

PROFESSIONAL EXPERIENCE

Trinidad Benham

Remote

Software Engineer Intern

May 2022 – August 2022

- Programmed application components in an Agile environment through Java and JavaScript
- Supported the creation of a modernized internal software application
- Front-end and back-end integration and implementation of APIs
- Developed user interfaces based off mock-ups within Figma and tasks within Azure DevOps
- Worked with Single Page Application (SPA) architecture
- Created new internal documentation for onboarding developers

Colorado State University

Fort Collins, CO

Undergraduate Research Assistant

March 2022 – May 2022

- Integrated a code base to become a process of a larger program in Python
- Worked with a distributed team across universities to integrate an AI model to support team learning

Trace First Inc. | August 2019 - October 2021

Fort Collins, CO

Implementation Consultant / Security Officer

June 2021 – October 2021

- Completed SaaS security questionnaires/assessments. Maintained product security documentation.
- Met with clients to develop requirements, create specifications, develop the project plan, and schedule milestones. Responsible for every phase of development including QA, documentation, and customer support.
- Lead for the implementation of a new learning management system for internal and client training.
- Documented and created daily and weekly notes/reports for internal and external company meetings.
- Formatted, proofread, compiled, and submitted Request for Proposals (RFPs) and Request for Information (RFI). Notarized contract renewals.

Technical Support Engineer

January 2021 – June 2021

- Identified, analyzed, and documented product bugs and fixes.
- Tested new features, enhancements, and bug fixes prior to releases to assist the development team.
- Managed large amounts of support tickets and emails; followed up to ensure resolution including discovering workarounds and communicating those internally.
- Built, documented, and maintained knowledge base/training articles, videos, and new hire information.

Office Manager

March 2020 – June 2021

- Provided executive level administrative support to the director and demonstrated the ability to improvise, improve processes, and meet cross-functional demands.
- Monitored and maintained the company website via Squarespace.

Office Administrator

August 2019 – March 2020

- Responsible for all administration, event planning, and coordination of facilities.
- Human resource duties, such as screening, interviewing, and placing workers; created protocols and checklists.

EDUCATION

BS, Computer Science | Colorado State University

September 2021 – May 2023

- **Relevant courses:** Software Engineering; Systems Security; Modern Web Development; Database Systems
- **Clubs/Activities/Societies:** Women in Cyber Security, Vice President; Phi Theta Kappa; Honors Program

CERTIFICATIONS

Responsive Web Design Certificate | freeCodeCamp

February 2022

Business Specialization Certificate | Front Range Community College

December 2020

SKILLS

Languages: Java, C/C++, JavaScript, Markdown, SQL, CSS, HTML, MATLAB, PHP

Frameworks: React, NodeJS, Bootstrap, Agile

Tools: GitHub, Git, Azure DevOps, Code Climate, ZenHub, Postman, Figma

Other: Object-oriented programming, TDD, Agile management/development, Unix based operating systems, Google suite, Microsoft suite, QuickBooks Online, iMovie, Adobe Lightroom, Ukrainian