ELIGERT UZUNI

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SUMMARY

I transitioned from IT support to programming after completing a one-year intensive Full Stack Development course at SDA. I specialize in Java development, front-end technologies (HTML, CSS, JavaScript), and back-end frameworks like Spring Boot. Additionally, I have hands-on experience in test automation with Selenium WebDriver and database management (SQL and NoSQL). As a trainer, I help aspiring developers gain confidence in coding and practical skills to solve real-world problems. I'm passionate about learning new technologies and staying up-to-date in the field.

WORK EXPERIENCE

Sisal | IT SUPPORT SPECIALIST   Sept 2022 - Present

- Focused on ensuring the accuracy and integrity of bonus generation processes across multiple databases, including SQL, MongoDB, Robot 3T, Oracle, and Azure Cloud. Skilled in advanced data analysis and report generation through complex query extraction.
- Leverage database expertise to identify and resolve client-originating issues efficiently. Provide end-to-end support across first and third-tier IT teams, troubleshooting a wide range of issues, including credit balancing and rechecking to ensure optimal client satisfaction.

Sisal | Contro Room

- Overseeing and analyzing all errors originating from the Control Room, which are critical processes. Utilizing a suite of cutting-edge tools including Splunk, Dynatrace, Kafka, Kubernetes, and OpenSearch. Analyzing, checking, and monitoring system performance to ensure seamless operations.

SaaS | Owner and Manager, AI Free Tool | "aifreetool.online"   March 2023 - Present

- *Owner and Management of the SaaS platform*:The platform Offers more than 67 AI tools in one place, all for free.
- *Platform Enhancement:* Oversaw the continuous improvement of the platform to ensure optimal performance and user satisfaction.
- *Technical Oversight:* Provided technical direction and oversight, ensuring the platform's stability and scalability.
- *Data Analytics:* Utilized data analytics to track user behavior and improve service offerings based on user feedback and usage patterns.

Gren Party of Albania | Platform Management (WordPress)   Jan 2020 – Nov 2022

WordPress Web Maintenance | Tasked with maintaining various platforms for a Political Organization.Proficient in the creation and maintenance of WordPress websites, with a keen focus on meeting the diverse needs of organizations to enhance their visibility in the digital landscape. Key responsibilities include:

- End-to-End Process Management: Spearheaded the entire process from domain acquisition to server integration, ensuring seamless functionality. Facilitated domain configuration, SSL certification, and email domain organization to establish a robust online presence.
- Customized Website Development and Platform Maintenance & Enhancement

EDUCATION

Java from scratch (10 months)   May 2023 - Feb 2024

Software Development Academy Albania

- Held by Software Development Academy Albania (through Protik, registration number M01906003D) from 06.05.2023 to 17.02.2024 in the form of workshops

Learn Selenium with Java, Cucumber & Frameworks   Aug 2024 - Oct 2024

Udemy Course by *Pavan Kumar*

- Completed a comprehensive Udemy course covering test script writing with Selenium WebDriver, web element identification, Selenium Grid, and framework design. Gained practical knowledge in Continuous Integration (CI) processes and tools, preparing for real-world projects.

The Complete SQL Bootcamp: Go from Zero to Hero(5 months)   Jan 2023 - Feb 2023

Udemy Course by *Jose Portilla*

- Mastering SQL, learning how to run queries, and creating tables, and databases by Jose Portilla on the Udemy platform. Duration of completion: 3 months (Course: 19 hours)."

University Polis   Oct 2016- Aug 2018

- MSc. Urban Environmental Management 2016-2018

MongoDB - The Complete Developer's Guide (In progress)   Oct 2024- Feb 2025
                                                                                           (Planned)
Udemy Course by *Maximilian Schwarzmüller*

- MongoDB Development for Web & Mobile Apps. CRUD Operations, Indexes, Aggregation Framework - All about MongoDB (Course: 17.5 hours)

Microservices with SpringBoot,Docker,Kubernetes(In progress)   Nov 2024-March 2025
                                                                                           (Planned)
Udemy Course by *Madan Reddy*

- To Develop Microservices with Java, Spring Boot, Spring Cloud, Docker, Kubernetes, Helm, Microservices Security(Course: 40.5 hours)

ADDITIONAL INFORMATION

- **Technical Skills:** HTML, CSS, Bootstrap, Java, Spring Boot, JDBC, ORM, Hibernate SQL, Selenium WebDriver, TestNG, Frameworks - Hybrid framework, Maven, Git, GitHub, Linux
- **Soft Skills:** Communication, Adaptability, Team Collaboration, Continuous Learning, Problem Solving
- **In Progress:** API Testing - Postman, Mobile app testing - Micoservisies with Java
- **Languages:** Italian intermediate, English intermediate