

# Elio Tannous

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## Professional Summary

Recent University of Pittsburgh graduate in Digital Narrative & Interactive Design with a minor in Computer Science, passionate about blending creativity and technology in the UI/UX space. Strong user experience skills paired with a strong work ethic and solid sense of ownership. Ready to apply my versatile skill set and innovative problem-solving to add value to any team.

## Education

### University of Pittsburgh – Main Campus

Bachelor's degree in Digital Narrative & Interactive Design

Minor in Computer Science

May 2023

GPA: 3.36

### Community College of Allegheny County

Associate degree in General Studies

Dec 2020

GPA: 3.62

## Projects

### Open Source Integrated Design Suite(OSIDS)

Jan 2023 - May 2023

- Led a team project aimed at enhancing user experiences across open-source design tools (Scribus, Inkscape, Gimp) while overseeing ideation, specification, development, release, analysis, and iteration.
- Conducted user research and applied data-driven insights to resolve integration challenges and ensure consistent, aesthetically pleasing interfaces.
- Improved user engagement and satisfaction by creating optimized user flows and visual elements.

### Personal Website

Jan 2023 - present

- Designed and developed a personal website using HTML, CSS, and JavaScript, focusing on responsive design, accessibility, and user-friendly navigation.
- Managed all aspects of the website, including hosting, maintenance, and continuous optimization.

## Work Experience

### Apple - Specialist

Jul 2024 - Present

- Delivering personalized customer experiences by providing expert guidance on Apple products and educating customers on various software and hardware features.
- Leveraging user insights and preferences to drive accurate product recommendations, resulting in enhanced customer satisfaction.

### Dollar Bank – Desktop Support Intern

Oct 2024 - Present

- Providing comprehensive technical support for hardware, software, and network issues while ensuring a seamless and productive user experience.
- Maintaining IT assets and tracking inventory to maintain accurate records and sufficient resource allocation to support business operations.

## Skills

- **Product Management:** Experience in feature development, product lifecycle management, user research, and roadmap development.
- **Quantitative and Statistical Analysis:** Skilled in analyzing product performance, conducting market research, and identifying opportunities for product optimization.
- **UX/UI Design:** Proficient in Figma, Adobe Suite, Blender, and prototyping tools.
- **Programming Languages:** Java, C++, Python, Assembly.
- **Developer tools:** GitHub, Visual Studio, Trello, and Chrome DevTools.
- **Languages:** English (Fluent), Arabic (Fluent).