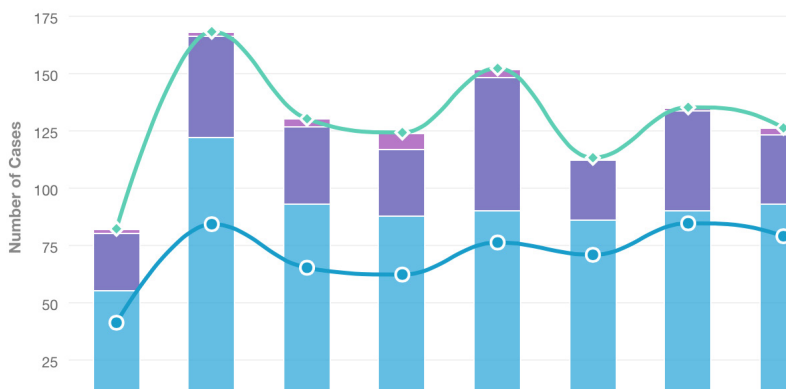




INSIGHT**SQUARED**

Service Analytics for 



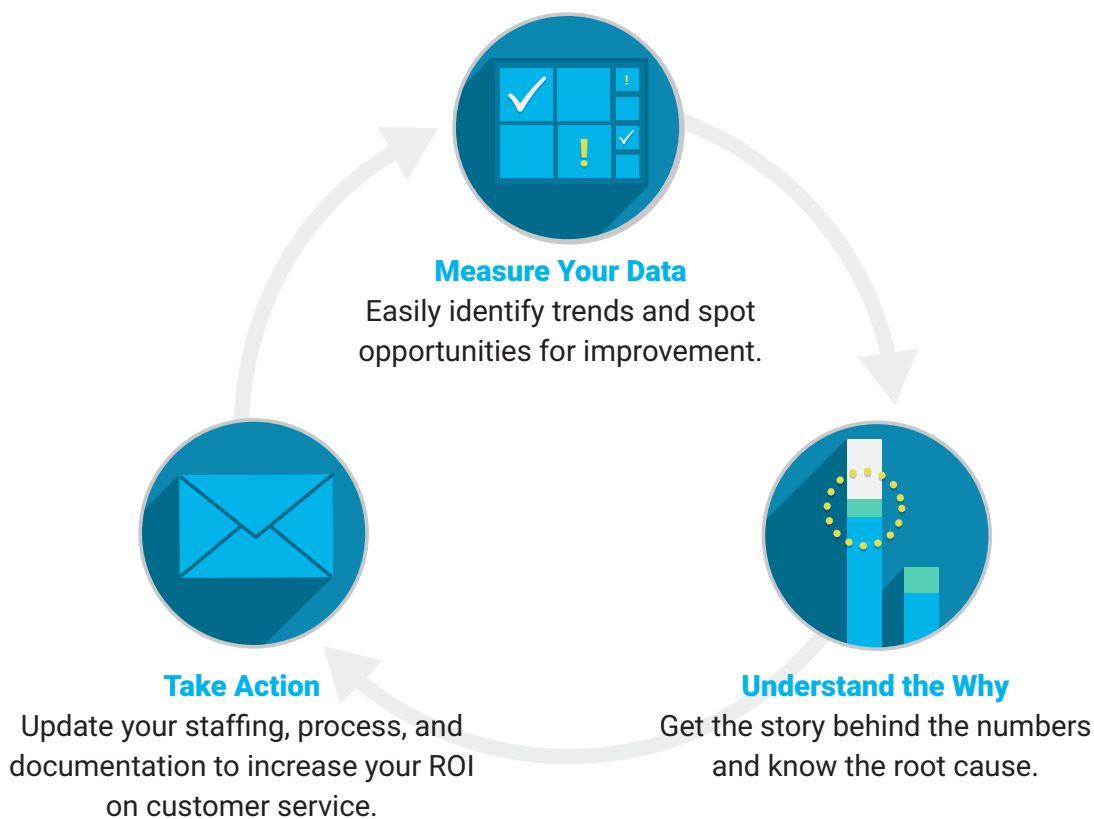
Your Ticket to Customer Happiness

Spend Less Time Reporting

Understand the why behind your key metrics to deliver the best customer experience. Our turnkey business analytics give you actionable insights to:

Enhance Team Efficiency // **Improve Your Product** // **Prevent Churn**

Create a Data Driven Culture



Companies that measure customer service...

5x



Reduce service costs more efficiently

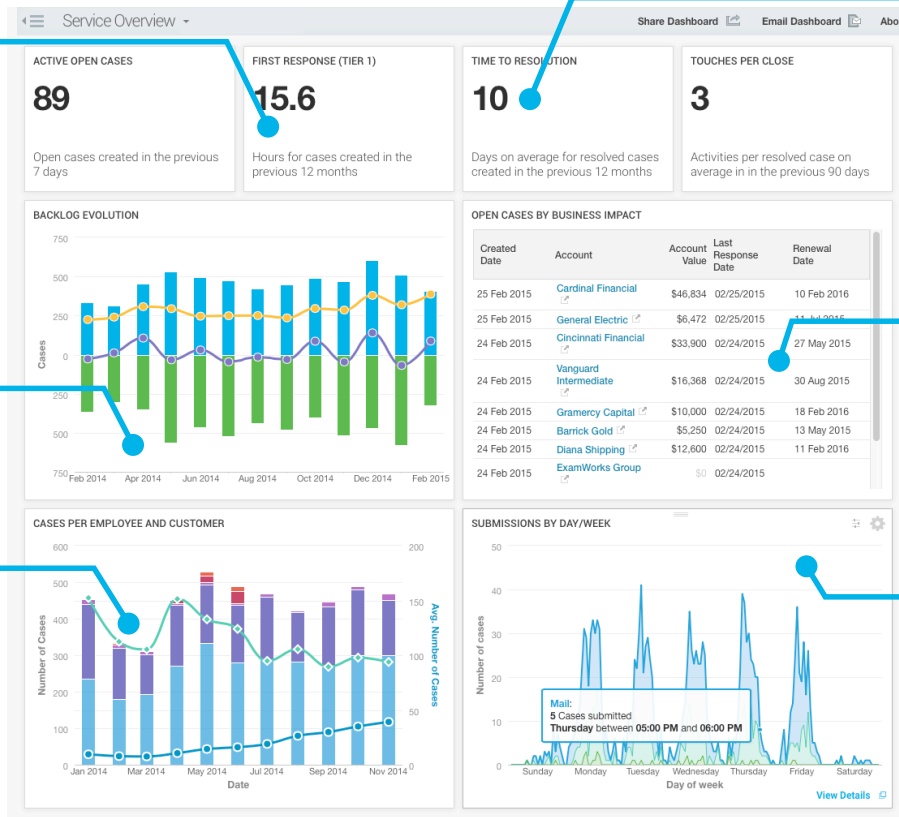
2.6x



Earn more revenue from **cross-sells and upsells**

Improve Accountability by Putting Metrics Front and Center

Monitor SLA Performance



Track Time to Resolution

Understand Backlog Trends

Case and Account Data Side-by-Side

Know When to Hire

Smarter Scheduling and Staffing

The InsightSquared Difference



Get up and running on our user-friendly web app in less than 48 hours. No IT Required.



Go beyond point-in-time snapshots with comprehensive historical analysis.



Focus on what's most important to you with intuitive filters, drills and an adjustable date picker.



Save time with presentation-ready dashboards and scheduled email reports.

About InsightSquared

At InsightSquared, our mission is to help small and midmarket companies run their businesses by the numbers. Our turnkey business analytics unlock million dollar insights for teams without million dollar budgets.