

# Elisa Toro

FULL STACK DEVELOPER | PROJECT MANAGEMENT | SCRUM |  
PROJECT MANAGER | BUSINESS ADMINISTRATOR | CUSTOMER  
RELATIONSHIP MANAGEMENT.

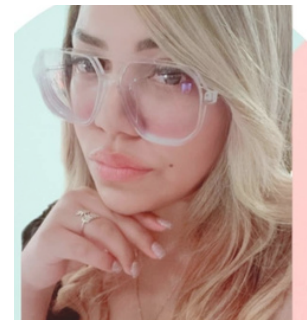
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Languages: English, Spanish.

Site: <https://eliisath.github.io/Portfolio-Personal/>  
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I have experience in technology and project management, backed by relevant certifications and experiences in these areas.

## WORK EXPERIENCE

### Customer Relationship Management. First Claim. (USA)

Ene. 2024 - Present.

- Risk management and mitigation, managing client relationships, optimizing processes.
- Communicating with insurance representatives to obtain updates on the status of claims and other relevant matters.

### Full Stack Developer | Project Management. (Freelancer.)

Feb. 2023 - May 2024

- Manage and administer project resources.
- Develop web projects from design to server implementation and database management.
- Create RESTful APIs with backend Node.js and Express.js.
- Web development with Angular 16, using NGX-MASK for forms, Bootstrap for data visualization, and IGNITE UI for data table resources.
- Full stack blog: Node.js, Express.js, React.js, Redux, MongoDB, TailwindCSS, and ES6+.
- Participate in project deployments in AWS and Docker environments.

### Operations Manager. Óptica Novak. (Córdoba Argentina.)

Jan. 2022 - May. 2023

- Team management, inventory control, cash register closing, and project management.
- Problem-solving and meeting customer needs.
- Effective relationships and payments to suppliers, market analysis, purchasing, and audits.

### Frontend Developer. OFYS S.A.S. (Córdoba Argentina.)

Nov. 2020 - Jan. 2022

Financial company, collaborating in the management and development of a web application, applying technologies such as HTML5, JavaScript, CSS, Bootstrap, JQuery, MySQL, Responsive Design, authentication and authorization with OAuth, implementation of Unit and Integration Tests, in addition to ensuring connectivity with a Back-End in Java and version management with Git.

## EDUCATION

- Higher University Technician in Business Administration. (Graduate 2020) (IUTEHPI. Venezuela.)
- Systems Engineering. (2014 - 2017 On Pause.) (UNEFA. Venezuela.)

## COURSES

- Project Manager. It School
- Excellence in Solutions Design to become Solutions Architect. Udemy
- Scrum Fundamentals Certified. SCRUMstudy
- Full Stack Web Development Training. Universidad Tecnológica Nacional - Facultad Regional Córdoba.
- SQL Database Creation. Udemy
- Agile Project Management with Scrum. Udemy

## SKILLS

### Software Developer:

Web programming in HTML with CSS sheets, Bootstrap CSS Libraries, Tailwind, JavaScript, JQuery, Responsive Design.

Angular Framework, Jest Testing, React.Js. GIT Versioning Systems. GitHub. Back-End Programming with Node.Js, Express.Js. Immersed in learning Java 15. Databases with MySQL and MongoDB. Scrum as an agile methodology. CRM.