion 1 year (Course 61.5 hours)

Completed in 2024

### ● The Complete SQL Bootcamp: Go from Zero to Hero(5 months)

Udemy "Mastering SQL, learning how to run queries, creating tables, and databases by Jose Portilla on the Udemy platform. Duration of completion: 3 months (Course: 19 hours)."

Completed in 2023

### ● MongoDB - The Complete Developer's Guide (In progress)

Udemy "MongoDB Development for Web & Mobile Apps. CRUD Operations, Indexes, Aggregation Framework - All about MongoDB."

### ● AZ-900 Microsoft Azure Fundamentals in a Weekend (1 month)

"Udemy: "Understanding the fundamentals of Microsoft Azure in the Cloud. Exploring Microsoft Azure Fundamental Regions - Availability Zones, Virtual Machines, Azure Storage, Azure SQL Databases, Security, and Identity Management."

Completed in 2023

### ● University Polis

MSc. Urban Environmental Management 2016-2018

Completed in 2018

## Other Skills

- Ability to use Java for CRUD ( Create / Read / Update / Delete ) and Spring Boot as a framework.
- Ability to create tables and databases from Database Management Systems like Oracle, MySql, PostgreSQL, SQLite, and Microsoft Azure SQL Database (Cloud). Knowing the relationship One to many, Many to One (CRUD and DMS).
- How to manage a database and choosing which DB is better for each technology.
- Basic understanding of Kubernetes, Kafka, Splunk, and OpenSearch.
- Fundamental concepts and practical experience with Microsoft Azure Cloud services
- Ability to use Git + Github and Linux commands

## Working Experience

### Owner and Manager, AI Free Tool | SaaS "aifreetool.online" **March- Present**

**Owner and Management of the SaaS platform | The platform Offers more than 67 AI tools in one place, all for free.**

- **Platform Enhancement:** Oversaw the continuous improvement of the platform to ensure optimal performance and user satisfaction.
- **Technical Oversight:** Provided technical direction and oversight, ensuring the platform's stability and scalability.
- **Data Analytics:** Utilized data analytics to track user behavior and improve service offerings based on user feedback and usage patterns.
- **Monetization Strategy:** Implemented Google AdSense for revenue generation, achieving a steady monthly income stream.

### GREEN PARTY OF ALB | WordPress Website Development & Platform Management (Part-Time)

**January 2020 - November 2022**

#### WORDPRESS WEB MAINTENANCE |

**Tasked with maintaining various platforms for a Political Organization.**

**Duration: 2 Years**

- Proficient in the creation and maintenance of WordPress websites, with a keen focus on meeting the diverse needs of organizations to enhance their visibility in the digital landscape. Key responsibilities include:
- **End-to-End Process Management:** Spearheaded the entire process from domain acquisition to server integration, ensuring seamless functionality. Facilitated domain configuration, SSL certification, and email domain organization to establish a robust online presence.
- **Customized Website Development:** Successfully crafted bespoke WordPress websites, such as pgj.al, tegjelbrit.al, and greennewsalbania.al, tailored to meet the unique requirements of the organization.
- **Platform Maintenance & Enhancement:** Diligently maintained these platforms to optimize visibility and security. Implemented strategic plugin integration to bolster website performance and improve rankings on prominent search engines, notably Google.

### SELECTA | IT SUPPORT AND CUSTOMER SUPPORT (Full Time)

**July 2019 - August 2022**

#### IT Support | Network and Internet Connectivity Troubleshooting Specialist

- **Router Configuration:** Expertly configured and managed routers to ensure optimal network performance and reliability for diverse environments.
- **Port Availability and IP Addressing:** Handled port forwarding and allocation, ensuring proper IP addressing (both static and dynamic) to support network connectivity and device communication.
- **VoIP Configuration:** Set up and maintained VoIP systems, ensuring clear and reliable voice communications over the network.
- **Network Problem Solving:** Diagnosed and resolved network issues, improving uptime and performance through efficient troubleshooting and innovative solutions.
- **Firewall Configuration:** Implemented and managed firewall settings to protect network security, ensuring authorized access and safeguarding against external threats.
- **DNS Configuration:** Configured DNS settings to ensure proper resolution of domain names, enhancing network accessibility and performance.
- **Customer Assistance:** Assist customers via phone, email, and chat, delivering clear and concise instructions to troubleshoot and resolve technical issues.
- **Issue Escalation:** Identify complex issues requiring further investigation and escalate to higher-level technical support teams as necessary, ensuring prompt resolution.
- **Performance Monitoring:** Monitor network performance and proactively address potential issues to minimize service disruptions and enhance customer satisfaction.

**Thank you for taking the time to review my resume!**