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It is the policy of Steel Dynamics Ltd, to provide its customers with a high quality service. The overall policy of the company is to provide the people, organization and resources to supply our customers with the products and services that satisfy their requirement in every respect. Furthermore it is Steel Dynamics Ltd policy to continually improve our quality by monitoring, measuring and enhancing our Quality and Procedural System.

Implementation of the Quality Policy is the responsibility of every member of staff, starting with the Managing Director, who takes policy decisions which enable the correct action to be implemented throughout the organization. The Managing Director also acts as the Deputy of Quality and as such is responsible for maintaining the implementation of the Quality Policy, along with Senior Management.

The Quality Policy has the full support of Senior Management and, together with Quality Assurance Procedures, ensures that activities are controlled in a manner compatible with achieving required service levels and obligations effectively. It is mandatory that all staff adhere to the procedures in order to achieve a consistent approach to Quality assurance.