

Member Services Representative

Hello JINGYE. Thank you for contacting Horizon Blue Cross Blue Shield of New Jersey. I am happy to help you.

3:02:58 PM

Me

Hi I'm just asking about the insurance covered breast pump. But I got disconnected suddenly

3:03:39 PM

Member Services Representative

My name is Sandra and I would be happy to help you. It appears that I am speaking with JINGYE.WANG - is that correct?

3:03:51 PM

Me

yes

3:03:59 PM

DOB: 06/14/1989

3:04:07 PM

I would like to buy an insurance covered breast pumps. I was told that the first one will be 100% covered. I'm wondering, any restrictions? price limits?

3:05:08 PM

Member Services Representative

Thank you, JINGYE. I am pulling up your account. One moment, please.

3:06:47 PM

Me

thanks

3:06:53 PM

Member Services Representative

Per your plan the breast pump benefits for in-network, coverage is 100% of the allowed amount. Hospital grade breast pumps are not covered. You will need a prescription and a prior authorization. Your provider (doctor) must call 1-888-621-5894 for the prior authorization before purchasing a pump. The in-network supplier (provider) will submit the claim. For the state of Texas , please call the in-network provider(s): Byram Healthcare--866-321-0900 and Edge Park Medical--800-321-0591 If you go out-of-network You do not have coverage.

3:08:51 PM

Me

ok

3:09:38 PM

got it. Thanks

3:09:42 PM