<Elisete Cercal/>

Transitioning from a background in HR to Quality Assurance with a focus on analytical skills and problem-solving. Skilled in manual and automated testing with a strong commitment to continuous learning in QA processes and tools. Currently preparing to take the CTFL (Certified Tester Foundation Level) certification exam in December. ♥

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Latest Work Experience

🐞 **QA Volunteer QA Coders & Pipoca Ágil aaa** (2023 - Present) .

    Designed and executed test cases following best practices for various scenarios;

    Documented testing processes using Gherkin methodology and developed skills in automated testing with Cypress;

    Conducted API testing with Postman and Robot Framework;

    Worked in an Agile team setting at Pipoca Ágil, applying Scrum practices to manage and coordinate projects effectively;

    Leveraged project management tools like Jira, Trello, and Azure DevOps for Agile workflows;

    Attended some QA conferences, gaining insights from experts and improving my understanding of advanced QA practices.

🐞 **HR Intern at A2C and Freelancer in German IT Market** (2014 - 2022) .

    Recruited IT talent, overseeing the entire recruitment lifecycle from sourcing to onboarding;

    Advised clients on optimizing hiring strategies and improving candidate evaluation processes;

    Recruited and onboarded new employees, conducting initial screening and extending offers;

    Managed HR administrative functions, including payroll, employee records, vacation schedules, and monthly HR reporting;

    Contributed to HR initiatives, such as 360-feedback processes, enhancing team cohesion and retention.

🐞 Business Assistant Tecnicon (2012 - 2013).

Managed lead generation and communication, providing ERP-based solutions tailoredt o client needs;

Ulized CRM tools to maintain client relations through calls,emails,and conferences;

Collaborated with colleagues to organize corporate events, team-building activities, and celebrations, contributing to a positive organizational culture..

Courses

Bachelor Degree in Human Resources Management - UNISOCIESC

Manual Software Testing - Udemy - (16 hours)

The Complete Quality Assurance Course - Udemy - (9.5 hours)

Introdution Software Testing - Coursera - (16 hours)

Languages

Portuguese - Native

English - Professional working proficiency

German - Professional working proficiency

Skills

Cypress   Test Planning   Miro   Trello

Test Case   Robot Framework   End-to-end Testing

Scrum   Postman

Manual Testing

Jira   Problem-solving   QA   Effective Communication

Adaptability   Gherkin   SDLC

Notion   Agile   Functional Testing   Team Collaboration   Selenium

Storytelling methodology   Figma