


# Cross-culture differences in tourists faced with Japanese hospitality: A text mining and natural language processing study of satisfaction and dissatisfaction factors in Chinese and Western cultures

Elisa Claire Alemán Carreón <sup>1</sup>  · Hugo  
Alberto Mendoza España <sup>1</sup> · Hirofumi  
Nonaka <sup>1</sup> · Toru Hiraoka <sup>2</sup>

Received: date / Accepted: date

**Acknowledgements** During our research, we received the commentary and discussion by our dear colleagues necessary to understand particular cultural aspects that could influence the data's interpretation. We would like to show gratitude to Mr. Liangyuan Zhou, Ms. Min Fan, and Ms. Eerdengqiqige for this.

We would also like to show gratitude to Ms. Aleksandra Jajus, from whom we also received notes on the editing and commentary on the content of our manuscript.

**Funding:** This work was supported by the Japan Construction Information Center Foundation (JACIC).

Conflict of interest: none

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✉ Elisa Claire Alemán Carreón  
E-mail: elisa.claire.aleman.carreon@gmail.com  
ORCID: 0000-0002-6437-0866

Hugo Alberto Mendoza España  
E-mail: mendoza.espana@gmail.com

Hirofumi Nonaka  
E-mail: nonaka@kjs.nagaokaut.ac.jp

Toru Hiraoka  
E-mail: hiraoka@sun.ac.jp

<sup>1</sup> Nagaoka University of Technology, Nagaoka, Japan

<sup>2</sup> University of Nagasaki, Nagasaki, Japan