

Eliott Vincent

Software Engineer

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WORK EXPERIENCE

Software Engineer, Crisp - *Oct/2019- present* - Nantes, France

- Improved the product: corrected issues, created new features and improved existing ones.
- Built Crisp Marketplace (website + dashboard) allowing third party developers to create and publish plugins for Crisp.
- Designed landing pages, Crisp Unleash, upgrade tunnel, product features, etc.

Apprentice Research Engineer, Orange Labs - *Sep/2016 - Sep/2019* - Lannion, France

- Created several innovative communication experiences (chatbots, vocal assistants, screen enriched smart speakers), from user research to conception, to design, to development.
- Set up resources (frameworks, APIs, tutorials) to help developers build innovative communication services.
- Wrote / participated in the writing of technical studies, APIs comparisons and normalization proposals (towards OEMs and GSMA).

Web Developer, Dotsafe - *Jun/2016 - Jul/2016* - Bordeaux, France

- Part of a team dedicated to the revamping of the Banque Casino website.
- Developed the entire advertising management system and other components (customer reviews, sales points locator).

Previous Experiences:

- Intern for Dotsafe improving a video conference service, 10 weeks in 2016.

SIDE PROJECTS

Accross: an ongoing project about new video experiences.

MakAir: a mass-producible and open-source Covid-19 ventilator. Aims at helping hospitals during transport and intensive care. Part of the core team (20 people) among a consortium of 250+ contributors (engineering, medical, regulatory, etc.).

Handy: a project about consumer support for physical products (Technological Innovation Prize in the 2018 regional finale of “Les Entrepreneuriales”).

Hi Hermes: a chatbot to “make walking cool again” (2017 ENSSAT Hackathon winner).

EDUCATION

2019 M.Sc. in Computer Science, ENSSAT (University of Rennes1)

→ Conducted several projects (distributed computing, machine learning).