

# Ella Boyle

Burlington, ON | 416.414.7007 | ella.boyle@mohawkcollege.ca | [www.linkedin.com/in/ella-boyle-comp](https://www.linkedin.com/in/ella-boyle-comp)

*Motivated Software Development student with experience in IT support, troubleshooting, and customer service, skilled in HTML/CSS, Java, and Python.*

## TECHNICAL SKILLS

---

HTML	MYSQL	Critical thinking
CSS	Database Management	Initiative
Python	.NET	Attention to detail
JavaScript	ReactJS	Mentorship
Java	Time Management	Problem solving

## RELEVANT EXPERIENCE

---

### **Grantek Systems Integration Burlington, ON**

#### **Junior IT Support Technician - Co-op**

October 2022 - January 2023

- Provided IT support to all levels of employment
- Performed software and hardware updates on lab computers
- Experience in database use including but not limited to Lansweeper, Database management, MIS
- Collaborated with all levels of staff, inclusive of managers, senior managers, co-op university students
- Responsible for IT inventory and stocking

## OTHER EXPERIENCE

---

### **RevolutionHER Burlington, ON**

#### **Retail Associate**

July 2023 - Present

- Provide client support by greeting clients, sharing brand stories, upselling, and offering product recommendations
- Manage point-of-purchase interactions by guiding customers through product selections and transactions
- Monitor inventory and ensure efficient stocking, maintaining product availability and organized displays
- Collaboration with co-workers

# Ella Boyle

Burlington, ON | 416.414.7007 | ella.boyle@mohawkcollege.ca | [www.linkedin.com/in/ella-boyle-comp](https://www.linkedin.com/in/ella-boyle-comp)

*Motivated Software Development student with experience in IT support, troubleshooting, and customer service, skilled in HTML/CSS, Java, and Python.*

## **Fortinos Burlington, ON**

**Associate – Pizza/Bread department** February

2023 – July 2023

- Delivered customer service while efficiently processing transactions and cashing out customers
- Assisted with inventory and restocking, ensuring shelves were well maintained
- Collaborated with co-workers and members in other departments to meet store goals
- Managed opening and closing responsibilities, including cleaning, organizing, and preparing department for the next day's operations
- Completed WHMIS Training (February 2023), gaining knowledge on workplace health and safety

## **Toraguchi Martial Arts Oakville, ON**

**Junior Instructor**

September 2020 - September 2022

- Achieved First degree Shodan black belt after 10 years of dedicated learning, training and promotion
- Responsible for leading and teaching classes for junior belts
- Conducted warmup and demonstrated advanced techniques for adult classes
- Ran independent training sessions, creating personalized lessons to support student progression and skill development
- Received compensation for instructional work and responsibilities as a Junior Instructor

## **EDUCATION**

---

### **Mohawk College, Hamilton Ontario**

2023 - 2026

*Anticipated Graduate of December 2026*

## **AWARDS**

---

### **Nelson High School, Burlington Ontario**

2022 – 2023 Honour Roll

2023 Graduating Class Proficiency Award – Top mark in graduating class

### **Abbey Park Public High School, Oakville Ontario**

2019 - 2022 Honour Roll

2020 Grade 10 Applied History Top Mark Award