[equintin41@gmail.com](mailto:equintin41@gmail.com) | 050-362-7690 | [LinkedIn](https://www.linkedin.com/in/sika-danquah-04b782139/) | [GitHub](https://github.com/ella-quintin)  | Accra, Ghana

**Profile**

In the new digital-driven business environment, I seek to apply the knowledge acquired from my education, training and experience in the business environment and through research, contribute to solutions that will provide value to the institution. I am convinced that I can contribute to the success of any team or project since I have a natural flair for problem-solving and a passion for achieving results.

**Skills**

Languages: HTML | CSS | JavaScript

Frameworks: React

Other: Git | PhotoShop | Figma

**Attributes**

* Good communication skills.
* Good interpersonal and customer relations.
* Willing and positive minded team player.

**Experience**

**GCB Bank PLC (Branch operation and Business Support Unit) | National Service Personnel | 11/2023 - 05/2024**

* Resolves operational issues regarding both core application and third -party applications sent from branches and other units or escalates where necessary.
* Assist user management reviews.
* Assist in the closure of audit issues.
* Train and support branches and business units on how to use new applications/products.
* Carry out root cause analysis on imbalances, provide solutions and recommend appropriate steps to avoid future occurrence.

**Farm Radio International - Haatso, Accra | Monitoring and Evaluation Intern | 06/2022- 09/2022**

* Monitored a farmers' program broadcast in Ga language on Obonu FM and transcribed a 60-minute audio segment from Ga to English. Following this, I performed an assessment to verify that the broadcast content met the company's stringent standards.

**Farm Radio International - Haatso, Accra | Volunteer | 08/2019**

* Collaborate intermittently with the Field Team and Radio Team on photography and documentary assignments.

**Projects**

* Participated in upgrading and testing of banking applications to ensure branches operate efficiently, improving customer service delivery.
* Redesigned the user interface of iPhone WhatsApp using Figma, incorporating unique features to enhance its functionality, as part of the creative project requirements for the Generation/Mest Development cohort.
* Developed websites for a beach resort, restaurant, and fashion brand as part of my projects in the Generation/Mest cohort.

**Education**

HND Accountancy Graduation: 02/2024

Accra Technical University