





<Quality Assurance Engineer/>

Hi, my name is **Elisete Cercal** I am transitioning my career from HR to Software Quality Assurance (QA) seeking an entry-level position to leverage my strong analytical and problem-solving skills. Currently focusing on mastering automated testing with Cypress, demonstrating a commitment to continuous learning and growth in the IT field. ♥

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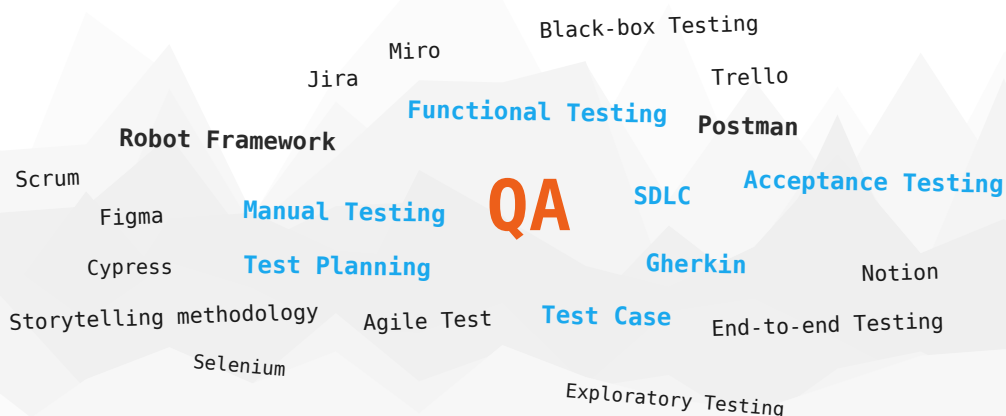
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Skills

(some of the things I've been working with)

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Latest Work Experience

(you can check previous positions on my linkedin profile)

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< echo "Quality Assurance Engineer Junior at Self Learner and a volunteer (2023 - Present)";

I have been learning how to plan and analyze tests to create them effectively using best practices to design different tests for various situations, explaining them clearly with the usage of the Gherkin methodology. At this moment I'm learning more about tools for automated tests using Cypress, Postman and Robot Framework;

I have been studying and applying the agile methodology to optimize and manage my own learning path using solutions such as Jira, Azure, Trello, Miro, Figma, and Notion.

< echo "Business Assistant at Tecnicon (2012 - 2013)";

I used to get in touch with business partners to manage leads in a CRM application (including, but not limited to calls, conferences, and emails). Those leads would be offered with solutions based on an in-house built ERP software according to their business needs.

< echo "Human Resources Intern at A2C (2014 - 2014)";

I responsibly sourced and recruited new employees via LinkedIn, identifying and contacting potential candidates, screening resumes, conducting initial interviews, and lately extending the job offer;

Performed administrative tasks related to HR, such as personal employee data, payslips, vacations, hirings, lay-offs, tax related topics, administrative office routines, filing and preparing monthly reports. Contributed to the development and implementation of HR policies and procedures, supporting the company's overall HR strategy towards various projects and initiatives such as 360-feedback rounds and career path creation which had impacted positively the employee retention.